

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



May 29, 2012

**Advice Letters 3287-G/4016-E**

Brian K. Cherry  
Vice President, Regulation and Rates  
Pacific Gas and Electric Company  
77 Beale Street, Mail Code B10C  
P.O. Box 770000  
San Francisco, CA 94177

**Subject: Request to Establish the Revised Customer Energy Statement Balancing Account**

Dear Mr. Cherry:

Advice Letters 3287-G/4016-E are effective March 27, 2012.

Sincerely,

A handwritten signature in cursive script that reads "Edward F. Randolph".

Edward F. Randolph, Director  
Energy Division



March 27, 2012

**Advice 3287-G/4016-E**  
(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

**Subject: Request to Establish the Revised Customer Energy Statement  
Balancing Account**

Pacific Gas and Electric Company (“PG&E”) hereby submits for filing revisions to its gas and electric tariffs. The affected electric and gas tariff sheets are included in the enclosed *Attachment 1*.

**Purpose**

PG&E files this Advice Letter in compliance with Ordering Paragraph (OP) 3 of Decision 12-03-015 that approved the cost and scope of PG&E Revised Customer Energy Statement (RCES) project, and authorized PG&E to establish the Revised Customer Energy Statement Balancing Account (RCESBA) to track, record and recover authorized costs that will be incurred in implementing the RCES project. This advice letter seeks Commission authorization to establish the RCESBA-E (Preliminary Statement FX) and RCESBA-G (Preliminary Statement CV), which will remain operational between 2012 through 2016 and any subsequent years prior to the test year of PG&E General Rate Case (GRC) following PG&E’s 2014 GRC.

**Background**

On May 26, 2010, the Assigned Commissioner’s Ruling in Pacific Gas and Electric Company’s (PG&E’s) 2011 General Rate Case (GRC) Phase 2 Application 10-03-014 specified that PG&E’s 2011 GRC Phase 2, was to be conducted in two separate phases, (Phases 2 and 3, respectively). Phase 2 addressed PG&E rate design and revenue allocation issues, while Phase 3 was designated to consider PG&E’s proposals relating to its RCES) as well as issues relating to PG&E’s Real-Time Pricing (RTP) proposal and Peak-Time Rebate Information Technology costs. Subsequent rulings issued March 7, 2011 and March 3, 2011 reduced the scope of Phase 3 to the consideration of RCES issues only.

The RCES project is a proposal to implement a revised customer bill for PG&E electric and gas customer in 2013. The goal of the RCES as proposed by PG&E

is to (a) improve the clarity and usefulness of the billing information in the customer energy statement, (b) motivate the customer to understand the effect of their behavior on energy usage, and (c) to interest customers in pursuing dynamic pricing options.

On November 10, 2011, PG&E filed a motion for approval of an all-party settlement on revised customer energy statement issues. Parties to the settlement included The Greenlining Institute (Greenlining), the Division of Ratepayer Advocates (DRA), The Utility Reform Network (TURN) and, the Center for Accessible Technology (CforAT), collectively known as the Joint Parties. The all-party settlement agreement requested that the Commission approve the scope of work and an associated project implementation cost of up to \$19.012 million. Further, as part of the settlement agreement, the Joint Parties requested that the Commission authorize the establishment of a one-way balancing account (RCESBA) that would track actual revenue requirements associated with actual expenditures without the need for further reasonableness review.

Decision (D.) 12-03-015, issued on March 13, 2012, approved the joint party settlement agreement, and in OP 3, in accordance with the terms of the approved settlement, directed PG&E to establish a one-way balancing account (RCESBA) in conformance with the accounting procedures prescribed in *Attachment A* to the settlement agreement, attached herein as *Attachment 2*.

Further, pursuant *OP 3* of D.12-03-015 and *Section 3* of the accounting procedures prescribed in *Attachment A* of the settlement agreement, the Commission requires that upon establishment of the RCESBA, PG&E shall provide DRA and the Commission's Energy Division with a monthly report, similar to that provided for the Dynamic Pricing Memorandum Account, showing the booked monthly revenue requirements as well as the cumulative RCES expenditures tracked. All these amounts will be disaggregated into the following categories: (1) Information Technology, (2) Customer Outreach and Education, (3) Customer Inquiry, (4) Project Management, and (5) Other expenditure categories. This report also will provide, for ease of the reader, the expensed and capitalized amounts approved in the final decision in this proceeding.

For the reasons indicated above, PG&E requests that the Commission approve the attached tariff changes, allowing for the establishment of a one-way balancing account (RCESBA-E and RCESBA-G), which will track and record actual costs incurred in the implementation of PG&E's RCES project for recovery through the DRAM, CFCA, and NCA. PG&E will allocate common costs between the electric and gas balancing accounts at a rate of 55% and 45% respectively.

### **Proposed Preliminary Statement**

Pursuant to OP 3 of Decision 12-03-015, PG&E requests Commission authority to establish Electric Preliminary Statement FX (RCESBA-E) and Gas Preliminary

Statement CV (RCESBA-G), included herein as Attachment 1, to track and record actual revenue requirements associated with the actual expenditures of implementing PG&E's RCES project.

### **Protests**

Anyone wishing to protest this filing may do so by letter sent via U.S. mail, by facsimile or electronically, any of which must be received no later than **April 16, 2012**, which is 20 days from the date of this filing. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be submitted expeditiously. Protests should be mailed to:

CPUC Energy Division  
Tariff Files, Room 4005  
DMS Branch  
505 Van Ness Avenue  
San Francisco, California 94102

Facsimile: (415) 703-2200  
E-mail: EDTariffUnit@cpuc.ca.gov

Copies also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest also should be sent via U.S. Mail (and by facsimile and electronically, if possible) to PG&E at the address shown below on the same date it is mailed or delivered to the Commission:

Brian K. Cherry  
Vice President, Regulation and Rates  
Pacific Gas and Electric Company  
77 Beale Street, Mail Code B10C  
P.O. Box 770000  
San Francisco, California 94177

Facsimile: (415) 973-6520  
E-mail: PGETariffs@pge.com

### **Effective Date**

PG&E submits this as a Tier 1 advice filing. PG&E requests that this advice letter become effective upon filing, which is **March 27, 2012**.

**Notice**

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the service list for A.10-03-014. Address changes to the General Order 96-B service list and all electronic approvals should be directed to e-mail PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-2021 or at Process\_Office@cpuc.ca.gov. Advice letter filings can also be accessed electronically at <http://www.pge.com/tariffs>.

A handwritten signature in black ink that reads "Brian Cherry". The signature is written in a cursive style and includes a large, stylized flourish at the end.

Vice President – Regulation and Rates

Attachment 1

Attachment 2: RCES One-Way Balancing Account from Settlement Agreement

cc: Service List for A.10-03-014

# CALIFORNIA PUBLIC UTILITIES COMMISSION

## ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **Pacific Gas and Electric Company (ID U39 M)**

Utility type:

ELC       GAS  
 PLC       HEAT       WATER

Contact Person: Kimberly Chang

Phone #: (415) 973-5472

E-mail: kwcc@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric      GAS = Gas  
PLC = Pipeline      HEAT = Heat      WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: **3287-G/4016-E**

**Tier: 1**

Subject of AL: **Request to Establish the Revised Customer Energy Statement Balancing Account**

Keywords (choose from CPUC listing): Compliance, Agreements, Balancing Account

AL filing type:  Monthly  Quarterly  Annual  One-Time  Other \_\_\_\_\_

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #: D. 12-03-015

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL: \_\_\_\_\_

Is AL requesting confidential treatment? If so, what information is the utility seeking confidential treatment for:

Confidential information will be made available to those who have executed a nondisclosure agreement:  Yes  No

Name(s) and contact information of the person(s) who will provide the nondisclosure agreement and access to the confidential information: \_\_\_\_\_

Resolution Required?  Yes  No

Requested effective date: **March 27, 2012**

No. of tariff sheets: 6

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: Gas Preliminary Statement CV, Electric Preliminary Statement FX

Service affected and changes proposed: Establish the Revised Customer Energy Statement Balancing Account

Pending advice letters that revise the same tariff sheets: N/A

Protests, dispositions, and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

**CPUC, Energy Division**  
**Tariff Files, Room 4005**  
**DMS Branch**  
**505 Van Ness Ave.,**  
**San Francisco, CA 94102**  
**E-mail: EDTariffUnit@cpuc.ca.gov**

**Pacific Gas and Electric Company**  
**Attn: Brian Cherry**  
**Vice President, Regulation and Rates**  
**77 Beale Street, Mail Code B10C**  
**P.O. Box 770000**  
**San Francisco, CA 94177**  
**E-mail: PGETariffs@pge.com**

**ATTACHMENT 1  
Advice 3287-G**

**Cal P.U.C.  
Sheet No.**

**Title of Sheet**

**Cancelling Cal  
P.U.C. Sheet No.**

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29617-G      GAS PRELIMINARY STATEMENT PART CV  
REVISD CUSTOMER ENERGY STATEMENT  
BALANCING ACCOUNT  
Sheet 1

29618-G      GAS TABLE OF CONTENTS  
Sheet 1

29574-G

29619-G      GAS TABLE OF CONTENTS  
Sheet 5

29521-G



Sheet 1 (N)

**GAS PRELIMINARY STATEMENT PART CV**  
 REVISED CUSTOMER ENERGY STATEMENT BALANCING ACCOUNT - GAS (N)

- CV. REVISED CUSTOMER ENERGY STATEMENT BALANCING ACCOUNT - GAS (RCESBA-G) (N)
1. PURPOSE: The purpose of the RCESBA-G is to track and record actual gas revenue requirements associated with authorized cost incurred to implement the Revised Customer Energy Statement Project pursuant to Decision (D.) 12-03-015. (N)
 

The RCESBA-G will remain open until the test year of the GRC following PG&E's 2014 General Rate Case (GRC), when any remaining cost recovery will be consolidated in the GRC. Any unamortized capital expenditures will be recovered in the test year of the GRC following the 2014 GRC. Accordingly, any authorized and spent but unamortized RCES capital expenditures will be added in the GRC rate base for inclusion in the GRC revenue requirement. At that point, the RCESBA-G will be terminated.

The combined gas and electric RCES costs cap is \$19.012 million. The total RCES cost is allocated 45 percent to gas customers and 55 percent to electric customers.
  2. APPLICABILITY: The RCESBA-G shall apply to all customer classes, except for those schedules or contracts specifically excluded by the Commission.
  3. REVISION DATE: Disposition of the balance in this account shall be through the Annual Gas True-Up (AGT) advice letter process via the Core Fixed Cost Account (CFCA) and Noncore Customer Class Charge Account (NCA), or its successor, or through another proceeding as authorized by the Commission. The final disposition of this account shall be determined in PG&E 2014 GRC phase proceeding, or as otherwise authorized by the Commission.
  4. RATES: The RCESBA-G does not have a rate component.
  5. ACCOUNTING PROCEDURE: PG&E shall maintain the RCESBA-G by making entries to this account at the end of each month in 2012 through 2016, and any subsequent years prior to the test year of the General Rate Case (GRC) following PG&E's 2014 GRC as follows:
    - a) A debit entry equal to the recorded expense as authorized by the Commission for recovery in the RCESBA-G balancing account;
    - b) A debit entry equal to the actual revenue requirements, excluding Franchise fees and Uncollectibles (FF&U), for the capital costs incurred. Capital-related revenue requirements include depreciation expense, return on investment, federal and state income taxes, and property taxes associated with the costs of installed equipment.;
    - c) A debit/(credit) entry, as appropriate, to record the transfer of amounts to or from other accounts as approved by the Commission, through the AGT or any other proceeding as authorized by the Commission, and
    - d) An entry equal to the interest on the average of the balance in this account at the beginning of the month and the balance in this account after the above entries at a rate equal to one-twelfth the interest rate on three month Commercial paper for the previous month, as reported in the Federal Reserve Statistical Release, H.15, or its successor. (N)

(Continued)



**GAS TABLE OF CONTENTS**

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(Continued)

Advice Letter No: 3287-G  
 Decision No. 12-03-015

Issued by  
**Brian K. Cherry**  
 Vice President  
 Regulation and Rates

Date Filed March 27, 2012  
 Effective March 27, 2012  
 Resolution No. \_\_\_\_\_



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Part AN	Hazardous Substance Mechanism.....	23281-23283,16693-16694-G
Part AW	Self-Generation Program Memorandum Account .....	24767-G
Part BA	Public Purpose Program-Energy Efficiency.....	23360-23361-G
Part BB	Public Purpose Program Memorandum Account .....	23362-23363-G
Part BH	Public Purpose Program Surcharge-Low Income Energy Efficiency Balancing Account.....	23364-G
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Part BL	Noncore Distribution Fixed Cost Account.....	28415-G
Part BP	SmartMeter Project Balancing Account-Gas.....	24123-24124-G
Part BQ	Pension Contribution Balancing Account .....	24853,24224-G
Part BS	Climate Balancing Account .....	29338-29339-G
Part BT	Non-Tariffed Products and Services Balancing Account.....	26710-G
Part BW	Energy Efficiency 2009 – 2011 Memorandum Account.....	28304,27419-G
Part BX	Wildfire Expense Memorandum Account.....	27806-G
Part BY	On-Bill Financing Balancing Account (OBFBA).....	28305-G
Part BZ	Gas Disconnection Memorandum Account.....	28046-G
Part CA	California Solar Initiative Thermal Program Memorandum Account.....	28670,28060-G
Part CB	CARE/TANF Balancing Account.....	28103-G
Part CC	Sempre and Price Indexing Cases Gas Settlement Refund Memorandum Account (SPGSRMA).....	28111-G
Part CD	SmartMeter Evaluation Memorandum Account – Gas.....	28120-G
Part CE	San Bruno Independent Review Panel Memorandum Account (SBIRPMA).....	28559-G
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Part CF	Meter Reading Costs Memorandum Account.....	28599-G
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Part CI	AB32 Cost of Implementation Fee Memorandum Account – Gas.....	28673-G
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(Continued)

Advice Letter No: 3287-G  
 Decision No. 12-03-015

Issued by  
**Brian K. Cherry**  
 Vice President  
 Regulation and Rates

Date Filed March 27, 2012  
 Effective March 27, 2012  
 Resolution No. \_\_\_\_\_

**Cal P.U.C.  
Sheet No.**

**Title of Sheet**

**Cancelling Cal  
P.U.C. Sheet No.**

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31472-E      ELECTRIC PRELIMINARY STATEMENT PART  
FX  
REVISED CUSTOMER ENERGY STATEMENT  
BALANCING ACCOUNT  
Sheet 1

31473-E      ELECTRIC TABLE OF CONTENTS  
Sheet 1

31467-E

31474-E      ELECTRIC TABLE OF CONTENTS  
PRELIMINARY STATEMENT  
Sheet 17

31316-E



Sheet 1 (N)

**ELECTRIC PRELIMINARY STATEMENT PART FX**  
 REVISED CUSTOMER ENERGY STATEMENT BALANCING ACCOUNT - (N)  
 ELECTRIC

FX. REVISED CUSTOMER ENERGY STATEMENT BALANCING ACCOUNT- ELECTRIC (RCESBA-E) (N)

1. PURPOSE: The purpose of the RCESBA-E is to track and record actual electric revenue requirements associated with authorized cost incurred to implement the Revised Customer Energy Statement Project, pursuant to Decision (D.) 12-03-015. (N)

The RCESBA-E will remain open until the test year of the GRC following PG&E's 2014 GRC, when any remaining cost recovery will be consolidated in the GRC. Any unamortized capital expenditures will be recovered in the test year of the GRC following the 2014 General Rate Case (GRC). Accordingly, any authorized and spent but unamortized RCES capital expenditures will be added in the GRC rate base for inclusion in the GRC revenue requirement. At that point, the RCESBA-E will be terminated.

The combined gas and electric RCES costs cap is \$19.012 million. The total RCES cost is allocated 45 percent to gas customers and 55 percent to electric customers.

The RCESBA-E is a one-way balancing account.

2. APPLICABILITY: The RCESBA-E shall apply to all customer classes,.
3. REVISION DATE: Annual disposition of the balance in this account shall be through the Annual Electric True-Up (AET) advice letter process via the Distribution Revenue Adjustment Mechanism (DRAM), or its successor. The final disposition of this account shall be determined in PG&E 2014 GRC phase proceeding, or as otherwise authorized by the Commission.
4. RATES: The RCESBA-E does not have a rate component.
5. ACCOUNTING PROCEDURE: PG&E shall maintain the RCESBA-E by making entries to this account at the end of each month in 2012 through 2016, and any subsequent years prior to the test year of the General Rate Case (GRC) following PG&E's 2014 GRC as follows:
- a) A debit entry equal to the recorded expense as authorized by the Commission for recovery in the RCESBA-E balancing account;
  - b) A debit entry equal to the actual revenue requirements, excluding Franchise fees and Uncollectibles (FF&U), for the capital costs incurred. Capital-related revenue requirements include depreciation expense, return on investment, federal and state income taxes, and property taxes associated with the costs of installed equipment.;
  - c) A debit/(credit) entry, as appropriate, to record the transfer of amounts to or from other accounts as approved by the Commission, through the AET or any other proceeding as authorized by the Commission, and
  - d) An entry equal to the interest on the average of the balance in this account at the beginning of the month and the balance in this account after the above entries at a rate equal to one-twelfth the interest rate on three month Commercial paper for the previous month, as reported in the Federal Reserve Statistical Release, H.15, or its successor.

(N)

(Continued)



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Sheet 1

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(Continued)

Advice Letter No: 4016-E  
 Decision No. 12-03-015

Issued by  
**Brian K. Cherry**  
 Vice President  
 Regulation and Rates

Date Filed March 27, 2012  
 Effective March 27, 2012  
 Resolution No. \_\_\_\_\_



**ELECTRIC TABLE OF CONTENTS**  
**PRELIMINARY STATEMENT**

Sheet 17

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Part FW	SmartMeter™ Opt-Out Memorandum Account - Electric (SOMA-E).....	31312-31314-E
Part FX	Revised Customer Energy Statement Balancing Account – Electric (RCESBA-E).....	<b>31472-E (N)</b>

(Continued)

**Attachment 2:**

**RCES One-Way Balancing Account from  
Settlement Agreement**

## RCES One-Way Balancing Account

1. A RCES balancing account (RCESBA) will be established to assure that Ratepayers only pay for the revenue requirements associated with actual expenditures (both expensed and capitalized) without a reasonableness review. Ratepayers will only pay the revenue requirement associated with actual expenditures up to \$19.012 million  
  
The accounting procedure for the RCESBA will operate as follows in 2012, 2013, 2014, 2015, 2016, and any subsequent years prior to the test year of the General Rate Case (GRC) following PG&E's 2014 GRC:
  - 1.1. Subject to the constraints of provision 2 below, actual revenue requirements associated with RCES implementation will be booked as a monthly debit into the RCESBA.
  - 1.2. A debit entry will be booked monthly that is equal to the interest on the average of the balance at the beginning of the month and the balance after provision 1.1 is applied. This interest will be equal to one-twelfth of three-month Commercial Paper rate for the previous month, as reported in the Federal Reserve Statistical Release, H.15 or its successor.
  - 1.3. At year end, the balance in the RCESBA will be transferred to one of the revenue adjustment mechanisms (DRAM, CFCA, NCA) for recovery in rates in the Annual Electric and Gas True-Up proceedings.
2. Actual expense and capital expenditures shall be tracked separately from the above.
  - 2.1. The RCESBA will remain open until the test year of the GRC following PG&E's 2014 GRC, when any remaining cost recovery will be consolidated in the GRC. One-time implementation expenses and capital-related revenue requirements may be booked to the RCES after 2013, but no expenses for paper for hard-copy bills or annual translation costs will be booked to the RCES balancing account after 2013.
  - 2.2. The RCESBA will remain open until the test year of the GRC following PG&E's 2014 GRC, as described in provision 2.3 below. Only the revenue requirements associated with actual costs up to \$19.012 million booked to the RCESBA may be recovered in rates.
  - 2.3. Unamortized capital expenditures will be recovered in the test year of the GRC following the 2014 General Rate Case (GRC). Accordingly, any authorized and spent but unamortized RCES capital expenditures will be added in the GRC rate base for inclusion in the GRC revenue requirement. At that point, the RCESBA will be terminated.
3. PG&E shall provide DRA and the Commission's Energy Division with a monthly report, similar to that provided for the Dynamic Pricing Memorandum Account, showing the monthly revenue requirements booked pursuant to provisions 1.1, 1.2, and 1.3, as well as the cumulative expenditures tracked pursuant to Provision 2 above. All these amounts will be disaggregated into the following categories: (1) Information Technology, (2) Customer Outreach and Education, (3) Customer Inquiry, (4) Project Management, and (5) Other expenditure categories. This report also will provide, for ease of the reader, the expensed and capitalized amounts approved in the final decision in this proceeding.

**PG&E Gas and Electric  
Advice Filing List  
General Order 96-B, Section IV**

AT&T	Dept of General Services	North Coast SolarResources
Alcantar & Kahl LLP	Douglass & Liddell	Occidental Energy Marketing, Inc.
Ameresco	Downey & Brand	OnGrid Solar
Anderson & Poole	Duke Energy	Praxair
BART	Economic Sciences Corporation	R. W. Beck & Associates
Barkovich & Yap, Inc.	Ellison Schneider & Harris LLP	RCS, Inc.
Bartle Wells Associates	Foster Farms	Recurrent Energy
Bloomberg	G. A. Krause & Assoc.	SCD Energy Solutions
Bloomberg New Energy Finance	GLJ Publications	SCE
Boston Properties	GenOn Energy, Inc.	SMUD
Braun Blaising McLaughlin, P.C.	Goodin, MacBride, Squeri, Schlotz & Ritchie	SPURR
Brookfield Renewable Power	Green Power Institute	San Francisco Public Utilities Commission
CA Bldg Industry Association	Hanna & Morton	Seattle City Light
CLECA Law Office	Hitachi	Sempra Utilities
CSC Energy Services	In House Energy	Sierra Pacific Power Company
California Cotton Ginners & Growers Assn	International Power Technology	Silicon Valley Power
California Energy Commission	Intestate Gas Services, Inc.	Silo Energy LLC
California League of Food Processors	Lawrence Berkeley National Lab	Southern California Edison Company
California Public Utilities Commission	Los Angeles Dept of Water & Power	Spark Energy, L.P.
Calpine	Luce, Forward, Hamilton & Scripps LLP	Sun Light & Power
Casner, Steve	MAC Lighting Consulting	Sunrun Inc.
Center for Biological Diversity	MBMC, Inc.	Sunshine Design
Chris, King	MRW & Associates	Sutherland, Asbill & Brennan
City of Palo Alto	Manatt Phelps Phillips	Tabors Caramanis & Associates
City of Palo Alto Utilities	McKenzie & Associates	Tecogen, Inc.
City of San Jose	Merced Irrigation District	Tiger Natural Gas, Inc.
City of Santa Rosa	Modesto Irrigation District	TransCanada
Clean Energy Fuels	Morgan Stanley	Turlock Irrigation District
Coast Economic Consulting	Morrison & Foerster	United Cogen
Commercial Energy	Morrison & Foerster LLP	Utility Cost Management
Consumer Federation of California	NLine Energy, Inc.	Utility Specialists
Crossborder Energy	NRG West	Verizon
Davis Wright Tremaine LLP	NaturEner	Wellhead Electric Company
Day Carter Murphy	Navigant Consulting	Western Manufactured Housing Communities Association (WMA)
Defense Energy Support Center	Norris & Wong Associates	eMeter Corporation
Department of Water Resources	North America Power Partners	