

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



August 9, 2010

Advice Letter 3126-G/3686-E

Jane K. Yura
Vice President, Regulation and Rates
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10B
P.O. Box 770000
San Francisco, CA 94177

Subject: Tenant Rights Letter in Compliance with Senate Bill 120

Dear Ms. Yura:

Advice Letter 3126-G/3686-E is effective July 1, 2010.

Sincerely,

A handwritten signature in blue ink that reads "Julie A. Fitch".

Julie A. Fitch, Director
Energy Division

June 11, 2010

Advice 3126-G/3686-E

(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

Subject: Tenant Rights Letter in Compliance with Senate Bill 120

Pacific Gas and Electric Company (PG&E) hereby submits for filing revisions to its gas and electric tariffs. The affected tariff sheets are listed on the enclosed Attachment 1.

Purpose

This advice filing establishes a notification letter entitled "Tenant Rights Letter" (new Gas and Electric Sample Form 79-1119) for individually metered gas and electric residential customers. This letter will be used to notify tenants of PG&E's residential customers of any potential service disconnection activity, and to offer the tenant an option to establish service with PG&E in his/her name.

Background

Signed into law on October 11, 2009, Senate Bill (SB) 120 amends Section 777 and 777.1 of the California Public Utilities (PU) Code effective July 1, 2010. SB 120's objective is to inform a tenant who are not PG&E's customer of record, of an eminent utility shutoff when a landlord fails to pay his/her utility bills.

SB 120 establishes that when there is a landlord¹-tenant² relationship and a utility furnishes individually-metered residential service to such tenant where the landlord is the utility's customer of record, the utility shall make every good faith effort to inform the tenant(s), in writing, that service will be terminated when the account is in arrears, at least ten (10) days prior to termination. The Tenant Rights Letter, which will be mailed to the residential tenant shall inform these residential tenants that they have the right to become the customer of record without being required to pay any amount which may be due on the delinquent account. The Tenant Rights letter is written in English, Spanish, Chinese, Tagalog, Vietnamese, and Korean, as specified in Section 1632 of the California Civil Code. For master-metered customers, PG&E will continue to post a

¹ Owner, manager, or operator of the dwelling.

² Residential occupants of a detached single-family dwelling, a multi-unit residential structure, mobile home park, or permanent residential structure in a labor camp, as defined in Section 17008 of the Health and Safety Code.

tenant rights notice in multiple languages on the door of each residential tenant or in accessible common areas and entry ways under Section 777.1 of the California PU Code.

Tariff Revisions

In order to comply with the requirements of SB 120 as discussed above, PG&E proposes to establish a notification letter entitled "Tenant Rights Letter" (Form 79-1119). This letter is written in six languages, as required by Section 1632 of the California Civil Code, and will be mailed to affected tenants of detached single-family dwellings. This letter will advise the tenants of their ability to become a customer of PG&E and have service billed to their names without including any past due charges associated with the Landlord's PG&E account.

This filing will not affect any other rates or charges, cause the withdrawal of service, or conflict with any other rate schedule or rule.

Protests

Anyone wishing to protest this filing may do so by letter sent via U.S. mail, by facsimile or electronically, any of which must be received no later than **July 1, 2010** which is 20 days after the date of this filing. Protests should be mailed to:

CPUC Energy Division
Tariff Files, Room 4005
DMS Branch
505 Van Ness Avenue
San Francisco, California 94102

Facsimile: (415) 703-2200
E-mail: ijnj@cpuc.ca.gov and mas@cpuc.ca.gov

Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest also should be sent via U.S. mail (and by facsimile and electronically, if possible) to PG&E at the address shown below on the same date it is mailed or delivered to the Commission:

Jane K. Yura
Vice President, Regulations and Rates
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10B
P.O. Box 770000
San Francisco, California 94177

Facsimile: (415) 973-6520
E-mail: PGETariffs@pge.com

Effective Date

PG&E requests that this advice filing become effective on regular notice, **July 1, 2010**, pursuant to SB 120 and PU Code Sections 777 and 777.1. This advice letter is submitted with a Tier 2 designation.

Notice

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list. Address changes to the General Order 96-B service list and all electronic approvals should be directed to email PGETariffs@pge.com. Advice letter filings can also be accessed electronically at: <http://www.pge.com/tariffs>.

A handwritten signature in black ink that reads "Jane Yura - OB". The signature is written in a cursive, flowing style.

Jane K. Yura
Vice President - Regulation and Rates

Attachments

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **Pacific Gas and Electric Company (ID U39 M)**

Utility type:

ELC GAS
 PLC HEAT WATER

Contact Person: Olivia Brown

Phone #: 415.973.9312

E-mail: oxb4@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric GAS = Gas
PLC = Pipeline HEAT = Heat WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: 3126-G/3686-E

Tier: 2

Subject of AL: Tenant Rights Letter in Compliance with Senate Bill 120

Keywords (choose from CPUC listing): Compliance

AL filing type: Monthly Quarterly Annual One-Time Other _____

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #: N/A

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL: N/A

Is AL requesting confidential treatment? If so, what information is the utility seeking confidential treatment for: No

Confidential information will be made available to those who have executed a nondisclosure agreement: N/A

Name(s) and contact information of the person(s) who will provide the nondisclosure agreement and access to the confidential information: N/A

Resolution Required? Yes No

Requested effective date: July 1, 2010

No. of tariff sheets: 6

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting). N/A

Tariff schedules affected: New Gas and Electric Form 79-1119

Service affected and changes proposed: N/A

Protests, dispositions, and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division

Tariff Files, Room 4005

DMS Branch

505 Van Ness Ave., San Francisco, CA 94102

jnj@cpuc.ca.gov and mas@cpuc.ca.gov

Pacific Gas and Electric Company

Attn: Jane K. Yura, Vice President, Regulation and Rates

77 Beale Street, Mail Code B10B

P.O. Box 770000

San Francisco, CA 94177

E-mail: PGETariffs@pge.com

**ATTACHMENT 1
Advice 3126-G**

**Cal P.U.C.
Sheet No.**

Title of Sheet

**Cancelling Cal
P.U.C. Sheet No.**

28298-G Gas Sample Form 79-1119
Tenant Rights Letter
Sheet 1

28299-G GAS TABLE OF CONTENTS
Sheet 1

28296-G

28300-G GAS TABLE OF CONTENTS
Sheet 9

28240-G

**ATTACHMENT 1
Advice 3686-E**

**Cal P.U.C.
Sheet No.**

Title of Sheet

**Cancelling Cal
P.U.C. Sheet No.**

29481-E Electric Sample Form 79-1119
Tenant Rights Letter
Sheet 1

29482-E ELECTRIC TABLE OF CONTENTS
Sheet 1

29458-E

29483-E ELECTRIC TABLE OF CONTENTS
SAMPLE FORMS
Sheet 19

28366-E



Gas Sample Form 79-1119
Tenant Rights Letter

Sheet 1 (N)
(N)

PLEASE REFER TO ATTACHED
SAMPLE FORM

Notice to Tenants—Gas/Electric Disconnection

Please be informed that the landlord or entity responsible for making energy payments at this address has been notified that payment on the account is past due. Unless the full past due amount is paid immediately, your electric and/or gas service may be disconnected.

As a tenant at this address, you may be able to avoid having service shut off if your utilities are included in your rent. Please call us today at **1-800-743-5000** so that we can discuss your options. Under California Public Utilities Code 777, you have the right to assume responsibility for future energy bills without paying any past due amount on the account.

We want to help you avoid any disruption in your PG&E service. When you call, please inform our customer service representative that you have received this letter, and have your rental agreement or lease available. Thank you.

Aviso a Inquilinos—Desconexión del Gas/Electricidad

Por favor considérese informado que el propietario o entidad responsable por efectuar los pagos de energía en esta dirección ha sido notificado que el pago de la cuenta está atrasado. De no efectuarse el pago completo en forma inmediata, su servicio de gas y/o electricidad podría ser desconectado.

Como inquilino en esta dirección, usted podría evitar desconexiones si sus servicios estuvieran incluidos en el costo de su alquiler. Por favor llámenos hoy al **1-800-660-6789** para hablar de sus opciones. Bajo el Código de Servicios Públicos de California No. 777, usted tiene el derecho de asumir responsabilidad por futuras facturas de energía, sin tener que pagar ningún monto atrasado.

Nosotros queremos ayudarlo a evitar cualquier interrupción en su servicio de PG&E. Cuando nos llame, por favor, informe al representante de servicio al cliente que ha recibido esta carta y tenga disponible sus acuerdo de alquiler o contrato. Gracias.

住戶通知—中斷煤氣/電力供應

特此通告請注意需支付此地址能源費用的房東或實際負責人，已被通知帳戶逾期未繳，除非立即付清帳戶之應繳金額，您的電力與/或煤氣服務可能會被中斷。

身為本地址之住戶，如果您的租金已包含支付能源費用，您也許可避免被中斷所有服務的情況，請您今天就撥 **1-800-893-9555** 與我們聯絡，讓我們與您討論其它可選擇的方法。在加州公用事業法規第 777 條 (California Public Utilities Code 777) 下，您有權為將來的能源帳單負責，而不用支付任何過去帳戶所積欠的金額。

我們希望幫助您避免 PG&E 服務遭受中斷的狀況，所以當您來電時，請告知您的客戶服務代表您已收到此通知信，並備妥您的承租同意書或租約。感謝您。

Thông Báo Dành Cho Người Thuê Nhà – Dịch Vụ Khí Đốt/Điện Bị Cúp Ngang

Xin ghi nhận là chủ nhà, hay người đang chịu trách nhiệm trả hoá đơn năng lượng cho địa chỉ này đã được thông báo là số tiền cần phải trả cho tương mục của họ đã quá hạn. Trừ khi toàn bộ số tiền thiếu nợ trong hoá đơn được trả ngay lập tức, dịch vụ điện và/hay khí đốt của quý vị có thể sẽ bị cúp ngang.

Là người đang cư ngụ tại địa chỉ này, quý vị có thể tránh bị cúp dịch vụ nếu số tiền trả cho các dịch vụ tiện ích đã được trả gộp trong tiền thuê nhà. Xin gọi cho chúng tôi ngay hôm nay tại **1-800-743-5000** để bàn luận quyền chọn lựa của quý vị. Theo Điều Luật Tiềm Ích Công Cộng Tiểu Bang California Public Utilities Số 777, quý vị có quyền nhận trách nhiệm trả tiền hoá đơn năng lượng trong tương lai mà không cần phải trả bất kỳ số tiền thiếu nào trong tương mục trước đây.

Chúng tôi muốn giúp quý vị tránh bị cúp ngang bất kỳ dịch vụ nào từ PG&E. Khi quý vị gọi điện thoại cho chúng tôi, xin cho nhân viên phục vụ khách hàng của chúng tôi biết quý vị nhận được lá thư này, và chuẩn bị sẵn hợp đồng thuê mướn hay thuê dài hạn. Xin cảm ơn quý vị.

Paalala para sa mga Nangungupahan – Gas/Electric Disconnection

Nais naming ipagbigay-alam na naabisuhan na ang landlord o ang taong responsable sa pagbabayad ng elektrisidad na past due na ang account sa address na ito. Kung hindi mababayaran nang buo ang past due sa lalong madaling panahon, maaring putulin ang inyong electric and/or gas service.

Bilang tenant sa address na ito, maaari mong maiwasang maputulan ng serbisyo kung kabilang ang utilities sa upa (rent) ninyo. Mangyaring tumawag ngayon sa **1-800-743-5000** nang mapag-usapan natin ang inyong account. Ayon sa California Public Utilities Code 777, may karapatan kayong akuhin ang responsibilidad para sa mga susunod na energy bills nang hindi binabayaran ang anumang bahagi ng past due sa nasabing account.

Gusto namin kayong tulungang maiwasang maputol ang PG&E service ninyo. Kung kayo'y tatawag, mangyaring sabihin sa aming customer representative na natanggap ninyo ang liham na ito at siguraduhin ring hawak ninyo ang rental o lease agreement. Maraming salamat po.

주민 여러분께 알림 – 가스/전기 중단

이 건물의 주인 또는 이 주소의 전기료를 납부하는 총책임자는 이 계좌의 납입료 미납 통보를 받았음을 알려드립니다. 지금 즉시 총 미납액을 지불하지 않으면 귀하의 전기 또는 가스 서비스가 중단될 것입니다.

이 주소의 거주자인 귀하의 렌트비에 공과금이 포함되어 있다면 귀하는 서비스 중단을 피할 수 있습니다. 지금 **1-800-743-5000** 로 전화하셔서 선택사항에 대해 문의하세요. 거주 공과금 777 법에 따라 귀하는 이 계좌의 미납분을 지급하지 않고도 향후 전기료에 대한 책임을 지낼 권리가 있습니다.

PG&E 는 귀하가 현재 받고 계신 서비스가 중단되지 않도록 돕고 싶습니다.

소비자 서비스 담당자에게 전화하셔서 귀하가 이 편지를 받았으며, 임대계약서나 유효한 임대서류를 보유하고 있음을 알려주시기 바랍니다. 감사합니다.



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01-9285	Application for Tenants of Sub-Metered Facilities	28216-G
61-0535	CARE Program Application for OMS/Non-Profit Migrant Farm Worker Housing Centers	28217-G
62-0156	Application for Qualified Nonprofit Group-Living Facilities	28218-G
62-1198	Application for Qualified Agricultural Employee Housing Facilities	28226-G
61-0522	Application for Farm Workers Residential Single Family Customers	23989-G
62-1477	Income Guidelines	28227-G
03-006	Postage-Paid Application	23991-G

**Sample Forms
Residential**

79-1047	Natural Gas Home Refueling Appliance Certification	24293-G
62-0972	CARE Application for Residential Single-Family Customers (Eng/Chinese)	28224-G
62-0973	CARE Application for Residential Single-Family Customers (Eng/Vietnamese)	28225-G
62-0939	CARE Residential Single Family Pre-printed Application Instruction	28222-G
62-0919	CARE Residential Single Family Pre-printed Application	28221-G
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62-0672	CARE Application for Tenants of Sub-Metered Facilities (Eng/Chinese)	28219-G
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79-1051	CARE Large Print - Application for Residential Single Family Customers (Eng)	28229-G
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**Sample Forms
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79-755	Agreement for Supply of Natural Gas for Compression as a Motor-Vehicle Fuel	23411-G
79-756	Natural Gas Service Agreement	24487-G
79-757	Natural Gas Service Agreement Modification Revised Exhibits	22649-G

(Continued)

Advice Letter No: 3126-G
 Decision No.

Issued by
Jane K. Yura
 Vice President
 Regulation and Rates

Date Filed June 11, 2010
 Effective July 1, 2010
 Resolution No.



Electric Sample Form 79-1119
Tenant Rights Letter

Sheet 1 (N)
(N)

PLEASE REFER TO ATTACHED
SAMPLE FORM

Notice to Tenants—Gas/Electric Disconnection

Please be informed that the landlord or entity responsible for making energy payments at this address has been notified that payment on the account is past due. Unless the full past due amount is paid immediately, your electric and/or gas service may be disconnected.

As a tenant at this address, you may be able to avoid having service shut off if your utilities are included in your rent. Please call us today at **1-800-743-5000** so that we can discuss your options. Under California Public Utilities Code 777, you have the right to assume responsibility for future energy bills without paying any past due amount on the account.

We want to help you avoid any disruption in your PG&E service. When you call, please inform our customer service representative that you have received this letter, and have your rental agreement or lease available. Thank you.

Aviso a Inquilinos—Desconexión del Gas/Electricidad

Por favor considérese informado que el propietario o entidad responsable por efectuar los pagos de energía en esta dirección ha sido notificado que el pago de la cuenta está atrasado. De no efectuarse el pago completo en forma inmediata, su servicio de gas y/o electricidad podría ser desconectado.

Como inquilino en esta dirección, usted podría evitar desconexiones si sus servicios estuvieran incluidos en el costo de su alquiler. Por favor llámenos hoy al **1-800-660-6789** para hablar de sus opciones. Bajo el Código de Servicios Públicos de California No. 777, usted tiene el derecho de asumir responsabilidad por futuras facturas de energía, sin tener que pagar ningún monto atrasado.

Nosotros queremos ayudarlo a evitar cualquier interrupción en su servicio de PG&E. Cuando nos llame, por favor, informe al representante de servicio al cliente que ha recibido esta carta y tenga disponible sus acuerdo de alquiler o contrato. Gracias.

住戶通知—中斷煤氣/電力供應

特此通告請注意需支付此地址能源費用的房東或實際負責人，已被通知帳戶逾期未繳，除非立即付清帳戶之應繳金額，您的電力與/或煤氣服務可能會被中斷。

身為本地址之住戶，如果您的租金已包含支付能源費用，您也許可避免被中斷所有服務的情況，請您今天就撥 **1-800-893-9555** 與我們聯絡，讓我們與您討論其它可選擇的方法。在加州公用事業法規第 777 條 (California Public Utilities Code 777) 下，您有權為將來的能源帳單負責，而不用支付任何過去帳戶所積欠的金額。

我們希望幫助您避免 PG&E 服務遭受中斷的狀況，所以當您來電時，請告知您的客戶服務代表您已收到此通知信，並備妥您的承租同意書或租約。感謝您。

Thông Báo Dành Cho Người Thuê Nhà – Dịch Vụ Khí Đốt/Điện Bị Cúp Ngang

Xin ghi nhận là chủ nhà, hay người đang chịu trách nhiệm trả hoá đơn năng lượng cho địa chỉ này đã được thông báo là số tiền cần phải trả cho trường mục của họ đã quá hạn. Trừ khi toàn bộ số tiền thiếu nợ trong hoá đơn được trả ngay lập tức, dịch vụ điện và/hay khí đốt của quý vị có thể sẽ bị cúp ngang.

Là người đang cư ngụ tại địa chỉ này, quý vị có thể tránh bị cúp dịch vụ nếu số tiền trả cho các dịch vụ tiện ích đã được trả gộp trong tiền thuê nhà. Xin gọi cho chúng tôi ngay hôm nay tại **1-800-743-5000** để bàn luận quyền chọn lựa của quý vị. Theo Điều Luật Tiện Ích Công Cộng Tiểu Bang California Public Utilities Số 777, quý vị có quyền nhận trách nhiệm trả tiền hoá đơn năng lượng trong tương lai mà không cần phải trả bất kỳ số tiền thiếu nào trong trường mục trước đây.

Chúng tôi muốn giúp quý vị tránh bị cúp ngang bất kỳ dịch vụ nào từ PG&E. Khi quý vị gọi điện thoại cho chúng tôi, xin cho nhân viên phục vụ khách hàng của chúng tôi biết quý vị nhận được lá thư này, và chuẩn bị sẵn hợp đồng thuê mướn hay thuê dài hạn. Xin cảm ơn quý vị.

Paalala para sa mga Nangungupahan – Gas/Electric Disconnection

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Bilang tenant sa address na ito, maaari mong maiwasang maputulan ng serbisyo kung kabilang ang utilities sa upa (rent) ninyo. Mangyaring tumawag ngayon sa **1-800-743-5000** nang mapag-usapan natin ang inyong account. Ayon sa California Public Utilities Code 777, may karapatan kayong akuhin ang responsibilidad para sa mga susunod na energy bills nang hindi binabayaran ang anumang bahagi ng past due sa nasabing account.

Gusto namin kayong tulungang maiwasang maputol ang PG&E service ninyo. Kung kayo'y tatawag, mangyaring sabihin sa aming customer representative na natanggap ninyo ang liham na ito at siguraduhin ring hawak ninyo ang rental o lease agreement. Maraming salamat po.

주민 여러분께 알림 – 가스/전기 중단

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PG&E 는 귀하가 현재 받고 계신 서비스가 중단되지 않도록 돕고 싶습니다.

소비자 서비스 담당자에게 전화하셔서 귀하가 이 편지를 받았으며, 임대계약서나 유효한 임대서류를 보유하고 있음을 알려주시기 바랍니다. 감사합니다.



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**PG&E Gas and Electric
Advice Filing List
General Order 96-B, Section IV**

Aglet	Day Carter Murphy	North Coast SolarResources
Alcantar & Kahl	Defense Energy Support Center	Occidental Energy Marketing, Inc.
Ameresco	Department of Water Resources	OnGrid Solar
Anderson & Poole	Department of the Army	Praxair
Arizona Public Service Company	Dept of General Services	R. W. Beck & Associates
BART	Division of Business Advisory Services	RCS, Inc.
BP Energy Company	Douglass & Liddell	Recon Research
Barkovich & Yap, Inc.	Downey & Brand	Recurrent Energy
Bartle Wells Associates	Duke Energy	SCD Energy Solutions
Bloomberg New Energy Finance	Dutcher, John	SCE
Boston Properties	Economic Sciences Corporation	SMUD
Brookfield Renewable Power	Ellison Schneider & Harris LLP	SPURR
C & H Sugar Co.	Foster Farms	Santa Fe Jets
CA Bldg Industry Association	G. A. Krause & Assoc.	Seattle City Light
CAISO	GLJ Publications	Sempra Utilities
CLECA Law Office	Goodin, MacBride, Squeri, Schlotz & Ritchie	Sierra Pacific Power Company
CSC Energy Services	Green Power Institute	Silicon Valley Power
California Cotton Ginners & Growers Assn	Hanna & Morton	Silo Energy LLC
California Energy Commission	International Power Technology	Southern California Edison Company
California League of Food Processors	Intestate Gas Services, Inc.	Sunshine Design
California Public Utilities Commission	Los Angeles Dept of Water & Power	Sutherland, Asbill & Brennan
Calpine	Luce, Forward, Hamilton & Scripps LLP	Tabors Caramanis & Associates
Cameron McKenna	MAC Lighting Consulting	Tecogen, Inc.
Casner, Steve	MBMC, Inc.	Tiger Natural Gas, Inc.
Chris, King	MRW & Associates	Tioga Energy
City of Glendale	Manatt Phelps Phillips	TransCanada
City of Palo Alto	McKenzie & Associates	Turlock Irrigation District
Clean Energy Fuels	Merced Irrigation District	U S Borax, Inc.
Coast Economic Consulting	Mirant	United Cogen
Commerce Energy	Modesto Irrigation District	Utility Cost Management
Commercial Energy	Morgan Stanley	Utility Specialists
Consumer Federation of California	Morrison & Foerster	Verizon
Crossborder Energy	NRG West	Wellhead Electric Company
Davis Wright Tremaine LLP	New United Motor Mfg., Inc.	Western Manufactured Housing Communities Association (WMA)
	Norris & Wong Associates	eMeter Corporation