

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE

SAN FRANCISCO, CA 94102-3298



January 27, 2010

Advice Letter 3023-G/3470-E

Brian K. Cherry
Vice President, Regulatory Relations
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, CA 94177

**Subject: Request to Add a New Line Item on the Customer Bill and Change
Payment Allocation**

Dear Mr. Cherry:

Advice Letter 3023-G/3470-E is effective December 21, 2009. The Energy Division is approving this Advice Letter inclusive of substitute sheets PG&E filed on December 21, 2009 clarifying the language to be used on the bills of customers with energy efficiency retrofit loans funded through on-bill financing.

Sincerely,

A handwritten signature in blue ink, appearing to read "Julie A. Fitch".

Julie A. Fitch, Director
Energy Division

June 5, 2009

Advice 3023-G/3470-E

(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

Subject: Request to Add a New Line Item On The Customer Bill

Pacific Gas and Electric Company (PG&E) submits this Advice Letter to modify its current customer bill format to accommodate line item billing for such offerings as On-Bill Financing (OBF) and other customer products and services that may be approved by the California Public Utilities Commission (Commission). PG&E is requesting authorization for the bill presentment change as required by General Order 96-B, Section 8.5.8 – Sample Forms.

Purpose

PG&E proposes to add additional information entitled “Other Products and Services” to the current customer bill, Electric and Gas Form Number 01-6630. The requested change in bill presentation, as shown in Attachment 1, will provide customers a readily understandable way to view, track, and pay for customer opt-in programs such as OBF. PG&E is seeking approval of revisions to Gas and Electric Rule 9, also shown in Attachment 1, to implement these changes.

Background

OBF was initially authorized as part of the 2006-2008 Energy Efficiency (EE) Portfolio in Decision (D.) 05-09-043 (at p. 22) where PG&E was authorized to "proceed to incorporate a financing option within its energy billing system." PG&E has implemented an off-line OBF offering that has not required billing system changes. However, in D.07-10-032¹ (Ordering Paragraph 13) the Commission ordered PG&E to offer OBF to institutional customers, offer a pilot for small commercial customers, as well as investigate offerings for residential customers as part of the 2009-2011 EE portfolio application.² PG&E is making this request to

¹ Interim Opinion on Issues Relating to Future Savings and Goals and Program Planning For 2009-2011 Energy Efficiency and Beyond

² Government entities such as cities, counties, State agencies and utility districts

add the new line item on the customer bill under the authority of D.05-09-043 and in light of the requirement in D.07-10-032³ to offer OBF. A new line item on the bill will need to be in place in order to implement OBF once it is approved by the Commission. PG&E is seeking CPUC approval for the new bill presentment at this time so that long lead time IT work necessary to add billing system capability for the new line item on the bill can commence. In addition to utilizing the new line item for the OBF program, PG&E anticipates that future Commission-authorized programs may also utilize the same line item billing functionality. PG&E notes that currently there are no "Other Products and Services Charges" approved by the Commission to be included on the customer bill. Cost sharing for multiple programs to utilize the new billing system functionality should be addressed when the new programs are approved by the CPUC.

Bill Presentment

PG&E requests authority to modify the current customer bill format, Electric and Gas Form Number 01-6630, by adding a new line item to page one of the bill and to the account detail sections of the bill to include "Other Products and Services" where OBF charges would be shown. Only customers participating in a program that uses this line-item will receive the modified bill presentment. All other customers will continue to receive the current bill presentment. The proposed changes are shown in Attachment 1.

As shown in the attached bill mockup, the first page of the Energy Statement will show a sub-total labeled "Other Products and Services Charges" which is a roll-up of all the charges for each CPUC approved program listed on the page labeled "OTHER PRODUCTS AND SERVICES" (page four on the sample bill attached). Page four of the sample bill will list the actual name of the program being billed, as well as a description of the actual charge (or charges if appropriate) under the column marked "Products."

Proposed Tariff Changes

In order to develop the programming requirements for the bill presentment change, PG&E is also seeking approval of revisions to its Gas and Electric Rule 9 to clarify the partial payment allocation and prioritization of commercial and residential delinquent and current charges associated with potential opt-in offerings. In instances of customers making partial payments, the partial payment will first be applied to the energy charges, then to the additional programs listed on the line item bill. See Attachment 1 for revised tariff sheets.

- Electric Rule 9 -- *RENDERING AND PAYMENT OF BILLS*. The last paragraph of Section E -- *BILLS DUE ON PRESENTATION* has been revised to include charges for "other products and services" among the listed bill components.

³ Interim Opinion on Issues Relating to Future Savings and Goals and Program Planning For 2009-2011 Energy Efficiency and Beyond

*"If a Customer makes only partial payment on a bill, the partial payment received will be allocated among the following components of the bill in proportion to the amount owed on each (utility users taxes will be treated in accordance with current utility procedures and are not subject to this section). The bill components include PG&E charges, FTA charges, CTC charges, ~~and~~ other energy-related charges, and other applicable products and services charges. Customer failure to pay any of the components set forth herein, **excepting residential customer third-party products and services**,⁴ will be subject to service termination as set forth in Rule 11."*

- Gas Rule 9 -- *RENDERING AND PAYMENT OF BILLS*. Added a new paragraph to the end of Section E -- *BILLS DUE ON PRESENTATION* which states:

*"If a Customer makes only partial payment on a bill, the partial payment received will be allocated among the following components of the bill in proportion to the amount owed on each (utility users taxes will be treated in accordance with current utility procedures and are not subject to this section). The bill components include PG&E Charges, other energy-related charges, and other applicable products and services charges. Customer failure to pay any of the components set forth herein, **excepting residential customer third-party products and services**,⁵ will be subject to service termination as set forth in Rule 11."*

Protests

Anyone wishing to protest this filing may do so by letter sent via U.S. mail, by facsimile or electronically, any of which must be received no later than **June 25, 2009**, which is 20 days after the date of this filing. Protests should be mailed to:

CPUC Energy Division
Tariff Files, Room 4005
DMS Branch
505 Van Ness Avenue
San Francisco, California 94102

Facsimile: (415) 703-2200
E-mail: ijnj@cpuc.ca.gov and mas@cpuc.ca.gov

⁴ The exception for residential customers failing to pay third-party charges is consistent with Public Utilities Code Section 779.2(a) which states: 'No electrical, gas, heat, telephone, or water corporation may terminate residential service for nonpayment of any delinquent account or other indebtedness owed by the customer or subscriber to any other person or corporation or when the obligation represented by the delinquent account or other indebtedness was incurred with a person or corporation other than the electrical, gas, heat, telephone, or water corporation demanding payment therefor.'

⁵ See footnote 4.

June 5, 2009

Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest also should be sent via U.S. mail (and by facsimile and electronically, if possible) to PG&E at the address shown below on the same date it is mailed or delivered to the Commission:

Brian K. Cherry
Vice President, Regulatory Relations
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, California 94177

Facsimile: (415) 973-7226
E-mail: PGETariffs@pge.com

Effective Date

PG&E requests that this Tier 2 advice filing become effective on regular notice, **July 6, 2009**, which is 31 calendar days after the date of filing.

Notice

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list. Address changes to the General Order 96-B service list should be directed to Rose de la Torre at (415) 973-4716. Send all electronic approvals to PGETariffs@pge.com. Advice letter filings can also be accessed electronically at: <http://www.pge.com/tariffs>

A handwritten signature in cursive script that reads "Brian K. Cherry / dc".

Vice President, Regulatory Relations

Attachments

Attachment 2 - OBF Mock Bill – Energy Efficiency Retrofit Loan Program

cc: Service List A.08-07-031

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **Pacific Gas and Electric Company (ID U39 M)**

Utility type:

☒ ELC

☒ GAS

☐ PLC

☐ HEAT

☐ WATER

Contact Person: Daren Chan

Phone #: (415) 973-5361

E-mail: D1CT@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric

GAS = Gas

☐

PLC = Pipeline

HEAT = Heat

WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: **3023-G/3470-E**

Tier: 2

Subject of AL: Request to Add a New Line Item On The Customer Bill

Keywords (choose from CPUC listing): Energy Efficiency, Compliance

AL filing type: ☐ Monthly ☐ Quarterly ☐ Annual ☒ One-Time ☐ Other _____

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #: D.05-09-043 and D.07-10-032

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL:

Is AL requesting confidential treatment? If so, what information is the utility seeking confidential treatment for: No

Confidential information will be made available to those who have executed a nondisclosure agreement: N/A

Name(s) and contact information of the person(s) who will provide the nondisclosure agreement and access to the confidential information:

Resolution Required? ☐ Yes ☒ No

Requested effective date: **July 6, 2009**

No. of tariff sheets: 10

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: Gas Rule No. 9, Electric Rule No. 9, Form 01-6630

Service affected and changes proposed: N/A

Protests, dispositions, and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division

Tariff Files, Room 4005

DMS Branch

505 Van Ness Ave., San Francisco, CA 94102

jnj@cpuc.ca.gov and mas@cpuc.ca.gov

Pacific Gas and Electric Company

Attn: Brian K. Cherry, Vice President, Regulatory Relations

77 Beale Street, Mail Code B10C

P.O. Box 770000

San Francisco, CA 94177

E-mail: PGETariffs@pge.com

ATTACHMENT 1
Advice 3023-G/3470-E

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
27663-G	GAS RULE NO. 9 RENDERING AND PAYMENT OF BILLS Sheet 3	27164-G
27664-G	Gas Sample Form No. 01-6630 Energy Statement -- Central Mailing Sheet 1	21786-G
27665-G	GAS TABLE OF CONTENTS Sheet 1	27659-G
27666-G	GAS TABLE OF CONTENTS Sheet 6	27625-G
27667-G	GAS TABLE OF CONTENTS Sheet 12	25059-E
28362-E	ELECTRIC RULE NO. 9 RENDERING AND PAYMENT OF BILLS Sheet 3	27664-E
28363-E	Electric Sample Form No. 01-6630 Energy Statement -- Central Mailing Sheet 1	22243-E
28364-E	ELECTRIC TABLE OF CONTENTS Sheet 1	28324-E
28365-E	ELECTRIC TABLE OF CONTENTS RULES Sheet 10	28327-E
28366-E	ELECTRIC TABLE OF CONTENTS SAMPLE FORMS Sheet 19	25059-E



GAS RULE NO. 9
RENDERING AND PAYMENT OF BILLS

Sheet 3

E. BILLS DUE ON PRESENTATION

Bills for gas service are due and payable upon presentation. Payments shall be received at the address imprinted on the payment stub attached to PG&E's bill, a business office of PG&E, or by an authorized agent of PG&E. Payments shall be made using the following options:

1. Cash, check, money order, or
2. Electronic data interchange (EDI) for commercial customers or recurring automatic bank debit (Wherein the customer requests the automatic monthly withdrawal of payment for utility services from a designated checking/banking account), or
3. Debit card, at the option of PG&E, or an electronic funds transfer the customer initiates through a third party (A transfer or transaction fee over and above the PG&E bill amount may be charged to the customer by a third-party vendor for these services), or
4. Debit card or credit card payment(s) for residential customers where the customer initiates through a third party (A transfer or transaction fee over and above the PG&E bill amount may be charged to the customer by a third-party vendor for these services). These services are available through a third party operated pay-by-phone service or PG&E online. The debit card and credit card options include both a one-time payment and a recurring billing payment option. The recurring payment option is contingent upon the PG&E customer submitting and maintaining a valid email address and expressly agreeing via email to the suppression of all future paper bills in a manner consistent with the requirements of Rule 9 (L), or
5. By other means mutually agreeable to PG&E and the customer.

If a Customer makes only partial payment on a bill, the partial payment received will be allocated among the following components of the bill in proportion to the amount owed on each (utility users taxes will be treated in accordance with current utility procedures and are not subject to this section). The bill components include PG&E Charges, energy-related charges, and other applicable products and services charges. Customer failure to pay any of the components set forth herein, excepting residential customer third-party products and services, will be subject to service termination as set forth in Rule 11.

(N)
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 (N)

(Continued)



Pacific Gas and Electric Company
San Francisco, California
U 39

Revised
Cancelling Original

Cal. P.U.C. Sheet No.
Cal. P.U.C. Sheet No.

27664-G
21786-G

Gas Sample Form No. 01-6630
Energy Statement -- Central Mailing

Sheet 1

**Please Refer to Attached
Sample Form**

Advice Letter No: 3023-G
Decision No.

Issued by
Brian K. Cherry
Vice President
Regulatory Relations

Date Filed June 5, 2009
Effective December 21, 2009
Resolution No. _____



Pacific Gas and
Electric Company

WE DELIVER ENERGY.™

Energy Statement

99901234567890100000xxxxx00000xxxxx

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
1234567890-1	mm/dd/yyyy	\$xxx.xx	mm/dd/yyyy	

001:4.90.14462 1 AV 0.238

|||||

JANE SAMPLE
123 MAIN ST
SAN JOSE CA 99999-1000

PG&E
BOX 997300
SACRAMENTO CA
95899-7300

201.1205

Please return this portion with your payment. Thank you.



Telephone Assistance

1-800-743-5000
Assistance is available by
telephone 24 hours per day,
7 days per week.

Local Office Address

111 ALMADEN BLVD
SAN JOSE CA 95113

Account Number

1234567890-1

Special Account Information

mm/yyyy

ACCOUNT SUMMARY

Service	Service Dates	Amount
Gas	mm/dd/yyyy – mm/dd/yyyy	\$xxx.xx
Electric	mm/dd/yyyy– mm/dd/yyyy	xx.xx
Gas PPP Surcharge		x.xx
Energy Commission Tax		x.xx
Utility Users' Tax		x.xx
Total Energy Charges		\$xxx.xx
Other Products and Services Charges		\$xxx.xx
TOTAL CURRENT CHARGES		\$xxx.xx
Previous Balance		xxx.xx
mm/dd Payment – Thank You		xxx.xx-

Messages:



Recycled Paper
30% Post-Consumer Waste



Pacific Gas and
Electric Company

WE DELIVER ENERGY.™

JANE SAMPLE

123 MAIN ST
SAN JOSE CA 99999

GAS ACCOUNT DETAIL

Service ID# : 2468024680
Rate Schedule: G1 T Residential Service
Billing Days: 30 days

Serial	Meter #	Prior Meter Read	Current Meter Read	Difference	Multiplier	Usage
Z	1212A1	x,xxx	x,xxx	xxx	x.xxxxxx	xxx Therms

Charges

mm/dd/yyyy – mm/dd/yyyy

Gas Charges		\$xxx.xx
Baseline Quantity	xx.xxxxx Therms	
Baseline Usage	xx.xxxxx Therms @ \$x.xxxxx	
Over Baseline Usage	xx.xxxxx Therms @ \$x.xxxxx	
Net Charges		\$xxx.xx

PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$x.xxxxx/therm

Taxes

Gas PPP Surcharge (\$x.xxxxx/therm)	x.xx
Utility Users' Tax (x.xxxx%)	x.xx

TOTAL CHARGES \$xxx.xx

Usage Comparison	Days Billed	Therms Billed	Therms per Day
This Year	xx	xxx	x.x
Last Year	xx	xxx	x.x





JANE SAMPLE

ELECTRIC ACCOUNT DETAIL

Service ID# : 1357913579
Rate Schedule: E1 TB Residential Service
Billing Days: 30 days

Serial	Rotating Outage Blk	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
Z	10	63L788	xx,xxx	xx,xxx	xxx	x	xxx Kwh

Charges

mm/dd/yyyy – mm/dd/yyyy			
Electric Charges			\$xx.xx
Baseline Quantity			xx.xxxxx Kwh
Baseline Usage			xx.xxxxx Kwh @ \$x.xxxxx
101-130% of Baseline			xx.xxxxx Kwh @ \$x.xxxxx
131-200% of Baseline			xx.xxxxx Kwh @ \$x.xxxxx
201-300% of Baseline			xx.xxxxx Kwh @ \$x.xxxxx
Over 300% of Baseline			xx.xxxxx Kwh @ \$x.xxxxx
Net Charges			\$90.95

The net charge shown above include the following component(s). Please see definitions on Page 2 of the bill.

Generation	\$xx.xx
Transmission	xx.xx
Distribution	xx.xx
Public Purpose Programs	xx.xx
Nuclear Decommissioning	xx.xx
DWR Bond Charge	xx.xx
Ongoing CTC	xx.xx
Energy Cost Recovery Amount	xx.xx

Taxes

Energy Commission Tax	\$ xx.xx
Utility Users' Tax (x.xxxx%)	xx.xx

TOTAL CHARGES **\$xx.xx**

Usage Comparison	Days Billed	Kwh Billed	Kwh per Day
This Year	xx	xxx	xx.x
Last Year	xx	xxx	xx.x

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Generation includes charges for the portion of your energy usage provided by the Department of Water Resources (DWR) and is being collected by PG&E as an agent for DWR. DWR is collecting 6.932 cents per kWh from bundled customers for each kWh it provides plus the Cost Responsibility Surcharge from direct access and transitional bundled service customers.

The rates shown above are applicable to bundled service customers. Direct Access and Community Choice Aggregation customers pay only a portion of these rates. Please see the appropriate rate schedule for the applicable charges.





Pacific Gas and
Electric Company

WE DELIVER ENERGY.™

JANE SAMPLE

OTHER PRODUCTS AND SERVICES: {PROGRAM NAME}

Service ID# : 1234567890

Reference #	Products	Service Dates	Amount
xxxxxxxx	{Charge Description}	mm/dd/yyyy – mm/dd/yyyy	\$xxx.xx
TOTAL CHARGES			<u>\$xxx.xx</u>



Recycled Paper
30% Post-Consumer Waste



Pacific Gas and Electric Company
San Francisco, California
U 39

Revised
Cancelling Revised

Cal. P.U.C. Sheet No.
Cal. P.U.C. Sheet No.

27665-G
27659-G

GAS TABLE OF CONTENTS

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Rules	27666-G	(T)
Maps, Contracts and Deviations	21637-G	
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Advice Letter No: 3023-G
Decision No.

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Regulatory Relations

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GAS TABLE OF CONTENTS

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ELECTRIC RULE NO. 9
 RENDERING AND PAYMENT OF BILLS

Sheet 3

E. BILLS DUE ON PRESENTATION

Bills for electric service are due and payable upon presentation. Payments shall be received at the address imprinted on the payment stub attached to PG&E's bill, a business office of PG&E, or by an authorized agent of PG&E. Payments shall be made using the following options:

1. Cash, check, money order, or
2. Electronic data interchange (EDI) for commercial customers or recurring automatic bank debit (Wherein the customer requests the automatic monthly withdrawal of payment for utility services from a designated checking/banking account), or
3. Debit card, at the option of PG&E, or an electronic funds transfer the customer initiates through a third party (A transfer or transaction fee over and above the PG&E bill amount may be charged to the customer by a third-party vendor for these services), or
4. Debit card or credit card payment(s) for residential customers where the customer initiates through a third party (A transfer or transaction fee over and above the PG&E bill amount may be charged to the customer by a third-party vendor for these services). These services are available through a third party operated pay-by-phone service or PG&E online. The debit card and credit card options include both a one-time payment and a recurring billing payment option. The recurring payment option is contingent upon the PG&E customer submitting and maintaining a valid email address and expressly agreeing via email to the suppression of all future paper bills in a manner consistent with the requirements of Rule 9 (L), or
5. By other means mutually agreeable to PG&E and the customer.

If a Customer makes only partial payment on a bill, the partial payment received will be allocated among the following components of the bill in proportion to the amount owed on each (utility users taxes will be treated in accordance with current utility procedures and are not subject to this section). The bill components include PG&E charges, FTA charges, CTC charges, other energy-related charges, and other applicable products and services charges. Customer failure to pay any of the components set forth herein, excepting residential customer third-party products and services, will be subject to service termination as set forth in Rule 11.

(T)
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 (T)

(Continued)



Pacific Gas and Electric Company
San Francisco, California
U 39

Revised
Cancelling Original

Cal. P.U.C. Sheet No.
Cal. P.U.C. Sheet No.

28363-E
22243-E

Electric Sample Form No. 01-6630
Energy Statement -- Central Mailing

Sheet 1

**Please Refer to Attached
Sample Form**

Advice Letter No: 3470-E
Decision No.

Issued by
Brian K. Cherry
Vice President
Regulatory Relations

Date Filed June 5, 2009
Effective December 21, 2009
Resolution No. _____

1H11



Pacific Gas and
Electric Company

WE DELIVER ENERGY.™

Energy Statement

99901234567890100000xxxxx00000xxxxx

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
1234567890-1	mm/dd/yyyy	\$xxx.xx	mm/dd/yyyy	

001:4.90.14462 1 AV 0.238

|||||

JANE SAMPLE
123 MAIN ST
SAN JOSE CA 99999-1000

PG&E
BOX 997300
SACRAMENTO CA
95899-7300

201.1205

Please return this portion with your payment. Thank you.



Telephone Assistance

1-800-743-5000
Assistance is available by
telephone 24 hours per day,
7 days per week.

Local Office Address

111 ALMADEN BLVD
SAN JOSE CA 95113

Account Number

1234567890-1

Special Account Information

mm/yyyy

ACCOUNT SUMMARY

Service	Service Dates	Amount
Gas	mm/dd/yyyy – mm/dd/yyyy	\$xxx.xx
Electric	mm/dd/yyyy– mm/dd/yyyy	xx.xx
Gas PPP Surcharge		x.xx
Energy Commission Tax		x.xx
Utility Users' Tax		x.xx
Total Energy Charges		\$xxx.xx
Other Products and Services Charges		\$xxx.xx
TOTAL CURRENT CHARGES		\$xxx.xx
Previous Balance		xxx.xx
mm/dd Payment – Thank You		xxx.xx-

Messages:



Recycled Paper
30% Post-Consumer Waste



Pacific Gas and
Electric Company

WE DELIVER ENERGY.™

JANE SAMPLE

123 MAIN ST
SAN JOSE CA 99999

GAS ACCOUNT DETAIL

Service ID# : 2468024680
Rate Schedule: G1 T Residential Service
Billing Days: 30 days

Serial	Meter #	Prior Meter Read	Current Meter Read	Difference	Multiplier	Usage
Z	1212A1	x,xxx	x,xxx	xxx	x.xxxxxx	xxx Therms

Charges

mm/dd/yyyy – mm/dd/yyyy

Gas Charges		\$xxx.xx
Baseline Quantity	xx.xxxxx Therms	
Baseline Usage	xx.xxxxx Therms @ \$x.xxxxx	
Over Baseline Usage	xx.xxxxx Therms @ \$x.xxxxx	
Net Charges		\$xxx.xx

PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$x.xxxxx/therm

Taxes

Gas PPP Surcharge (\$x.xxxxx/therm)	x.xx
Utility Users' Tax (x.xxxx%)	x.xx

TOTAL CHARGES \$xxx.xx

Usage Comparison	Days Billed	Therms Billed	Therms per Day
This Year	xx	xxx	x.x
Last Year	xx	xxx	x.x





JANE SAMPLE

ELECTRIC ACCOUNT DETAIL

Service ID# : 1357913579
Rate Schedule: E1 TB Residential Service
Billing Days: 30 days

Serial	Rotating Outage Blk	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
Z	10	63L788	xx,xxx	xx,xxx	xxx	x	xxx Kwh

Charges

mm/dd/yyyy – mm/dd/yyyy			
Electric Charges			\$xx.xx
Baseline Quantity			xx.xxxxx Kwh
Baseline Usage			xx.xxxxx Kwh @ \$x.xxxxx
101-130% of Baseline			xx.xxxxx Kwh @ \$x.xxxxx
131-200% of Baseline			xx.xxxxx Kwh @ \$x.xxxxx
201-300% of Baseline			xx.xxxxx Kwh @ \$x.xxxxx
Over 300% of Baseline			xx.xxxxx Kwh @ \$x.xxxxx
Net Charges			\$90.95

The net charge shown above include the following component(s). Please see definitions on Page 2 of the bill.

Generation	\$xx.xx
Transmission	xx.xx
Distribution	xx.xx
Public Purpose Programs	xx.xx
Nuclear Decommissioning	xx.xx
DWR Bond Charge	xx.xx
Ongoing CTC	xx.xx
Energy Cost Recovery Amount	xx.xx

Taxes

Energy Commission Tax	\$ xx.xx
Utility Users' Tax (x.xxxx%)	xx.xx

TOTAL CHARGES **\$xx.xx**

Usage Comparison	Days Billed	Kwh Billed	Kwh per Day
This Year	xx	xxx	xx.x
Last Year	xx	xxx	xx.x

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Generation includes charges for the portion of your energy usage provided by the Department of Water Resources (DWR) and is being collected by PG&E as an agent for DWR. DWR is collecting 6.932 cents per kWh from bundled customers for each kWh it provides plus the Cost Responsibility Surcharge from direct access and transitional bundled service customers.

The rates shown above are applicable to bundled service customers. Direct Access and Community Choice Aggregation customers pay only a portion of these rates. Please see the appropriate rate schedule for the applicable charges.





Pacific Gas and
Electric Company

WE DELIVER ENERGY.™

JANE SAMPLE

OTHER PRODUCTS AND SERVICES: {PROGRAM NAME}

Service ID# : 1234567890

Reference #	Products	Service Dates	Amount
xxxxxxxxx	{Charge Description}	mm/dd/yyyy – mm/dd/yyyy	\$xxx.xx
TOTAL CHARGES			<u>\$xxx.xx</u>



Recycled Paper
30% Post-Consumer Waste



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Attachment 2

OBF Mock Bill – Energy Efficiency Retrofit Loan Program



Pacific Gas and
Electric Company

WE DELIVER ENERGY.™

Energy Statement

99901234567890100000xxxxx00000xxxxx

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
1234567890-1	mm/dd/yyyy	\$xxx.xx	mm/dd/yyyy	

001:4.90.14462 1 AV 0.238

|||||

JANE SAMPLE
123 MAIN ST
SAN JOSE CA 99999-1000

PG&E
BOX 997300
SACRAMENTO CA
95899-7300

201.1205

Please return this portion with your payment. Thank you.



Telephone Assistance

1-800-743-5000
Assistance is available by
telephone 24 hours per day,
7 days per week.

Local Office Address

111 ALMADEN BLVD
SAN JOSE CA 95113

Account Number

1234567890-1

Special Account Information

mm/yyyy

ACCOUNT SUMMARY

Service	Service Dates	Amount
Gas	mm/dd/yyyy – mm/dd/yyyy	\$xxx.xx
Electric	mm/dd/yyyy– mm/dd/yyyy	xx.xx
Gas PPP Surcharge		x.xx
Energy Commission Tax		x.xx
Utility Users' Tax		x.xx
Total Energy Charges		\$xxx.xx
Other Products and Services Charges		xx.xx
TOTAL CURRENT CHARGES		\$xxx.xx
Previous Balance		xxx.xx
mm/dd Payment – Thank You		xxx.xx-

TOTAL AMOUNT DUE \$xxx.xx
DUE DATE – mm/dd/yyyy

Messages:



Recycled Paper
30% Post-Consumer Waste

Page 1 of 5

Form 01-6630 9/98



Pacific Gas and
Electric Company

WE DELIVER ENERGY.™

JANE SAMPLE

123 MAIN ST
SAN JOSE CA 99999

GAS ACCOUNT DETAIL

Service ID# : 2468024680
Rate Schedule: G1 T Residential Service
Billing Days: 30 days

Serial	Meter #	Prior Meter Read	Current Meter Read	Difference	Multiplier	Usage
Z	1212A1	x,xxx	x,xxx	xxx	x.xxxxxx	xxx Therms

Charges

mm/dd/yyyy – mm/dd/yyyy

Gas Charges						\$xxx.xx
Baseline Quantity			xx.xxxxx Therms			
Baseline Usage			xx.xxxxx Therms @	\$x.xxxxx		
Over Baseline Usage			xx.xxxxx Therms @	\$x.xxxxx		
Net Charges						\$xxx.xx

PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$x.xxxxx/therm

Taxes

Gas PPP Surcharge (\$x.xxxxx/therm)	x.xx
Utility Users' Tax (x.xxxx%)	x.xx

TOTAL CHARGES \$xxx.xx

Usage Comparison	Days Billed	Therms Billed	Therms per Day
This Year	xx	xxx	x.x
Last Year	xx	xxx	x.x





JANE SAMPLE

ELECTRIC ACCOUNT DETAIL

Service ID# : 1357913579
Rate Schedule: E1 TB Residential Service
Billing Days: 30 days

Serial	Rotating Outage Blk	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
Z	10	63L788	xx,xxx	xx,xxx	xxx	x	xxx Kwh

Charges

mm/dd/yyyy – mm/dd/yyyy			
Electric Charges			\$xx.xx
Baseline Quantity			xx.xxxxx Kwh
Baseline Usage			xx.xxxxx Kwh @ \$x.xxxxx
101-130% of Baseline			xx.xxxxx Kwh @ \$x.xxxxx
131-200% of Baseline			xx.xxxxx Kwh @ \$x.xxxxx
201-300% of Baseline			xx.xxxxx Kwh @ \$x.xxxxx
Over 300% of Baseline			xx.xxxxx Kwh @ \$x.xxxxx
Net Charges			\$90.95

The net charge shown above include the following component(s). Please see definitions on Page 2 of the bill.

Generation	\$xx.xx
Transmission	xx.xx
Distribution	xx.xx
Public Purpose Programs	xx.xx
Nuclear Decommissioning	xx.xx
DWR Bond Charge	xx.xx
Ongoing CTC	xx.xx
Energy Cost Recovery Amount	xx.xx

Taxes

Energy Commission Tax	\$ xx.xx
Utility Users' Tax (x.xxxx%)	xx.xx

TOTAL CHARGES\$xx.xx

Usage Comparison	Days Billed	Kwh Billed	Kwh per Day
This Year	xx	xxx	xx.x
Last Year	xx	xxx	xx.x

Rotating outage blocks are subject to change without advance notice due to operational conditions.

Generation includes charges for the portion of your energy usage provided by the Department of Water Resources (DWR) and is being collected by PG&E as an agent for DWR. DWR is collecting 6.932 cents per kWh from bundled customers for each kWh it provides plus the Cost Responsibility Surcharge from direct access and transitional bundled service customers.

The rates shown above are applicable to bundled service customers. Direct Access and Community Choice Aggregation customers pay only a portion of these rates. Please see the appropriate rate schedule for the applicable charges.





JANE SAMPLE

OTHER PRODUCTS AND SERVICES: Energy Efficiency Retrofit Loan Program

Service ID# : 1234567890

Reference #	Products	Service Dates	Amount
xxxxxxxx	Loan Installment Due	mm/dd/yyyy – mm/dd/yyyy	\$xxx.xx
TOTAL CHARGES			<u>\$xxx.xx</u>

Please call 1-800-xxx-xxxx, if you have questions concerning your Energy Efficiency Retrofit loan.



**PG&E Gas and Electric
Advice Filing List
General Order 96-B, Section IV**

Aglet	Department of the Army	Northern California Power Association
Agnews Developmental Center	Dept of General Services	Occidental Energy Marketing, Inc.
Alcantar & Kahl	Division of Business Advisory Services	OnGrid Solar
Ancillary Services Coalition	Douglas & Liddell	PPL EnergyPlus, LLC
Anderson & Poole	Douglass & Liddell	Pinnacle CNG Company
Arizona Public Service Company	Downey & Brand	Praxair
BART	Duke Energy	R. W. Beck & Associates
BP Energy Company	Duncan, Virgil E.	RCS, Inc.
Barkovich & Yap, Inc.	Dutcher, John	RMC Lonestar
Bartle Wells Associates	Ellison Schneider & Harris LLP	Recon Research
Blue Ridge Gas	Energy Management Services, LLC	SCD Energy Solutions
Braun & Associates	FPL Energy Project Management, Inc.	SCE
C & H Sugar Co.	Foster Farms	SESCO
CA Bldg Industry Association	Foster, Wheeler, Martinez	SMUD
CAISO	Franciscan Mobilehome	SPURR
CLECA Law Office	G. A. Krause & Assoc.	Santa Fe Jets
CSC Energy Services	GLJ Publications	Seattle City Light
	Goodin, MacBride, Squeri, Schlotz & Ritchie	Sempra Utilities
California Cotton Ginners & Growers Assn	Green Power Institute	Sequoia Union HS Dist
California Energy Commission	Hanna & Morton	Sierra Pacific Power Company
California League of Food Processors	Heeg, Peggy A.	Silicon Valley Power
California Public Utilities Commission	Hitachi	Smurfit Stone Container Corp
Calpine	Hogan Manufacturing, Inc.	Southern California Edison Company
Cameron McKenna	Imperial Irrigation District	St. Paul Assoc.
Cardinal Cogen	Innercite	Sunshine Design
Casner, Steve	International Power Technology	Sutherland, Asbill & Brennan
Cerox	Intestate Gas Services, Inc.	TFS Energy
Chamberlain, Eric	J. R. Wood, Inc.	Tabors Caramanis & Associates
Chevron Company	JTM, Inc.	Tecogen, Inc.
Chris, King	Los Angeles Dept of Water & Power	Tiger Natural Gas, Inc.
City of Glendale	Luce, Forward, Hamilton & Scripps LLP	Tioga Energy
City of Palo Alto	MBMC, Inc.	TransCanada
City of San Jose	MRW & Associates	Turlock Irrigation District
Clean Energy Fuels	Manatt Phelps Phillips	U S Borax, Inc.
Coast Economic Consulting	Matthew V. Brady & Associates	United Cogen
Commerce Energy	McKenzie & Associates	Utility Cost Management
Commercial Energy	Meek, Daniel W.	Utility Resource Network
Constellation	Merced Irrigation District	Utility Specialists
Constellation New Energy	Mirant	Vandenberg Air Force
Consumer Federation of California	Modesto Irrigation District	Verizon
Crossborder Energy	Morgan Stanley	Wellhead Electric Company
Davis Wright Tremaine LLP	Morrison & Foerster	Western Manufactured Housing Communities Association (WMA)
		White & Case
Day Carter Murphy	New United Motor Mfg., Inc.	eMeter Corporation
Defense Energy Support Center	Norris & Wong Associates	
Department of Water Resources	North Coast SolarResources	