

August 13, 2003

Advice 2469-G-A/2394-E-A

(Pacific Gas and Electric Company ID U 39 M)

Subject: Rule Changes to Allow Paperless Billing.

Public Utilities Commission of the State of California

Pacific Gas and Electric Company (PG&E) hereby submits this supplemental advice filing for revisions to its gas and electric tariffs. The tariff sheets originally filed in Advice 2469-G/2394-E are not affected by these changes.¹

Purpose

Advice 2469-G/2394-E sought to add a definition of "Electronic Billing" to gas and electric Rule 1, *Definitions*. In addition Advice 2469-G/2394-E, sought to revise gas and electric Rule 9, *Rendering and Payment of Bills*, to allow PG&E to suspend the mailing of traditional paper bills and bill inserts to customers who choose the option to receive, view, and pay their gas and electricity bills online. This supplement expands the applicability of electronic billing to additional groups of customers more quickly than envisioned in the original filing.

Background

As stated above, this filing supplements Advice 2469-G/2394-E by expanding the applicability of electronic billing to additional groups of customers more quickly than envisioned in the original filing. As originally filed, electronic billing would have been initially made available to bundled service customers billed by PG&E under its residential and small commercial rate schedules. Thereafter, PG&E planned to expand its offering to include other residential and small commercial customers. In response to a protest from the School Project for Utility Rate Reductions (SPURR) and in consultation with the Energy Division, PG&E hereby expands the applicability of electronic billing to all customers taking service under PG&E's residential and small commercial rate schedules without regard to their status as a bundled or unbundled customer.

¹ PG&E reserves all legal rights to challenge the decisions or statutes under which it has been required to make this advice filing, and nothing in this advice filing constitutes a waiver of such rights. Also, PG&E reserves any additional legal rights to challenge the requirement to make this advice filing by reason of its status as a debtor under Chapter 11 of the Bankruptcy Code, and nothing in this advice filing constitutes a waiver of such rights.

Protests

Anyone wishing to protest this filing may do so by sending a letter by **September 2, 2003**, which is 20 days from the date of this filing. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be submitted expeditiously. Protests should be mailed to:

IMC Branch Chief
Energy Division
California Public Utilities Commission
505 Van Ness Avenue, Room 4002
San Francisco, California 94102
Facsimile: (415) 703-2200

Copies should also be mailed to the attention of the Director, Energy Division, Room 4005 and Jerry Royer, Energy Division, at the address shown above. It is also requested that a copy of the protest be sent via U.S. mail and facsimile to PG&E on the same date it is mailed or delivered to the Commission at the address shown below.

Pacific Gas and Electric Company
Attention: Brian K. Cherry
Director, Regulatory Relations
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, California 94177
Facsimile: (415) 973-7226

Effective Date

PG&E requests that this advice filing become effective on September 22, 2003, which is 40 days after the filing date of this advice letter supplement.

Notice

In accordance with General Order 96-A, Section III, Paragraph I, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list. Address changes should be directed to Chris Harris at (415) 973-7572. Advice letter filings can also be accessed electronically at:

http://www.pge.com/customer_services/business/tariffs/

Vice President - Regulatory Relations