

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298

Tel. No. (415) 703-1691



December 24, 2002

Advice Letter 2426-G/2308-E

Ms Anita Smith, Rate Analyst
Pacific Gas and Electric Company
77 Beale Street, 10B Mail Code
San Francisco, CA 94177

REGULATORY RELATIONS		
SShaw	Tariffs Section	
ASmith	PStorz	STatal
ACawood		TTlovak
SCiam		
DEC 30 2002		
Return to _____	Records _____	
cc to _____	File _____	
Last-R. _____		

Subject: Revisions to Form 01-6330, Energy Statement-Central Mailing

Dear Ms Smith:

Advice Letter 2426-G/2308-E is effective December 5, 2002. A copy of the advice letter is included herewith for your records.

Sincerely,

Douglas Long
Energy Division

jjr

Barbara Lawrence
Lisa Lo
Gaston Marcillac
Michael Tang



**Pacific Gas and
Electric Company**

Karen A. Tomcala
Vice President
Regulatory Relations

77 Beale Street, Room 1065
San Francisco, CA 94105

Mailing Address
Mail Code B10A
P.O. Box 770000
San Francisco, CA 94177

415.972.5209
Internal: 222.5209
Fax: 415.972.5625
Internet: KAT5@pge.com

November 25, 2002

Advice 2426-G/2308-E
(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

**Subject: Revisions to Gas and Electric Standard Form 01-6330--Energy
Statement-Central Mailing (Update and Implementation)**

Pacific Gas and Electric Company (PG&E) hereby submits for filing revisions to its gas and electric forms. The affected tariff sheets are listed on the enclosed Attachment I.¹

Purpose

The purpose of this filing is to implement the energy statement formats approved by the Commission in Advice 2320-G/2222-E by letter dated May 24, 2002.

Billing by the CorDaptix system commences on December 5, 2002. Therefore, this filing implements the approved energy statement formats by updating the corresponding tariff sheet cover pages with an effective date of December 5, 2002.

Background

As part of its on-going efforts to provide exceptional service to its customers, PG&E is switching from its current billing system to the new CorDaptix system. Earlier this year, PG&E identified tariff improvements that would make the transition to CorDaptix easier and more efficient to implement and received advanced Commission approval through the following series of advice letters:

¹ PG&E reserves all legal rights to challenge the decisions or statutes under which it has been required to make this advice filing, and nothing in this advice filing constitutes a waiver of such rights. Also, PG&E reserves any additional legal rights to challenge the requirement to make this advice filing by reason of its status as a debtor under Chapter 11 of the Bankruptcy Code, and nothing in this advice filing constitutes a waiver of such rights. PG&E reserves all rights to amend or revise its filings before the Commission and other agencies to implement the requirements of the order or orders of the Bankruptcy Court confirming PG&E's plan of reorganization as originally filed on September 20, 2001, and subsequently amended.

Effective Date

This advice filing becomes effective on **December 5, 2002**, which is the date that billing by the CorDaptix system commences.

Notice

In accordance with General Order 96-A, Section III, Paragraph G, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list. Please note that the attachments to this filing are not available electronically. Address changes should be directed to Rose de la Torre at (415) 973-4716. Advice letter filings can also be accessed electronically at:

http://www.pge.com/customer_services/business/tariffs/

Karen A. Tomcala FLSN

Vice President - Regulatory Relations

Attachments

**Attachment I
Page 1 of 1
Advice 2426-G**

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
21283-G	Sample Form 01-6630 – Energy Statement – Central Mailing	19702-G New
21284-G	Sample Form 01-6630 (Cont'd)	19703, 19704-G
21285-G	Sample Form 01-6630 (Cont'd)	New
21286-G	Sample Form 01-6630 (Cont'd)	New
21287-G	Sample Form 01-6630 (Cont'd)	19705-G
21288-G	Sample Form 01-6630 (Cont'd)	New
21289-G	Sample Form 01-6630 (Cont'd)	19706-G
21290-G	Sample Form 01-6630 (Cont'd)	19707-G
21291-G	Sample Form 01-6630 (Cont'd)	21016-G
21292-G	Table of Contents (Cont'd) – Sample Forms	21271-G
21293-G	Table of Contents	

Advice 2308-E

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
19292-E	Sample Form 01-6630 – Energy Statement – Central Mailing	16748-E New
19293-E	Sample Form 01-6630 (Cont'd)	New
19294-E	Sample Form 01-6630 (Cont'd)	New
19295-E	Sample Form 01-6630 (Cont'd)	New
19296-E	Sample Form 01-6630 (Cont'd)	16749-E
19297-E	Sample Form 01-6630 (Cont'd)	New
19298-E	Sample Form 01-6630 (Cont'd)	16750-E
19299-E	Sample Form 01-6630 (Cont'd)	16751-E
19300-E	Sample Form 01-6630 (Cont'd)	16752, 16754-E
19301-E	Sample Form 01-6630 (Cont'd)	New
19302-E	Sample Form 01-6630 (Cont'd)	16753-E
19303-E	Sample Form 01-6630 (Cont'd)	16755-E
19304-E	Sample Form 01-6630 (Cont'd)	16756-E
19305-E	Sample Form 01-6630 (Cont'd)	New
19306-E	Sample Form 01-6630 (Cont'd)	16757-E
19307-E	Sample Form 01-6630 (Cont'd)	16758-E
19308-E	Table of Contents (Cont'd)- Sample Forms	18788-E
19309-E	Table of Contents	19222-E



999016314182980000074214000074214

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
1631418298-1	10/05/2001	\$742.14	10/24/2001	

New numerical account number

1147:11.2.155 SP 0.238



BILL SAMPLE
1000 OPRTEST
ANTIOCH, CA 94509-0000

PG&E
Box 997300
Sacramento, CA
95899-7300

201.1222

10/05/01

X copies



Please return this portion with your payment. Thank you.

Telephone Assistance

1-800-743-5000
Assistance is available by telephone 24 hours per day, 7 days per week.

Local Office Address

1006 H STREET
MODESTO CA 95354

Account Number

1631418298-1

Service Address

BILL SAMPLE
1000 Oprtest
Antioch CA 94509

October, 2001

ACCOUNT SUMMARY

Service	Service Dates	Amount
Gas	09/01/2001 To 10/01/2001	\$128.56
Electric	09/01/2001 To 10/01/2001	564.47
Energy Commission Tax		.60
Utility Users' Tax		48.51
TOTAL CURRENT CHARGES		\$742.14
Previous Balance		250.71
08/25/2001 Payment - Thank You		250.71-

TOTAL AMOUNT DUE \$742.14
DUE DATE - 10/24/2001

For a convenience fee you may pay by VISA, Discover or by ATM card with the STAR symbol by calling 1-800-891-8626.

Bill Message(s)





Helpful Phone Numbers

Customer Services – English.....1-800-743-5000
 TDD/TTY (Speech/Hearing-Impaired).....1-800-652-4712
 Servicio al Cliente en Español (Spanish).....1-800-660-6789
 華語客戶服務電話號碼 (Chinese).....1-800-893-9555
 Dịch vụ Khách Hàng Việt-Nam (Vietnamese).....1-800-298-8438
 Smarter Energy Line.....1-800-933-9555
 (Residential Energy Efficiency Information)
 Energy Theft Hotline.....1-800-854-6250
 For A Claim Form.....1-800-743-5000
 Internet Address.....www.pge.com

ELECTRIC INDUSTRY COMPETITION DEFINITIONS

Competition Transition Charge: This charge was authorized by the CPUC and allows PG&E to recover costs related to its CPUC-approved, pre-restructuring investments in electric generating facilities and power purchase contracts. All customers are obligated to pay the CTC. The CTC does not diminish your 10% rate reduction nor increase the amount of your bill.

Legislated 10% Reduction: All residential and eligible small business customers receive this discount effective January 1, 1998. This rate reduction was ordered by the Legislature to provide some benefits of electric industry restructuring at the earliest possible date.

Trust Transfer Amount (TTA): A portion of historic costs has been financed through low-cost bonds to reduce your total bill by 10%. The TTA reflects the costs of these bonds, which are less expensive than the type of financing the utilities previously employed. The TTA does not offset your rate reduction, nor does it increase the total amount you otherwise would have paid. The TTA has been transferred to a subsidiary of PG&E and then to a public trust. PG&E is collecting the TTA on behalf of the subsidiary and public trust. The TTA does not belong to PG&E. Although the TTA is shown as a separate line item, it is already included in your total charges and does not increase your electricity costs.

Direct Access Energy Credit: The cost of energy credited to customers who purchase electricity from a non-PG&E source.

Distribution: The cost of distributing the energy over the wires and utility poles to your home or business.

Energy Charges: This charge is established to pay for electricity and is equal to charges for energy purchased by the California Department of Water Resources (CDWR) and charges for all other energy purchases.

Energy Surcharges (ES): Revenues to supplement funding for ongoing energy costs as authorized by the CPUC in Decisions 01-01-018 and 01-03-082.

Nuclear Decommissioning: The non-bypassable charge that will collect the funds required to restore the site when PG&E's nuclear power plants are removed from service.

Public Purpose Programs: The non-bypassable charge, which has always been part of utility bills, of contributing to state-mandated assistance programs for low-income customers and energy-efficiency efforts.

Transmission: The cost of conveying energy from power plants to energy distributors over high-voltage lines, including charges PG&E receives from the California Independent System Operator (ISO) for Reliability Services costs under ISO contracts with generators required for transmission system reliability.

THIS BILL IS NOW DUE AND PAYABLE

PAYING YOUR BILL

- By Mail – Send payment in the enclosed envelope.
- In Person – Pay at any PG&E local office or pay station.
- Unpaid Bill – May require a deposit as outlined below to reestablish credit and/or result in disconnection of service.

PAST-DUE BILLS

- Residential – The bill is due when you receive it and becomes past due 19 days after the date presented.
- Nonresidential – The bill is due when you receive it and becomes past due 15 days after the date presented.
- A closing bill is considered past due if not paid 15 days after the mailing date for all customers.
- Unable to pay on time? Call to discuss reasonable payment arrangements, special programs and agencies that may be available to assist you.
- You may qualify for reduced rates under PG&E's CARE program. Call PG&E for an application.
- If a residential customer claims an inability to pay and PG&E does not offer reasonable payment arrangements, he/she may contact the CPUC at 1-800-649-7570 or by TDD/TTY at 415-703-2032.

DEPOSITS

- A residential deposit will be twice the average monthly bill as estimated by PG&E.
- A nonresidential deposit may be twice the maximum monthly bill as estimated by PG&E.
- A deposit to reestablish credit may be required when conditions of service or the basis on which credit was originally established has changed.

RULES AND RATES

- The full text of PG&E's rules and rates is available for inspection upon request.
- Optional rates are available to many customers and may lower your PG&E bills. Call PG&E for details.

DISPUTED BILLS

Should you question this bill, please request an explanation from PG&E. If you thereafter believe you have been billed incorrectly, send the bill and a statement supporting your belief that the bill is not correct to:

California Public Utilities Commission (CPUC)
Consumer Affairs
 505 Van Ness Avenue
 San Francisco, CA 94102

To avoid having service turned off if the bill has not been paid, enclose a deposit for the amount of the bill made payable to the CPUC. If you are unable to pay the amount in dispute, you must inform the CPUC of your inability to pay. Your service cannot be discontinued for nonpayment of the disputed bill until the CPUC completes its review. The CPUC will review the basis of the billed amount, communicate the results of its review to the parties and make disbursements of any deposit.

The CPUC will not, however, accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of a utility's service, general level of rates, pending rate applications and sources of fuel or power.

Changed
 mailing
 address
 per CPUC
 request



BILL SAMPLE

1000 OPRTEST
ANTIOCH, CA 94509

GAS ACCOUNT DETAIL

Indicates when meter is scheduled to be read

Service ID #: 5960745648
Rate Schedule: G1 Y Residential Service
Billing Days: 30 days

Serial	Meter #	Prior Meter Read	Current Meter Read	Difference	Multiplier	Usage
B	4615896X	xxx	xxx	xxx	x.xxxxxx	xxx Therms

09 06 01

Charges 09/01/2001-09/06/2001

Gas Charges						\$24.30
Baseline Quantity	25.00000	Therms				
Baseline Usage	25.00000	Therms @	\$0.68263			
Over Baseline Usage	8.00000	Therms @	\$0.90424			
Net Charges						\$ 24.30

PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$x.xxxxx/therm
Public Purpose Program Surcharge is \$x.xx (\$x.xxxxx per therm)

Charges 09/07/2001-10/01/2001

Gas Charges						\$104.26
Baseline Quantity	125.00000	Therms				
Baseline Usage	125.00000	Therms @	\$0.58508			
Over Baseline Usage	40.00000	Therms @	\$0.77807			
Net Charges						\$104.26

PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$x.xxxxx/therm
Public Purpose Program Surcharge is \$x.xx (\$x.xxxxx per therm)

Taxes

Utility Users' Tax (7.000%)						\$9.00
-----------------------------	--	--	--	--	--	--------

TOTAL CHARGES

\$137.56

Usage Comparison	Days Billed	Therms Billed	Therms per Day
This Year	xx	xxx	x.x
Last Year	xx	xxx	xx.x

•A summary of applicable charges are displayed as single line items.

•When a rate changes in a billing period, the calculated charges are separated by the effective date of the rate change.

Draft : Energy Statement E1, G1 (Rev. 01/23/01) Sample





BILL SAMPLE

ELECTRIC ACCOUNT DETAIL

Indicates when meter is scheduled to be read

Service ID #: 1383847844
Rate Schedule: E1 ZB Residential Service
Billing Days: 30 days

New Location for Rotating Outage Block Number

Table with 8 columns: Serial, Rotating Outage Blk, Meter #, Prior Meter Read, Current Meter Read, Difference, Meter Constant, Usage. Row 1: B, 1A, 5B2629, x,xxx, x,xxx, x,xxx, 1, x,xxx Kwh

•A summary of applicable charges are displayed as single line items.
•When a rate changes in a billing period the calculated charges are separated by the effective date of the rate charge.

Charges

Table of charges for 09/01/2001 - 10/01/2001. Includes Electric Charges (\$370.66), Legislative 10% Discount (37.06-), Energy Surcharge (ES) items, and Net Charges (\$564.47).

The Net Charges shown above include the following component(s). Please see definitions on Page 2 of the bill.

Table of charge components: Electric Charges (\$155.67), Transmission (18.63), Distribution (139.13), Public Purpose Programs (9.36), Nuclear Decommissioning (1.53), Competition Transition Charge (CTC) (21.02), Trust Transfer Amount (TTA) (30.30), Energy Surcharges (230.87).

Taxes

Table of taxes: Energy Commission Tax (\$0.60), Utility Users' Tax (7.000%) (39.51).

TOTAL CHARGES

\$604.58

Usage Comparison table with columns: Usage Comparison, Days Billed, Kwh Billed, Kwh per Day. Rows: This Year (30 days, x,xxx kwh, xxx.x kwh/day), Last Year (29 days, x,xxx kwh, xxx.x kwh/day).

Rotating Outage Blocks are subject to change without advanced notice due to operational conditions.

Note: All customers pay a Competition Transition Charge as part of the charges above, including those who choose an electricity supplier other than PG&E.

1631418298-1



Draft: Energy Statement E1_G1 (Rev. 01/23/01) Sample

REPRESENTATIVE BILLING FORMATS -- GAS SCHEDULES

<u>Schedule</u>		<u>Representative Billing Format</u>
G-1	Residential Service	E1/G1
G-10	Service to Company Employees	E1/G1
G-CP	Gas Procurement Service to Core End-Use Customers	E1/G1
GS	Multifamily Service	E1/G1
GL-1	Residential CARE Program Service	E1/G1 w/CARE
GSL	Multifamily CARE Program Service	E1/G1 w/CARE
GM	Master-Metered Multifamily Service	GT
GT	Mobilehome Park Service	GT
G-CT	Core Gas Transportation Service	GT
G-MHPS	Master-Metered Mobilehome Park Safety Surcharge	GM
GTL	Mobilehome Park CARE Program Service	GT w/CARE
GML	Master-Metered Multifamily CARE Program Service	GT w/CARE
G-NR1	Gas Service to Small Commercial Customers	GNR2
G-NR2	Gas Service to Large Commercial Customers	GNR2
G-CARE	CARE Program Service for Qualified Nonprofit Group-Living and Qualified Agricultural Employee Housing Facilities	GNR1 w/ CARE
G-NT	Gas Transportation Service to Noncore End-Use Customers	G-AFT
G-COG	Gas Transportation Service to Cogeneration Facilities	G-AFT
G-EG	Gas Transportation Service to Electric Generation	G-AFT
G-30	Public Outdoor Lighting Service	G-AFT
G-BAL	Gas Balancing Service for Intrastate Transportation Customers	G-AFT
G-WSL	Gas Transportation Service to Wholesale/Resale Customers	G-AFT
G-FS	Firm Storage Service	G-AFT
G-NFS	Negotiated Firm Storage Service	G-AFT
G-NAS	Negotiated As-Available Storage Service	G-AFT
G-CFS	Core Firm Storage	G-AFT
G-AFT	Annual Firm Transportation On-System	G-AFT
G-AFTOFF	Annual Firm Transportation Off-System	G-AFT
G-SFT	Seasonal Firm Transportation On-System	G-AFT
G-AA	As-Available Transportation On-System	G-AFT
G-AAOFF	As-Available Transportation Off-System	G-AFT
G-NFT	Negotiated Firm Transportation On-System	G-AFT
G-NFTOFF	Negotiated Firm Transportation Off-System	G-AFT
G-NAA	Negotiated As-Available Transportation On-System	G-AFT
G-NAAOFF	Negotiated As-Available Transportation Off-System	G-AFT
G-XF	Pipeline Expansion Firm Intrastate Transportation Service	G-AFT
G-PARK	Market Center Parking Services	G-AFT
G-LEND	Market Center Lending Services	G-AFT
G-SUR	Customer-Procured Gas Franchise Fee Surcharge	G-AFT
G-LNG	Experimental Liquefied Natural Gas Service	G-AFT
G-NGV4	Experimental Gas Transportation Service to Noncore Natural Gas Vehicles	G-AFT
G-NGV1	Experimental Natural Gas Service for Compression on Customer Premises	GNGV1
G-NGV2	Experimental Compressed Natural Gas Sales Rate	GNGV1

REPRESENTATIVE BILLING FORMATS -- ELECTRIC SCHEDULES

<u>Schedule</u>		<u>Representative Billing Format</u>
E-1	Residential Service	E1/G1
E-NET	Net Energy Metering Service	E1/G1
EE	Service to Company Employees	E1/G1
E-8	Residential Seasonal Service Option	E1/G1
E-RRB	Rate Reduction Bonds Bill Credit and Fixed Transition Amount	E1/G1
EL-1	Residential CARE Program Service	E1/G1 w/CARE
EL-8	Residential Seasonal CARE Program Service Option	E1/G1 w/CARE
EM	Master-Metered Multifamily Service	EM
ES	Multifamily Service	EM
ESR	Residential RV Park and Residential Marina Service	EM
ET	Mobilehome Park Service	EM
EML	Master-Metered Multifamily CARE Program Service	EML
ESL	Multifamily CARE Program Service	EML
ESRL	Residential RV Park and Residential Marina CARE Program Service	EML
ETL	Mobilehome Park CARE Program Service	EML
E-7	Residential TOU Service	E7
E-A7	Experimental Residential Alternate Peak TOU Service	E7
E-9	Experimental Residential TOU for Low Emission Vehicle Customers	E7
EL-7	Residential CARE Program TOU Service	E7 w/CARE
EL-A7	Experimental Residential CARE Program Alternate Peak TOU Service	E7 w/CARE
A-1	Small General Service	A1
A-T	Nondomestic Interruptible Service	A1
E-36	Small General Service to Oil and Gas Extraction Customers	A1
A-15	Direct Current General Service	A15 (Direct Access Sample)
E-CREDIT	Revenue Cycle Services Credits	A15 (Direct Access Sample)
PX	Power Exchange Energy Cost	A15 (Direct Access Sample)
A-10	Medium General Demand Metered Service	A10S
A-RTP	Experimental Real Time-Pricing Service	A10S
A-6	Small General Time of Use Service	E20S
E-20	Service to Customers with Max Demands of 1,000 Kilowatts or More	E20S
ED	Experimental Economic Development Rate	E20S
E-19	Medium General Demand-Metered TOU Service	E20S
E-25	Restricted Variable-Peak-Period TOU Service to Water Agencies	E20S
E-37	Medium General Demand-Metered TOU Service to Oil and Gas Extraction Customers	E20S
S	Standby Service	E20S
E-CARE	CARE Program Service for Qualified Nonprofit Group-Living and CARE Qualified Agricultural Employee Housing Facilities	A1 w/CARE

REPRESENTATIVE BILLING FORMATS -- ELECTRIC SCHEDULES

OL-1	Outdoor Area Lighting Service	TC1
TC-1	Traffic Control Service	TC1
LS-1	PG&E Owned Street and Highway Lighting	TC1
LS-2	Customer Owned Street and Highway Lighting	TC1
LS-3	Customer Owned Street and Highway Lighting	TC1
AG-1	Agricultural Power	AG1A
AG-6	Large Agricultural Power	AG1A
AG-8	Deferral of Gas and Diesel Engine-Driven Pumping Facilities	AG1A
E-TD	Transmission and Distribution Bypass Deferral Rates	AG1A
E-TDI	Incremental Sales Rate for New Customers	AG1A
AG-R	Split-Week TOU Agricultural Power	AG4A
AG-V	Short-Peak TOU Agricultural Power	AG4A
AG-4	TOU Agricultural Power	AG4A
AG-5	Large TOU Agricultural Power	AG5D
AG-7	Experimental Tiered TOU Agricultural Power	AG5D
E-EXEMPT	Competition Transition Charge Exemption	AG1B
E-DEPART	Departing Customers	Not Applicable*
E-DASR	Direct Access Services Request Fees	Not Applicable**
E-ESP	Services to Energy Services Providers	Not Applicable**
E-	Energy Service Provider Non-Discretionary Service Fees	Not Applicable**
ESPNSF		
E-EUS	End User Service	Not Applicable**

* Reflects Non-Energy Charges to former PG&E customers.

** Reflects Direct Access Fees for which bills are sent directly to Energy Service Providers (ESPs).



PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(T)

The attached sample of PG&E's billing format is used for the following rate schedules.

G-1—Residential Service

(L)

GS—Multifamily Service

(L)

G-10—Employee Rate (Gas)

G-CP—Gas Procurement Service to Core End-Use Customers

99909002424691100000128950000011391

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
999999999-9	11/08/2002	\$113.91	12/02/2002	

1205:1.9.1123 1 MB 0.309



JOHN SAMPLE #46
77 BEALE ST
SAN FRANCISCO CA 99999-1000

PG&E
BOX 997300
SACRAMENTO CA
95899-7300

201.1205

Please return this portion with your payment. Thank you.

Reprint

Telephone Assistance

1-800-743-5000
Assistance is available by telephone 24 hours per day, 7 days per week.

Local Office Address

345 E CHANNEL ST
STOCKTON CA 95202

Account Number

999999999-9

Special Account Information

Service Address

JANE SAMPLE
245 MARKET ST
SAN FRANCISCO CA 99999

November 2002

ACCOUNT SUMMARY

Service	Service Dates	Amount
Gas	10/05/2002 To 11/04/2002	\$28.97
Electric	10/05/2002 To 11/04/2002	90.29
Energy Commission Tax		0.16
Utility Users' Tax		9.53
TOTAL CURRENT CHARGES		\$128.95
Previous Balance		269.02
10/10 Payment - Thank You		100.00-
11/05 Payment - Thank You		184.06-

TOTAL AMOUNT DUE	\$113.91
DUE DATE - 12/02/2002	

The winter baseline season began on November 1. Your total baseline quantities shown were calculated using your daily winter baseline quantities starting November 1 and your daily summer baseline quantities for any days in your billing period prior to November 1.

Remember: PG&E's gas prices change monthly to better reflect changes in the cost of gas. Gas prices are usually higher in winter and lower in summer, as demands change. If you wish to average your bills over the year, our Balanced Payment Plan is available.

Our Balanced Payment Plan (BPP) can help you manage your energy bills. BPP will evenly distribute the cost of your annual energy bill over one year so you'll be paying about the same amount each month. To find out if you qualify, call 1-800-743-5000.



Helpful Phone Numbers	
Customer Services – English	1-800-743-5000
TDD/TTY (Speech/Hearing-Impaired)	1-800-652-4712
Servicio al Cliente en Español (Spanish)	1-800-660-6795
華語客戶服務電話號碼 (Chinese)	1-800-893-9555
Dịch vụ Khách hàng (Vietnamese)	1-800-298-8438
Smarter Energy Line	1-800-933-9555
(Residential Energy Efficiency Information)	
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- By Mail – Send payment in the enclosed envelope.
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- Unpaid Bill – May require a deposit as outlined below to reestablish credit and/or result in disconnection of service.

PAST-DUE BILLS

- Residential – The bill is due when you receive it and becomes past due 19 days after the date presented.
- Nonresidential – The bill is due when you receive it and becomes past due 15 days after the date presented.
- A closing bill is considered past due if not paid 15 days after the mailing date for all customers.
- Unable to pay on time? Call to discuss reasonable payment arrangements, special programs and agencies that may be available to assist you.
- You may qualify for reduced rates under PG&E's CARE program. Call PG&E for an application.
- If a residential customer claims an inability to pay and PG&E does not offer reasonable payment arrangements, he/she may contact the CPUC at 1-800-649-7570 or by TDD/TTY at 415-703-2032.

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California Public Utilities Commission (CPUC)
 Consumer Affairs Branch
 505 Van Ness Avenue
 San Francisco, CA 94102

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JOHN SAMPLE #46
 77 BEALE ST
 SAN FRANCISCO CA 99999

GAS ACCOUNT DETAIL

Service ID #: 9002424010
 Rate Schedule: G1 S Residential Service
 Billing Days: 31 days

Serial	Meter #	Prior Meter Read	Current Meter Read	Difference	Multiplier	Usage
F	45634864	1,226	1,262	36	1.020800	37 Therms

Charges

10/05/2002 - 10/06/2002

Gas Charges						\$1.66
Baseline Quantity			1.41290 Therms			
Baseline Usage			1.41000 Therms @	\$0.61679		
Over Baseline Usage			0.97710 Therms @	\$0.81207		
Net Charges						\$1.66

PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.33804 / therm
 Public Purpose Program Surcharge \$0.04 (\$0.01736 per therm)

Taxes

Utility Users' Tax (8.000 %)						\$0.13
------------------------------	--	--	--	--	--	--------

Charges

10/07/2002 - 11/04/2002

Gas Charges						\$27.31
Baseline Quantity			20.48710 Therms			
Baseline Usage			20.49000 Therms @	\$0.70956		
Over Baseline Usage			14.12290 Therms @	\$0.90484		
Net Charges						\$27.31

PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.43081 / therm
 Public Purpose Program Surcharge \$0.60 (\$0.01736 per therm)

Taxes

Utility Users' Tax (8.000 %)						\$2.18
------------------------------	--	--	--	--	--	--------

TOTAL CHARGES

\$31.28

Usage Comparison	Days Billed	Therms Billed	Therms per Day
This Year	31	37	1.2
Last Year	29	54	1.9

ELECTRIC ACCOUNT DETAIL

Service ID #: 9002424005
 Rate Schedule: E1 SM Residential Service
 Billing Days: 31 days

Serial	Rotating Outage Blk	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
F	130	7965J6	35,998	36,788	790	1	790 Kwh



Charges

10/05/2002 - 11/04/2002			
Electric Charges			\$91.55
Baseline Quantity	987.38000 Kwh		
Baseline Usage	790.00000 Kwh @	\$0.11589	
Legislated 10% Reduction			9.16-
Energy Surcharge (ES)	790.00000 Kwh @	\$0.01000	7.90
Net Charges			\$90.29

The net charges shown above include the following component(s). Please see definitions on Page 2 of the bill.

Electric Energy Charge	\$0.05562/Kwh	\$43.94
Transmission		6.31
Distribution		28.01
Public Purpose Programs		3.41
Nuclear Decommissioning		0.38
Competition Transition Charge (CTC)		9.01-
Trust Transfer Amount (TTA)		9.35
Energy Surcharges		7.90

Taxes

Energy Commission Tax	\$0.16
Utility Users' Tax (8.000 %)	7.22

TOTAL CHARGES

\$97.67

Usage Comparison	Days Billed	Kwh Billed	Kwh per Day
This Year	31	790	25.5
Last Year	29	827	28.5

Rotating outage blocks are subject to change without advance notice due to operational conditions.

All customers pay a Competition Transition Charge as part of the charges above, including those who choose an electricity supplier other than PG&E.

99909002194188600000040720000011900

Account Number	Bill Date	Amount Due	Amount Enclosed
999999999-9	11/08/2002	\$119.00	

1205:1.1.84 1 AT 0.292



JOHN SAMPLE #29
 CARE (Residential)
 77 BEALE ST
 SAN FRANCISCO CA 99999-1000

PG&E
 BOX 997300
 SACRAMENTO CA
 95899-7300

201.1205

Please return this portion with your payment. Thank you.

Reprint

Telephone Assistance

1-800-743-5000

Assistance is available by
 telephone 24 hours per day,
 7 days per week.

Local Office Address

800 W 2ND ST
 ANTIOCH CA 94509

Account Number

999999999-9

Special Account Information

CARE-Discount-Rate

Service Address

JOHN SAMPLE
 77 BEALE ST
 SAN FRANCISCO CA 99999

November 2002

ACCOUNT SUMMARY

Service	Service Dates	Amount
Gas	10/05/2002 To 11/04/2002	\$6.63
Electric	10/05/2002 To 11/04/2002	34.01
Energy Commission Tax		0.08
Current Charges Due 12/02/2002		\$40.72
Previous Balance		153.28
10/16 Payment - Thank You		75.00-

TOTAL AMOUNT DUE**\$119.00**

The winter baseline season began on November 1. Your total baseline quantities shown were calculated using your daily winter baseline quantities starting November 1 and your daily summer baseline quantities for any days in your billing period prior to November 1.

Remember: PG&E's gas prices change monthly to better reflect changes in the cost of gas. Gas prices are usually higher in winter and lower in summer, as demands change. If you wish to average your bills over the year, our Balanced Payment Plan is available.

Our Balanced Payment Plan (BPP) can help you manage your energy bills. BPP will evenly distribute the cost of your annual energy bill over one year so you'll be paying about the same amount each month. To find out if you qualify, call 1-800-743-5000.



Helpful Phone Numbers

Customer Services – English	1-800-743-5000
TDD/TTY (Speech/Hearing-Impaired)	1-800-652-4712
Servicio al Cliente en Español (Spanish)	1-800-660-6739
華語客戶服務電話號碼 (Chinese)	1-800-693-9555
Điện thoại Khách Hàng (Vietnamese)	1-800-298-3438
Smarter Energy Line	1-800-933-9555
(Residential Energy Efficiency Information)	
Energy Theft Hotline	1-800-854-6250
For A Claim Form	1-800-743-5000
Internet Address	www.pge.com

ELECTRIC INDUSTRY COMPETITION DEFINITIONS

Competition Transition Charge: This charge was authorized by the CPUC and allows PG&E to recover costs related to its CPUC-approved, pre-restructuring investments in electric generating facilities and power purchase contracts. All customers are obligated to pay the CTC. The CTC does not diminish your 10% rate reduction nor increase the amount of your bill.

Legislated 10% Reduction: All residential and eligible small business customers receive this discount effective January 1, 1993. This rate reduction was ordered by the Legislature to provide some benefits of electric industry restructuring at the earliest possible date.

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Distribution: The cost of distributing the energy over the wires and utility poles to your home or business.

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Energy Surcharges (ES): Revenues to supplement funding for ongoing energy costs as authorized by the CPUC in Decisions 01-01-018 and 01-03-032.

Nuclear Decommissioning: The non-bypassable charge that will collect the funds required to restore the site when PG&E's nuclear power plants are removed from service.

Public Purpose Programs: The non-bypassable charge, which has always been part of utility bills, of contributing to state-mandated assistance programs for low-income customers and energy-efficiency efforts.

Transmission: The cost of conveying energy from power plants to energy distributors over high-voltage lines, including charges PG&E receives from the California Independent System Operator (ISO) for Reliability Services costs under ISO contracts with generators required for transmission system reliability.

THIS BILL IS NOW DUE AND PAYABLE

PAYING YOUR BILL

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JOHN SAMPLE #29 , CARE (Residential)

77 BEALE ST
SAN FRANCISCO CA 99999

GAS ACCOUNT DETAIL

Service ID # : 9002194010
Rate Schedule : G1 S Residential Service
Billing Days : 31 days

Serial	Meter #	Prior Meter Read	Current Meter Read	Difference	Multiplier	Usage
F	53053352	351	363	12	1.031400	12 Therms

Charges

10/05/2002 - 10/06/2002

Gas Charges						\$0.48
Baseline Quantity			1.41290 Therms			
Baseline Usage			0.77419 Therms @ \$0.61679			
CARE Discount						0.10-
Net Charges						\$0.38

PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.33804 / therm
Public Purpose Program Surcharge \$0.01 (\$0.01053 per therm)

Charges

10/07/2002 - 11/04/2002

Gas Charges						\$7.97
Baseline Quantity			20.48710 Therms			
Baseline Usage			11.22581 Therms @ \$0.70956			
CARE Discount						1.72-
Net Charges						\$6.25

PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.43081 / therm
Public Purpose Program Surcharge \$0.12 (\$0.01053 per therm)

TOTAL CHARGES

\$6.63

Usage Comparison	Days Billed	Therms Billed	Therms per Day
This Year	31	12	0.4
Last Year	29	10	0.3

ELECTRIC ACCOUNT DETAIL

Service ID # : 9002194005
Rate Schedule : E1 SB Residential Service
Billing Days : 31 days

Serial	Rotating Outage Blk	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
F	50	E53566	72,892	73,301	409	1	409 Kwh

Charges

10/05/2002 - 11/04/2002

Electric Charges							\$47.40
Baseline Quantity			477.80000 Kwh				
Baseline Usage			409.00000 Kwh @ \$0.11589				
CARE Discount							9.61-
Legislated 10% Reduction							3.78-
Net Charges							\$34.01



The net charges shown above include the following component(s). Please see definitions on Page 2 of the bill.

Electric Energy Charge	\$0.05562/Kwh	\$22.75
Transmission		3.28
Distribution		5.05
Public Purpose Programs		1.29
Nuclear Decommissioning		0.20
Competition Transition Charge (CTC)		3.40
Trust Transfer Amount (TTA)		4.84

Taxes

Energy Commission Tax	\$0.08
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TOTAL CHARGES

\$34.09

Usage Comparison	Days Billed	Kwh Billed	Kwh per Day
This Year	31	409	13.2
Last Year	29	267	9.2

Rotating outage blocks are subject to change without advance notice due to operational conditions.

All customers pay a Competition Transition Charge as part of the charges above, including those who choose an electricity supplier other than PG&E.



PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(T)

The attached sample of PG&E's billing format is used for the following rate schedules.

GM—Master-Metered Multifamily Service

(L)

(L)

GT—Mobilehome Park Service

(L)

G-CT—Core Gas Transportation Service

(L)

Energy Statement

99905038629820700000388420000060308

Account Number	Bill Date	Amount Due	Amount Enclosed
5038629820-7	12/22/2002	\$603.08	



JOHN SAMPLE #38
GT
99 BEALE ST
SAN FRANCISCO CA 99999--100

PG&E
BOX 997300
SACRAMENTO CA
95899-7300

200.0527

Please return this portion with your payment. Thank you.

Telephone Assistance

1-800-743-5000
Assistance is available by
telephone 24 hours per day,
7 days per week.

Local Office Address

515 LUTHER RD
RED BLUFF CA 96080

Account Number

5038629820-7

Service Address

JOHN SAMPLE
77 BEALE ST
SAN FRANCISCO CA 99999

December 2002

ACCOUNT SUMMARY

<u>Service</u>	<u>Service Dates</u>	<u>Amount</u>
Gas	11/23/2002 To 12/22/2002	\$388.42
Current Charges Due 12/23/2002		\$388.42
Previous Balance		214.66
No Payment Received by 12/22/2002		

TOTAL AMOUNT DUE	\$603.08
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Pacific Gas and Electric Company wishes you and your family a peaceful and happy holiday season. To all our customers, best wishes in the coming new year.

BILL ID = 503862903731



Helpful Phone Numbers

Customer Services – English	1-800-743-5000
TDD/TTY (Speech/Hearing-Impaired)	1-800-652-4712
Servicio al Cliente en Español (Spanish)	1-800-660-6789
華語客戶服務電話號碼 (Chinese)	1-800-893-9555
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For A Claim Form	1-800-743-5000
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ELECTRIC INDUSTRY COMPETITION DEFINITIONS

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Consumer Affairs Branch
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San Francisco, CA 94102

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JOHN SAMPLE #38 , GT
 77 BEALE ST
 SAN FRANCISCO CA 99999

GAS ACCOUNT DETAIL

Service ID # : 5038629005
 Rate Schedule : GT R Mobilehome Park Service
 Billing Days : 30 days
 Total Units: 29

Serial	Meter #	Prior Meter Read	Current Meter Read	Difference	Multiplier	Usage
S	43789438	24,235	24,867	632	1.212610	766 Therms

Charges

11/23/2002 - 12/22/2002

Gas Charges						\$595.34
Baseline Quantity	1,740.00000	Therms				
Baseline Usage	766.00000	Therms @	\$0.77721			
Mstr/Sub-meter Discount				-\$0.25133/space		218.66
Total Min Avg Rate Limiter						5.73
Gas Mobile Home Park Surchg				\$0.00691/space		6.01
Net Charges						\$388.42

*PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.49846 / therm
 Public Purpose Program Surcharge \$13.30 (\$0.01736 per therm)*

TOTAL CHARGES

\$388.42

Usage Comparison	Days Billed	Therms Billed	Therms per Day
This Year	30	766	25.5
Last Year	32	358	11.2





PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(L)

(T)

The attached sample of PG&E's billing format is used for the following rate schedules.

G-MHPS—Master-Metered Mobilehome Park Safety Surcharge

(L)

99903368563011400000009330000000933

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
9999999999-9	11/10/2002	\$9.33	11/12/2002	

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JOHN SAMPLE #16
77 BEALE ST
SAN FRANCISCO CA 99999-1000

PG&E
BOX 997300
SACRAMENTO CA
95899-7300

201.1205

Please return this portion with your payment. Thank you.

Telephone Assistance

1-800-743-5000
Assistance is available by
telephone 24 hours per day,
7 days per week.

Local Office Address

2435 MISSION ST
SAN FRANCISCO CA 94110

Account Number

9999999999-9

Service Address

JOHN SAMPLE
77 BEALE ST
SAN FRANCISCO CA 99999

November 2002

ACCOUNT SUMMARY

Service	Service Dates	Amount
Gas	10/10/2002 To 11/10/2002	\$9.33
TOTAL CURRENT CHARGES		
Previous Balance		\$9.33
10/31 Payment - Thank You		413.23
		413.23-

TOTAL AMOUNT DUE
DUE DATE - 11/12/2002 **\$9.33**

The winter baseline season began on November 1. Your total baseline quantities shown were calculated using your daily winter baseline quantities starting November 1 and your daily summer baseline quantities for any days in your billing period prior to November 1.

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(Residential Energy Efficiency Information)	
Energy Theft Hotline	1-800-854-6250
For A Claim Form	1-800-743-SUGO
Internet Address	www.pge.com

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JOHN SAMPLE #16 , Auxiliary Meter (Gas)

77 BEALE ST
SAN FRANCISCO CA 99999

GAS ACCOUNT DETAIL

Service ID # : 3368563005
Rate Schedule : GM T Master-Metered Multifamily Service
Billing Days : 32 days
Total Units: 8

Serial	Meter #	Prior Meter Read	Current Meter Read	Difference	Multiplier	Usage
J	29417212	4,256	4,269	13	1.013000	13 Therms Est

Charges

10/10/2002 - 11/06/2002

Gas Charges						\$8.07
Baseline Quantity			183.40000 Therms			
Baseline Usage			11.37500 Therms @	\$0.70956		
Net Charges						\$8.07

*PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.43081 / therm
Public Purpose Program Surcharge \$0.20 (\$0.01736 per therm)*

Charges

11/07/2002 - 11/10/2002

Gas Charges						\$1.26
Baseline Quantity			26.20000 Therms			
Baseline Usage			1.62500 Therms @	\$0.77721		
Net Charges						\$1.26

*PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.49846 / therm
Public Purpose Program Surcharge \$0.03 (\$0.01736 per therm)*

TOTAL CHARGES

\$9.33

Usage Comparison	Days Billed	Therms Billed	Therms per Day
This Year	32	13	0.4
Last Year	28	420	15.0

This is an estimated bill. When it is not possible to read the meter, we provide an estimated bill for your convenience. If necessary, please contact your local office to make arrangements to read your meter.





PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(L)

(T)

The attached sample of PG&E's billing format is used for the following rate schedules.

- GML—Master-Metered Multifamily CARE Program Service
- GTL—Mobilehome Park CARE Program Service

(L)

Energy Statement

99906687067210300000342530000034253

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
6687067210-3	12/22/2002	\$342.53	12/23/2002	



JOHN SAMPLE #39
GT CARE
77 BEALE ST
SAN FRANCISCO CA 99999-1000

PG&E
BOX 997300
SACRAMENTO CA
95899-7300

200.0528

Please return this portion with your payment. Thank you.

Telephone Assistance

1-800-743-5000
Assistance is available by
telephone 24 hours per day,
7 days per week.

Local Office Address

111 ALMADEN BLVD
SAN JOSE CA 95113

Account Number

6687067210-3

Special Account Information

CARE-Discount-Rate

Service Address

JOHN SAMPLE
7 BEALE ST
SAN FRANCISCO CA 99999

December 2002

ACCOUNT SUMMARY

<u>Service</u>	<u>Service Dates</u>	<u>Amount</u>
Gas	11/23/2002 To 12/22/2002	\$342.53
TOTAL CURRENT CHARGES		\$342.53
Previous Balance		1,460.09
12/06 Payment - Thank You		1,460.09-

TOTAL AMOUNT DUE	\$342.53
DUE DATE - 12/23/2002	

Pacific Gas and Electric Company wishes you and your family a peaceful and happy holiday season. To all our customers, best wishes in the coming new year.

As a master-metered customer with CARE qualified tenants, this bill has been calculated using both CARE and non-CARE rate schedules. You are required to bill all the usage of the CARE-qualified tenants using the reduced CARE rate schedule.

BILL ID = 668706739259



Helpful Phone Numbers

Customer Services - English	1-800-743-5000
TDD/TTY (Speech/Hearing-Impaired)	1-800-652-4712
Servicio al Cliente en Español (Spanish)	1-800-660-6789
華語客戶服務電話號碼 (Chinese)	1-800-893-9555
越南語客戶服務電話號碼 (Vietnamese)	1-800-298-8438
Smarter Energy Line	1-800-933-9555 (Residential Energy Efficiency Information)
Energy Theft Hotline	1-800-854-6250
For A Claim Form	1-800-743-5000
Internet Address	www.pge.com

ELECTRIC INDUSTRY COMPETITION DEFINITIONS

Competition Transition Charge: This charge was authorized by the CPUC and allows PG&E to recover costs related to its CPUC-approved, pre-restructuring investments in electric generating facilities and power purchase contracts. All customers are obligated to pay the CTC. The CTC does not diminish your 10% rate reduction nor increase the amount of your bill.

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Distribution: The cost of distributing the energy over the wires and utility poles to your home or business.

Energy Charges: This charge is established to pay for electricity and is equal to charges for energy purchased by the California Department of Water Resources (CDWR) and charges for all other energy purchases.

Energy Surcharges (ES): Revenues to supplement funding for ongoing energy costs as authorized by the CPUC in Decisions 01-01-018 and 01-03-032.

Nuclear Decommissioning: The non-bypassable charge that will collect the funds required to restore the site when PG&E's nuclear power plants are removed from service.

Public Purpose Programs: The non-bypassable charge, which has always been part of utility bills, of contributing to state-mandated assistance programs for low-income customers and energy-efficiency efforts.

Transmission: The cost of conveying energy from power plants to energy distributors over high-voltage lines, including charges PG&E receives from the California Independent System Operator (ISO) for Reliability Services costs under ISO contracts with generators required for transmission system reliability.

THIS BILL IS NOW DUE AND PAYABLE

PAYING YOUR BILL

- By Mail - Send payment in the enclosed envelope.
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JOHN SAMPLE #39 , GT CARE

77 BEALE ST
SAN FRANCISCO CA 99999

GAS ACCOUNT DETAIL

Service ID # : 6687067005
Rate Schedule : GT X Mobilehome Park Service
Billing Days : 30 days
Total Units: 34 CARE Units: 2

Serial	Meter #	Prior Meter Read	Current Meter Read	Difference	Multiplier	Usage
Z	42721305	27,436	27,988	552	1.217370	672 Therms

Charges

11/23/2002 - 12/22/2002

Gas Charges						\$522.29
Baseline Quantity	2,244.00000 Therms					
CARE Baseline Usage	39.52973 Therms @ \$0.77721					
Baseline Usage	632.47027 Therms @ \$0.77721					
Mstr/Sub-meter Discount	-\$0.25133/space					256.36
Total Min Avg Rate Limiter						76.20
CARE Discount						6.65
Gas Mobile Home Park Surchg	\$0.00691/space					7.05
Net Charges						\$342.53

PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.49846 / therm
Public Purpose Program Surcharge \$7.08 (\$0.01053 per therm)

TOTAL CHARGES

\$342.53

Usage Comparison	Days Billed	Therms Billed	Therms per Day
This Year	30	672	22.4
Last Year	32	1,912	59.8



3 of 9 =000005.02

3 of 9 =000005.02.87



PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(T)

The attached sample of PG&E's billing format is used for the following rate schedules.

G-NR1—Gas Service to Small Commercial Customers

(L)

G-NR2—Gas Service to Large Commercial Customers

(L)

999999SAAAAAAAAAADCCCCCCCCCTTTTTTTTTT

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
4549311609-4	06/30/2001	\$1,878.23	07/17/2001	



JOHN SAMPLE
123456 SAMPLE AVENUE
SAN FRANCISCO CA 99999-9999

PG&E
BOX 997300
SACRAMENTO CA
95899-7300

201.1222

Please return this portion with your payment. Thank you.



Telephone Assistance

1-800-743-5000
Assistance is available by
telephone 24 hours per day,
7 days per week.

Local Office Address

77 Beale Street
San Francisco CA 99999

Account Number

4549311609-4

Service Address

JOHN SAMPLE
123456 SAMPLE AVENUE
SAN FRANCISCO CA 99999

June, 2001

ACCOUNT SUMMARY

Service	Service Dates	Amount
Gas	06/02/2001 To 07/01/2001	\$1,747.19
Utility Users' Tax		131.04
TOTAL CURRENT CHARGES		\$1,878.23
Previous Balance		1,230.30
07/10/2002 Payment - Thank You		1,230.30-

TOTAL AMOUNT DUE	\$1,878.23
DUE DATE - 07/17/2001	

For a convenience fee you may pay by VISA, Discover or by ATM card with the STAR symbol by calling 1-800-891-8626.

Always play it safe around power lines. Keep tools, equipment, antennas and people at least 10 feet away from overhead lines. If you see a downed wire, stay away and warn others to stay away, and call PG&E or 9-1-1 immediately. Also keep off all utility poles and towers.

Helpful Phone Numbers

Customer Services - English	1-800-743-5000
TDD/TTY (Speech/Hearing-impaired)	1-800-652-4712
Servicio al Cliente en Español (Spanish)	1-800-860-6789
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Địch Khách Hàng Tiếng Việt (Vietnamese)	1-800-298-8438
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(Residential Energy Efficiency Information)	
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Internet Address	www.pge.com

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JOHN SAMPLE

123456 SAMPLE AVENUE
SAN FRANCISCO, CA 99999

GAS ACCOUNT DETAIL

Service ID #: 4549311040
Rate Schedule: GNR2 Gas Service to Large Commercial Customers
Billing Days: 29 days

<u>Serial</u>	<u>Meter #</u>	<u>Prior Meter Read</u>	<u>Current Meter Read</u>	<u>Difference</u>	<u>Multiplier</u>	<u>Usage</u>
B	4615896X	0	2,000	2,000	1.008500	2,017 Therms

<u>Charges</u>	06/02/2001-06/06/2001					
	Gas Charges				\$385.89	
	Net Charges					\$385.89

*PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$x.xxxxx/therm
Public Purpose Program Surcharge is \$x.xx (\$x.xxxxx per therm)*

<u>Taxes</u>	Utility Users' Tax (7.500%)					\$28.94
--------------	-----------------------------	--	--	--	--	---------

<u>Charges</u>	06/07/2001-06/30/2001					
	Gas Charges				\$1,361.30	
	Net Charges					\$1,361.30

*PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$x.xxxxx/therm
Public Purpose Program Surcharge is \$x.xx (\$x.xxxxx per therm)*

<u>Taxes</u>	Utility Users' Tax (7.500%)					\$102.10
--------------	-----------------------------	--	--	--	--	----------

TOTAL CHARGES

\$1,878.23

Usage Comparison	Days Billed	Therms Billed	Therms per Day
This Year	29	2,017	69.6
Last Year	N/A	N/A	N/A

Helpful Phone Numbers

Customer Services – English	1-800-743-5000
TDD/TTY (Speech/Hearing-Impaired)	1-800-852-4712
Servicio al Cliente en Español (Spanish)	1-800-860-6789
華語客戶服務電話號碼 (Chinese)	1-800-893-9555
Ohngi Nguoiing Hoi Nam (Vietnamese)	1-800-298-8438
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(Residential Energy Efficiency Information)	
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Energy Statement

JOHN SAMPLE

23456 SAMPLE AVENUE
SAN FRANCISCO CA 99999

GAS ACCOUNT DETAIL

Service ID #: 1428618734
Rate Schedule: GNR1 Gas Service to Small Commercial Customers
Billing Days: 28 days

Serial	Meter #	Prior Meter Read	Current Meter Read	Difference	Multiplier	Usage
B	BPG5C028	9,900	9,990	90	1.011800	91 Therms

Charges

02/02/2002 - 02/06/2002

Gas Charges	\$13.29	
CARE Discount	2.71-	
Net Charges		\$10.58

*PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.38876 / therm
Public Purpose Program Surcharge \$0.17 (\$0.0105 per therm)*

Charges

02/07/2002 - 03/01/2002

Gas Charges	\$51.92	
CARE Discount	10.62-	
Net Charges		\$41.30

*PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.26604 / therm
Public Purpose Program Surcharge \$0.78 (\$0.0105 per therm)*

TOTAL CHARGES

\$51.88

Usage Comparison	Days Billed	Therms Billed	Therms per Day
This Year	XX	XXX	XX
Last Year	XX	XXX	XX



PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(T)

The attached sample of PG&E's billing format is used for the following rate schedules.

(L)
(D)

- G-NT—Gas Transportation Service to Noncore End-Use Customers
- G-COG—Gas Transportation Service to Cogeneration Facilities
- G-EG—Gas Transportation Service to Electric Generation
- G-30—Public Outdoor Lighting Service
- G-BAL—Gas Balancing Service for Intrastate Transportation Customers
- G-WSL—Gas Transportation Service to Wholesale/Resale Customers
- G-FS—Firm Storage Service
- G-NFS—Negotiated Firm Storage Service
- G-NAS—Negotiated As-Available Storage Service
- G-AFT—Annual Firm Transportation On-System
- G-AFTOFF—Annual Firm Transportation Off-System
- G-SFT—Seasonal Firm Transportation On-System
- G-AA—As-Available Transportation On-System
- G-AAOFF—As-Available Transportation Off-System
- G-NFT—Negotiated Firm Transportation On-System
- G-NFTOFF—Negotiated Firm Transportation Off-System
- G-NAA—Negotiated As-Available Transportation On-System
- G-NAAOFF—Negotiated As-Available Transportation Off-System
- G-XF—Pipeline Expansion Firm Intrastate Transportation Service
- G-PARK—Market Center Parking Services
- G-LEND—Market Center Lending Services
- G-SUR—Customer-Procured Gas Franchise Fee Surcharge
- G-NGV4—Experimental Gas Transportation Service to Noncore Natural Gas Vehicles
- G-CFS—Core Firm Storage
- G-LNG—Experimental Liquefied Natural Gas Service

(N)
(N)

Customers under these schedules typically enter into agreements with PG&E governing their service. Additional information is provided to customers obtaining service under these schedules, as necessary, in order to explain their service charges.



Pacific Gas and Electric Company

WE DELIVER ENERGY

Energy Statement

999999SAAAAAAAAAADCCCCCCCCCTTTTTTTTTT

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
1631418298-1	05/03/2001	\$4,821.06	05/22/2001	

|||||
 JOHN SAMPLE
 123456 SAMPLE AVENUE
 SAN FRANCISCO CA 99999-9999

PG&E
 Box 997300
 Sacramento, CA
 95899-7300

201.1222

Please return this portion with your payment. Thank you.



Telephone Assistance

1-800-743-5000
 Assistance is available by
 telephone 24 hours per day,
 7 days per week.

Local Office Address

77 Beale Street
 San Francisco CA 99999

Account Number

1631418298-1

Service Address

JOHN SAMPLE
 123456 SAMPLE AVENUE
 SAN FRANCISCO CA 99999

May, 2001

ACCOUNT SUMMARY

Service	Service Dates	Amount
Gas	03/31/2001 To 04/30/2001	\$4,816.06
Utility Users' Tax		5.00
TOTAL CURRENT CHARGES		\$4,821.06
Previous Balance		5,211.00
04/29/2001 Payment - Thank You		5,211.00-

TOTAL AMOUNT DUE \$4,821.06
DUE DATE -05/22/2001

For a convenience fee you may pay by VISA, Discover or by ATM card with the STAR symbol by calling 1-800-991-8626

Always play it safe around power lines. Keep tools, equipment, antennas and people at least 10 feet away from overhead lines. If you see a downed wire, stay away and warn others to stay away, and call PG&E or 9-1-1 immediately. Also keep off all utility poles and towers.

THIS BILL IS NOW DUE AND PAYABLE

Helpful Phone Numbers

Customer Services - English	1-800-743-5000
TDD/TTY (Speech/Hearing-Impaired)	1-800-652-4712
Servicio al Cliente en Español (Spanish)	1-800-660-6789
華語客戶服務電話號碼 (Chinese)	1-800-893-9555
Điện thoại dịch vụ khách hàng (Vietnamese)	1-800-298-8438
Smarter Energy Line	1-800-933-9555
(Residential Energy Efficiency Information)	
Energy Theft Hotline	1-800-854-6250
For A Claim Form	1-800-743-5000
Internet Address	www.pge.com

ELECTRIC INDUSTRY COMPETITION DEFINITIONS

Competition Transition Charge: This charge was authorized by the CPUC and allows PG&E to recover costs related to its CPUC-approved, pre-restructuring investments in electric generating facilities and power purchase contracts. All customers are obligated to pay the CTC. The CTC does not diminish your 10% rate reduction nor increase the amount of your bill.

Legislated 10% Reduction: All residential and eligible small business customers receive this discount effective January 1, 1998. This rate reduction was ordered by the Legislature to provide some benefits of electric industry restructuring at the earliest possible date.

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PAYING YOUR BILL

- By Mail - Send payment in the enclosed envelope.
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San Francisco, CA 94102

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Energy Statement

JOHN SAMPLE

123456 SAMPLE AVENUE
SAN FRANCISCO CA 99999

GAS ACCOUNT DETAIL

Service ID #: 5960745641

Billing Period: 29 days

Charges

Rate Schedule: G-AFT

03/31/2001 - 04/30/2001

Gas Usage 1000.0 Therms

Net Charges

\$1,100.51

Charges

Rate Schedule: G-NFTOFF

03/31/2001 - 04/30/2001

Gas Usage 1000.0 Therms

Net Charges

\$1,200.55

Charges

Rate Schedule: G-COG

03/31/2001 - 04/30/2001

Gas Usage 1000.0 Therms

XXX Charge

1.00

XXX Charge

4.00

Net Charges

\$2,515.00

Taxes

03/31/2001 - 04/30/2001

Utility Users' Tax (X.XXX%)

\$5.00

TOTAL CHARGES

\$4821.06

For a detailed explanation of how your bill was calculated, check our internet address: www.pge.com;
Select Business Services and Register in Business Tools to view a copy of your detail of bill online.



PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(T)

The attached sample of PG&E's billing format is used for the following rate schedules.

- G-NGV1—Experimental Natural Gas Service for Compression on Customer Premises
- G-NGV2—Experimental Compressed Natural Gas Sales Rate



WE DELIVER ENERGY

Energy Statement

999999SAAAAAAAAAADCCCCCCCCCTTTTTTTTTT

Account Number	Bill Date	Amount Due	Amount Enclosed
0028921815-8	03/12/2002	\$4,653.27	

1147:11.2.155 SP 0.238



JOHN SAMPLE
 123456 SAMPLE AVENUE
 SAN FRANCISCO CA 99999-9999

PG&E
 Box 997300
 Sacramento, CA
 95899-7300

.0037



Please return this portion with your payment. Thank you.

Telephone Assistance

1-800-743-5000
 Assistance is available by
 telephone 24 hours per day,
 7 days per week.

Local Office Address

77 Beale Street
 San Francisco CA 99999

Account Number

0028921815-8

Service Address

JOHN SAMPLE
 123456 SAMPLE AVENUE
 SAN FRANCISCO CA 99999

March, 2002

ACCOUNT SUMMARY

Service	Service Dates	Amount
Gas	02/02/2002 To 03/01/2002	\$452.19
Utility Users' Tax		33.91
TOTAL CURRENT CHARGES		\$486.10
Previous Balance		4,167.17
No Payment Balance Received by 03/12/2002		

TOTAL AMOUNT DUE	\$4,653.27
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For a convenience fee you may pay by VISA, Discover or by ATM card with the STAR symbol by calling 1-800-891-8626.

Bill Message(s)

Helpful Phone Numbers

Customer Services – English	1-800-743-5000
TDD/TTY (Speech/Hearing-Impaired)	1-800-652-4712
Servicio al Cliente en Español (Spanish)	1-800-660-6789
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(Residential Energy Efficiency Information)	
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Energy Statement

JOHN SAMPLE

23456 SAMPLE AVENUE
SAN FRANCISCO CA 99999

GAS ACCOUNT DETAIL

Service ID #: 0028921394
 Rate Schedule: GNGV1 Experimental Natural Gas Service for Compression on Cust Premises
 Billing Days: 28 days

Serial	Meter #	Prior Meter Read	Current Meter Read	Difference	Multiplier	Usage
B	BPG5C030	8,000	9,000	1,000	1.011800	1,012 Therms

Charges

02/02/2002 - 02/06/2002

Gas Charges \$98.97
 Net Charges \$98.97

PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.38475 / therm

Taxes

Utility User's Tax (7.500 %) \$7.42

Charges

02/07/2002 - 03/01/2002

Gas Charges \$353.22
 Net Charges \$353.22

PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.26202 / therm

Taxes

Utility User's Tax (7.500 %) \$26.49

TOTAL CHARGES

\$486.10

Usage Comparison	Days Billed	Therms Billed	Therms per Day
This Year	XX	XXX	XX
Last Year	XX	XXX	XX



TABLE OF CONTENTS—SAMPLE FORMS
(Continued)

FORM NO.	DATE SHOWN ON FORM	AGREEMENT/CONTRACT TITLE	CPUC SHEET NO.
BILLS AND STATEMENTS			
01-6630	REV 12/02	Energy Statement—Central Mailing	21283 to 21291-G (T)
61-4019	01/97	Energy Statement—Summary Billing	17783-G
61-4657	REV 01/90	Sundry Sales Invoice.....	17539-G
62-4112	REV 08/88	Statement of Account.....	17540-G
CREDIT FORMS AND NOTICES			
62-0401	05/97	Notice Form.....	17942-G
62-4042	REV 09/89	Bill Guaranty.....	13276-G
62-7042	REV 09/85	Deposit Payment Record	17638-G
COLLECTION NOTICES			
62-3727	01/82	Third Party Reminder	13058-G
62-3799	02/83	Third Party Notification	13059-G
62-4107	REV 02/85	Unsatisfactory Check Notice	13060-G
62-7166	REV 07/84	Counter Collection Receipt—Domestic and Commercial Accounts.....	13061-G
79-800	REV 03/02	Discontinuance of Service Notice—English	21015-G
79-803		Discontinuance of Service Notice—Chinese.....	13277-G
79-804		Discontinuance of Service Notice—Korean	13278-G
79-805		Discontinuance of Service Notice—Spanish.....	13279-G
79-806		Discontinuance of Service Notice—Vietnamese	13280-G
79-858	10/97	Disputed Unpaid Closing Bill.....	18366-G
OPERATIONS NOTICES			
04-1558	10/91	Hazard Notice—Spanish.....	17754-G
04-1559	10/91	Hazard Notice—Hmong	17755-G
04-1560	10/91	Hazard Notice—Vietnamese	17756-G
04-1562	10/91	Hazard Notice—Cambodian.....	17757-G
04-1563	10/91	Hazard Notice—Chinese.....	17758-G
04-1564	10/91	Hazard Notice—Korean	17759-G
61-4406	REV 07/90	Meter Reading Reminder—Postcard	17760-G
61-7126	REV 07/88	Window Meter Card Reminder—Postcard	13063-G
62-3005		Window Meter Card—Single Meter.....	13064-G
62-3006		Window Meter Card—Two Meters	13065-G
62-3010	REV 09/88	Hazard Notice—English	17761-G
62-3045	05/88	Notice of Planned Electric Service Interruption.....	13067-G
62-3531	REV 12/96	Service Report.....	17762-G

(Continued)



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	<u>CAL P.U.C. SHEET NO.</u>	
Title Page	11271-G	
Table of Contents:		
Rate Schedules	21293,21270-G	(T)
Preliminary Statements	21269-G	
Rules	21124-G	
Maps, Contracts and Deviations	20922-G	
Sample Forms	21125,21126,20924,21088,21292-G	(T)

RATE SCHEDULES

RESIDENTIAL

<u>SCHEDULE</u>	<u>TITLE OF SHEET</u>	<u>CAL P.U.C. SHEET NO.</u>
G-1	Residential Service	21255,18597-G
GM	Master-Metered Multifamily Service	21256,21028,18599-G
GS	Multifamily Service	21257,21030,18601-G
GT	Mobilehome Park Service	21258,21032-G
G-10	Service to Company Employees	11318-G
GL-1	Residential CARE Program Service	21259,18603-G
GML	Master-Metered Multifamily CARE Program Service	21260,21035,18605-G
GSL	Multifamily CARE Program Service	21261,21037,18607-G
GTL	Mobilehome Park CARE Program Service	21262,21263,18608-G
G-MHPS	Master-Metered Mobilehome Park Safety Surcharge	19986-G

NONRESIDENTIAL

G-NR1	Gas Service to Small Commercial Customers	21264,18980-G
G-NR2	Gas Service to Large Commercial Customers	21265,18981-G
G-CP	Gas Procurement Service to Core End-Use Customers	21266-G
G-NT	Gas Transportation Service to Noncore End-Use Customers	20855,20856,18361,20450-G
G-COG	Gas Transportation Service to Cogeneration Facilities	20957,20857,18114,18985-G
G-EG	Gas Transportation Service to Electric Generation	20858,19423-G
G-30	Public Outdoor Lighting Service	20859,17050-G
G-WSL	Gas Transportation Service to Wholesale/Resale Customers	20860,20861,20862-G
G-BAL	Gas Balancing Service for Intrastate Transportation Customers	20687,20033 to 20045-G

(Continued)



PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(T)

The attached sample of PG&E's billing format is used for the following rate schedules.

E-1—Residential Service

(L)

—
—
—

(L)

E-NET—Net Energy Metering Service

(L)

—
—
—

(L)

E-8—Residential Seasonal Service Option

(L)

EE—Employee Rate (Electric)

E-RRB—Rate Reduction Bonds Bill Credit and Fixed Transition Amount

99909002424691100000128950000011391

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
999999999-9	11/08/2002	\$113.91	12/02/2002	

1205:1.9.1123 1 MB 0.309



JOHN SAMPLE #46
77 BEALE ST
SAN FRANCISCO CA 99999-1000

PG&E
BOX 997300
SACRAMENTO CA
95899-7300

201.1205

Please return this portion with your payment. Thank you.

Reprint

Telephone Assistance

1-800-743-5000
Assistance is available by
telephone 24 hours per day,
7 days per week.

Local Office Address

345 E CHANNEL ST
STOCKTON CA 95202

Account Number

999999999-9

Special Account Information

Service Address

JANE SAMPLE
245 MARKET ST
SAN FRANCISCO CA 99999

November 2002

ACCOUNT SUMMARY

Service	Service Dates	Amount
Gas	10/05/2002 To 11/04/2002	\$28.97
Electric	10/05/2002 To 11/04/2002	90.29
Energy Commission Tax		0.16
Utility Users' Tax		9.53
TOTAL CURRENT CHARGES		\$128.95
Previous Balance		269.02
10/10 Payment - Thank You		100.00-
11/05 Payment - Thank You		184.06-

TOTAL AMOUNT DUE \$113.91
DUE DATE - 12/02/2002

The winter baseline season began on November 1. Your total baseline quantities shown were calculated using your daily winter baseline quantities starting November 1 and your daily summer baseline quantities for any days in your billing period prior to November 1.

Remember: PG&E's gas prices change monthly to better reflect changes in the cost of gas. Gas prices are usually higher in winter and lower in summer, as demands change. If you wish to average your bills over the year, our Balanced Payment Plan is available.

Our Balanced Payment Plan (BPP) can help you manage your energy bills. BPP will evenly distribute the cost of your annual energy bill over one year so you'll be paying about the same amount each month. To find out if you qualify, call 1-800-743-5000.



Helpful Phone Numbers	
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JOHN SAMPLE #46

77 BEALE ST
SAN FRANCISCO CA 99999

GAS ACCOUNT DETAIL

Service ID #: 9002424010
Rate Schedule: G1 S Residential Service
Billing Days: 31 days

Serial	Meter #	Prior Meter Read	Current Meter Read	Difference	Multiplier	Usage
F	45634864	1,226	1,262	36	1.020800	37 Therms

Charges

10/05/2002 - 10/06/2002

Gas Charges						\$1.66
Baseline Quantity			1.41290 Therms			
Baseline Usage			1.41000 Therms @	\$0.61679		
Over Baseline Usage			0.97710 Therms @	\$0.81207		
Net Charges						\$1.66

PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.33804 / therm
Public Purpose Program Surcharge \$0.04 (\$0.01736 per therm)

Taxes

Utility Users' Tax (8.000 %)						\$0.13
------------------------------	--	--	--	--	--	--------

Charges

10/07/2002 - 11/04/2002

Gas Charges						\$27.31
Baseline Quantity			20.48710 Therms			
Baseline Usage			20.49000 Therms @	\$0.70956		
Over Baseline Usage			14.12290 Therms @	\$0.90484		
Net Charges						\$27.31

PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.43081 / therm
Public Purpose Program Surcharge \$0.60 (\$0.01736 per therm)

Taxes

Utility Users' Tax (8.000 %)						\$2.18
------------------------------	--	--	--	--	--	--------

TOTAL CHARGES

\$31.28

Usage Comparison	Days Billed	Therms Billed	Therms per Day
This Year	31	37	1.2
Last Year	29	54	1.9

ELECTRIC ACCOUNT DETAIL

Service ID #: 9002424005
Rate Schedule: E1 SM Residential Service
Billing Days: 31 days

Serial	Rotating Outage Blk	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
F	130	7965J6	35,998	36,788	790	1	790 Kwh



JOHN SAMPLE #46 ,

Charges

10/05/2002 - 11/04/2002

Electric Charges			\$91.55
Baseline Quantity	987.38000 Kwh		
Baseline Usage	790.00000 Kwh @ \$0.11589		
Legislated 10% Reduction			9.16-
Energy Surcharge (ES)	790.00000 Kwh @ \$0.01000		7.90
Net Charges			\$90.29

The net charges shown above include the following component(s). Please see definitions on Page 2 of the bill.

Electric Energy Charge	\$0.05562/Kwh	\$43.94
Transmission		6.31
Distribution		28.01
Public Purpose Programs		3.41
Nuclear Decommissioning		0.38
Competition Transition Charge (CTC)		9.01-
Trust Transfer Amount (TTA)		9.35
Energy Surcharges		7.90

Taxes

Energy Commission Tax	\$0.16
Utility Users' Tax (8.000 %)	7.22

TOTAL CHARGES

\$97.67

Usage Comparison	Days Billed	Kwh Billed	Kwh per Day
This Year	31	790	25.5
Last Year	29	827	28.5

Rotating outage blocks are subject to change without advance notice due to operational conditions.

All customers pay a Competition Transition Charge as part of the charges above, including those who choose an electricity supplier other than PG&E.



PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(L)

(T)

(L)

The attached sample of PG&E's billing format is used for the following rate schedules.

- EL-1—Residential CARE Program Service
- EL-8—Residential Seasonal CARE Program Service Option



99909002194188600000040720000011900

Account Number	Bill Date	Amount Due	Amount Enclosed
9999999999-9	11/08/2002	\$119.00	

1205:1.1.84 1 AT 0.292



JOHN SAMPLE #29
 CARE (Residential)
 77 BEALE ST
 SAN FRANCISCO CA 99999-1000

PG&E
 BOX 997300
 SACRAMENTO CA
 95899-7300

201.1205

Please return this portion with your payment. Thank you.

Reprint

Telephone Assistance

1-800-743-5000
 Assistance is available by
 telephone 24 hours per day,
 7 days per week.

Local Office Address

800 W 2ND ST
 ANTIOCH CA 94509

Account Number

9999999999-9

Special Account Information

CARE-Discount-Rate

Service Address

JOHN SAMPLE
 77 BEALE ST
 SAN FRANCISCO CA 99999

November 2002

ACCOUNT SUMMARY

Service	Service Dates	Amount
Gas	10/05/2002 To 11/04/2002	\$6.63
Electric	10/05/2002 To 11/04/2002	34.01
Energy Commission Tax		0.08
Current Charges Due 12/02/2002		\$40.72
Previous Balance		153.28
10/16 Payment - Thank You		75.00-

TOTAL AMOUNT DUE

\$119.00

The winter baseline season began on November 1. Your total baseline quantities shown were calculated using your daily winter baseline quantities starting November 1 and your daily summer baseline quantities for any days in your billing period prior to November 1.

Remember: PG&E's gas prices change monthly to better reflect changes in the cost of gas. Gas prices are usually higher in winter and lower in summer, as demands change. If you wish to average your bills over the year, our Balanced Payment Plan is available.

Our Balanced Payment Plan (BPP) can help you manage your energy bills. BPP will evenly distribute the cost of your annual energy bill over one year so you'll be paying about the same amount each month. To find out if you qualify, call 1-800-743-5000.



Helpful Phone Numbers

Customer Services - English	1-800-743-5000
TDD/TTY (Speech/Hearing-Impaired)	1-800-652-4712
Servicio al Cliente en Español (Spanish).....	1-800-660-6789
華語客戶服務電話號碼 (Chinese)	1-800-893-9555
越南語客戶服務電話號碼 (Vietnamese).....	1-800-298-8438
Smarter Energy Line	1-800-933-9555 (Residential Energy Efficiency Information)
Energy Theft Hotline	1-800-854-6230
For A Claim Form	1-800-743-5000
Internet Address	www.pge.com

ELECTRIC INDUSTRY COMPETITION DEFINITIONS

Competition Transition Charge: This charge was authorized by the CPUC and allows PG&E to recover costs related to its CPUC-approved, pre-restructuring investments in electric generating facilities and power purchase contracts. All customers are obligated to pay the CTC. The CTC does not diminish your 10% rate reduction nor increase the amount of your bill.

Legislated 10% Reduction: All residential and eligible small business customers receive this discount effective January 1, 1999. This rate reduction was ordered by the Legislature to provide some benefits of electric industry restructuring at the earliest possible date.

Trust Transfer Amount (TTA): A portion of historic costs has been financed through low-cost bonds to reduce your total bill by 10%. The TTA reflects the costs of these bonds, which are less expensive than the type of financing the utilities previously employed. The TTA does not offset your rate reduction, nor does it increase the total amount you otherwise would have paid. The TTA has been transferred to a subsidiary of PG&E and then to a public trust. PG&E is collecting the TTA on behalf of the subsidiary and public trust. The TTA does not belong to PG&E. Although the TTA is shown as a separate line item, it is already included in your total charges and does not increase your electricity costs.

Direct Access Energy Credit: The cost of energy credited to customers who purchase electricity from a non-PG&E source.

Distribution: The cost of distributing the energy over the wires and utility poles to your home or business.

Energy Charges: This charge is established to pay for electricity and is equal to charges for energy purchased by the California Department of Water Resources (CDWR) and charges for all other energy purchases.

Energy Surcharges (ES): Revenues to supplement funding for ongoing energy costs as authorized by the CPUC in Decisions 01-01-018 and 01-03-082.

Nuclear Decommissioning: The non-bypassable charge that will collect the funds required to restore the site when PG&E's nuclear power plants are removed from service.

Public Purpose Programs: The non-bypassable charge, which has always been part of utility bills, of contributing to state-mandated assistance programs for low-income customers and energy-efficiency efforts.

Transmission: The cost of conveying energy from power plants to energy distributors over high-voltage lines, including charges PG&E receives from the California Independent System Operator (ISO) for Reliability Services costs under ISO contracts with generators required for transmission system reliability.

THIS BILL IS NOW DUE AND PAYABLE

PAYING YOUR BILL

- By Mail -- Send payment in the enclosed envelope.
- In Person -- Pay at any PG&E local office or pay station.
- Unpaid Bill -- May require a deposit as outlined below to reestablish credit and/or result in disconnection of service.

PAST-DUE BILLS

- Residential -- The bill is due when you receive it and becomes past due 19 days after the date presented.
- Nonresidential -- The bill is due when you receive it and becomes past due 15 days after the date presented.
- A closing bill is considered past due if not paid 15 days after the mailing date for all customers.
- Unable to pay on time? Call to discuss reasonable payment arrangements, special programs and agencies that may be available to assist you.
- You may qualify for reduced rates under PG&E's CARE program. Call PG&E for an application.
- If a residential customer claims an inability to pay and PG&E does not offer reasonable payment arrangements, he/she may contact the CPUC at 1-800-649-7570 or by TDD/TTY at 415-763-2632.

DEPOSITS

- A residential deposit will be twice the average monthly bill as estimated by PG&E.
- A nonresidential deposit may be twice the maximum monthly bill as estimated by PG&E.
- A deposit to reestablish credit may be required when conditions of service or the basis on which credit was originally established has changed.

RULES AND RATES

- The full text of PG&E's rules and rates is available for inspection upon request.
- Optional rates are available to many customers and may lower your PG&E bills. Call PG&E for details.

DISPUTED BILLS

Should you question this bill, please request an explanation from PG&E. If you thereafter believe you have been billed incorrectly, send the bill and a statement supporting your belief that the bill is not correct to:

California Public Utilities Commission (CPUC)
Consumer Affairs Branch
505 Van Ness Avenue
San Francisco, CA 94102

To avoid having service turned off if the bill has not been paid, enclose a deposit for the amount of the bill made payable to the CPUC. If you are unable to pay the amount in dispute, you must inform the CPUC of your inability to pay. Your service cannot be discontinued for nonpayment of the disputed bill until the CPUC completes its review. The CPUC will review the basis of the billed amount, communicate the results of its review to the parties and make disbursements of any deposit.

The CPUC will not, however, accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of a utility's service, general level of rates, pending rate applications and sources of fuel or power.



JOHN SAMPLE #29 , CARE (Residential)

77 BEALE ST
SAN FRANCISCO CA 99999

GAS ACCOUNT DETAIL

Service ID # : 9002194010
Rate Schedule : G1 S Residential Service
Billing Days : 31 days

Serial	Meter #	Prior Meter Read	Current Meter Read	Difference	Multiplier	Usage
F	53053352	351	363	12	1.031400	12 Therms

Charges

10/05/2002 - 10/06/2002

Gas Charges						\$0.48
Baseline Quantity			1.41290 Therms			
Baseline Usage			0.77419 Therms @	\$0.61679		
CARE Discount						0.10-
Net Charges						\$0.38

PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.33804 / therm
Public Purpose Program Surcharge \$0.01 (\$0.01053 per therm)

Charges

10/07/2002 - 11/04/2002

Gas Charges						\$7.97
Baseline Quantity			20.48710 Therms			
Baseline Usage			11.22581 Therms @	\$0.70956		
CARE Discount						1.72-
Net Charges						\$6.25

PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.43081 / therm
Public Purpose Program Surcharge \$0.12 (\$0.01053 per therm)

TOTAL CHARGES

\$6.63

Usage Comparison	Days Billed	Therms Billed	Therms per Day
This Year	31	12	0.4
Last Year	29	10	0.3

ELECTRIC ACCOUNT DETAIL

Service ID # : 9002194005
Rate Schedule : E1 SB Residential Service
Billing Days : 31 days

Serial	Rotating Outage Blk	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
F	50	E53566	72,892	73,301	409	1	409 Kwh

Charges

10/05/2002 - 11/04/2002

Electric Charges						\$47.40
Baseline Quantity			477.80000 Kwh			
Baseline Usage			409.00000 Kwh @	\$0.11589		
CARE Discount						9.61-
Legislated 10% Reduction						3.78-
Net Charges						\$34.01



JOHN SAMPLE #29 , CARE (Residential)

The net charges shown above include the following component(s). Please see definitions on Page 2 of the bill.

Electric Energy Charge	\$0.05562/Kwh	\$22.75
Transmission		3.28
Distribution		5.05
Public Purpose Programs		1.29
Nuclear Decommissioning		0.20
Competition Transition Charge (CTC)		3.40
Trust Transfer Amount (TTA)		4.84

Taxes

Energy Commission Tax

\$0.08

TOTAL CHARGES

\$34.09

Usage Comparison	Days Billed	Kwh Billed	Kwh per Day
This Year	31	409	13.2
Last Year	29	267	9.2

Rotating outage blocks are subject to change without advance notice due to operational conditions.

All customers pay a Competition Transition Charge as part of the charges above, including those who choose an electricity supplier other than PG&E.



PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(L)

(T)

The attached sample of PG&E's billing format is used for the following rate schedules.

- EM—Master-Metered Multifamily Service
- ES—Multifamily Service
- ESR—Residential RV Park and Residential Marina Service
- ET—Mobilehome Park Service

(L)

Energy Statement

99900391930816700038185460000000000

Account Number	Bill Date	Amount Due
0391930816-7	11/22/2002	No Payment Due



JOHN SAMPLE #51
EM
77 BEALE ST
SAN FRANCISCO CA 99999-0001

PG&E
BOX 997300
SACRAMENTO CA
95899-7300

200.0527

No payment is due. Please retain bill for your records. Thank you.

Reprint

Telephone Assistance

1-800-743-5000
Assistance is available by
telephone 24 hours per day,
7 days per week.

Local Office Address

2435 MISSION ST
SAN FRANCISCO CA 94110

Account Number

0391930816-7

Service Address

SAMPLE JOHN
XYZ Road
SAN FRANCISCO CA 99999

November 2002

ACCOUNT SUMMARY

<u>Service</u>	<u>Service Dates</u>	<u>Amount</u>
Electric	07/20/2002 To 08/19/2002	\$38,153.46
Energy Commission Tax		32.00
Current Charges Due 11/25/2002		\$38,185.46
Previous Balance		3,193.44
No Payment Received by 11/22/2002		

Account Balance	\$41,378.90
APS To Be Applied 12/06	\$41,378.90-
TOTAL AMOUNT DUE	\$0.00

Bill Reprint

BILL ID = 039193041914



Helpful Phone Numbers

Customer Services - English	1-800-743-5000
TDD/TTY (Speech/Hearing-impaired)	1-800-652-4712
Servicio al Cliente en Español (Spanish)	1-800-660-6789
華語客戶服務電話號碼 (Chinese)	1-800-893-9555
Điện thoại tiếng Việt (Vietnamese)	1-800-298-8438
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(Residential Energy Efficiency Information)	
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ELECTRIC INDUSTRY COMPETITION DEFINITIONS

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Energy Surcharges (ES): Revenues to supplement funding for ongoing energy costs as authorized by the CPUC in Decisions 01-01-018 and 01-03-082.

Nuclear Decommissioning: The non-bypassable charge that will collect the funds required to restore the site when PG&E's nuclear power plants are removed from service.

Public Purpose Programs: The non-bypassable charge, which has always been part of utility bills, of contributing to state-mandated assistance programs for low-income customers and energy-efficiency efforts.

Transmission: The cost of conveying energy from power plants to energy distributors over high-voltage lines, including charges PG&E receives from the California Independent System Operator (ISO) for Reliability Services costs under ISO contracts with generators required for transmission system reliability.

THIS BILL IS NOW DUE AND PAYABLE

PAYING YOUR BILL

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- In Person - Pay at any PG&E local office or pay station.
- Unpaid Bill - May require a deposit as outlined below to reestablish credit and/or result in disconnection of service.

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- You may qualify for reduced rates under PG&E's CARE program. Call PG&E for an application.
- If a residential customer claims an inability to pay and PG&E does not offer reasonable payment arrangements, he/she may contact the CPUC at 1-800-649-7570 or by TDD/TTY at 415-703-2632.

DEPOSITS

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Consumer Affairs Branch
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San Francisco, CA 94102

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JOHN SAMPLE #51 , EM

XYZ Road
SAN FRANCISCO CA 99999

ELECTRIC ACCOUNT DETAIL

Service ID # : 0391930005
Rate Schedule : EM TB Master-Metered Multifamily Service
Billing Days : 31 days
Total Units: 28

Serial	Rotating Outage Blk	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
Q	7E	726R59	6,141	7,141	1,000	160	160,000 Kwh

Charges

07/20/2002 - 08/19/2002

Electric Charges		\$21,235.42
Baseline Quantity	4,513.60000 Kwh	
Baseline Usage	4,513.60000 Kwh @ \$0.11589	
101-130% of Baseline	1,354.08000 Kwh @ \$0.13321	
131-200% of Baseline	3,159.52000 Kwh @ \$0.13321	
201-300% of Baseline	4,513.60000 Kwh @ \$0.13321	
Over 300% of Baseline	146,459.20000 Kwh @ \$0.13321	
Legislated 10% Reduction		2,123.54
Energy Surcharge (ES)	160,000.00000 Kwh @ \$0.01000	1,600.00
ES: 131-200% of Baseline	3,159.52000 Kwh @ \$0.05124	161.89
ES: 201-300% of Baseline	4,513.60000 Kwh @ \$0.09517	429.56
ES: Over 300% of Baseline	146,459.20000 Kwh @ \$0.11505	16,850.13
Net Charges		\$38,153.46

The net charges shown above include the following component(s). Please see definitions on Page 2 of the bill.

Electric Energy Charge	\$0.04467/Kwh	\$7,147.20
Transmission		1,280.00
Distribution		8,366.62
Public Purpose Programs		691.20
Nuclear Decommissioning		76.80
Competition Transition Charge (CTC)		315.54
Trust Transfer Amount (TTA)		1,865.60
Energy Surcharges		19,041.58

Taxes

Energy Commission Tax \$32.00

TOTAL CHARGES

\$38,185.46

Usage Comparison	Days Billed	Kwh Billed	Kwh per Day
This Year	31	160,000	5,161.3
Last Year	29	16,320	562.8

Rotating outage blocks are subject to change without advance notice due to operational conditions.

All customers pay a Competition Transition Charge as part of the charges above, including those who choose an electricity supplier other than PG&E.





PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(L)
(T)

The attached sample of PG&E's billing format is used for the following rate schedules.

- EML—Master-Metered Multifamily CARE Program Service
- ESL—Multifamily CARE Program Service
- ESRL—Residential RV Park and Residential Marina CARE Program Service
- ETL—Mobilehome Park CARE Program Service

(L)

Energy Statement

99907466581052400000882510000162813

Account Number	Bill Date	Amount Due	Amount Enclosed
7466581052-4	08/25/2002	\$1,628.13	



JOHN SAMPLE #52
EML
77 BEALE ST
SAN FRANCISCO CA 99999--100

PG&E
BOX 997300
SACRAMENTO CA
95899-7300

200.0525

Please return this portion with your payment. Thank you.

Telephone Assistance

1-800-743-5000
Assistance is available by
telephone 24 hours per day,
7 days per week.

Local Office Address

2555 MYRTLE AVE
EUREKA CA 95501

Account Number

7466581052-4

Special Account Information

CARE-Discount-Rate

Service Address

JOHN SAMPLE #52
77 BEALE ST
SAN FRANCISCO CA 99999

August 2002

ACCOUNT SUMMARY

<u>Service</u>	<u>Service Dates</u>	<u>Amount</u>
Electric	07/26/2002 To 08/25/2002	\$880.51
Energy Commission Tax		2.00
Current Charges Due 08/26/2002		\$882.51
Previous Balance		745.62
No Payment Received by 08/25/2002		

TOTAL AMOUNT DUE	\$1,628.13
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As a master-metered customer with CARE qualified tenants, this bill has been calculated using both CARE and non-CARE rate schedules. You are required to bill all the usage of the CARE-qualified tenants using the reduced CARE rate schedule.

BILL ID = 746658169013



Helpful Phone Numbers

Customer Services – English	1-800-743-5000
TDD/TTY (Speech/Hearing-Impaired)	1-800-652-4712
Servicio al Cliente en Español (Spanish)	1-800-660-6789
華語客戶服務電話號碼 (Chinese)	1-800-893-9555
Điện Thoại Khách Hàng (Vietnamese)	1-800-299-8438
Smarter Energy Line	1-800-933-9555
(Residential Energy Efficiency Information)	
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For A Claim Form	1-800-743-5000
Internet Address	www.pge.com

ELECTRIC INDUSTRY COMPETITION DEFINITIONS

Competition Transition Charge: This charge was authorized by the CPUC and allows PG&E to recover costs related to its CPUC-approved, pre-restructuring investments in electric generating facilities and power purchase contracts. All customers are obligated to pay the CTC. The CTC does not diminish your 10% rate reduction nor increase the amount of your bill.

Legislated 10% Reduction: All residential and eligible small business customers receive this discount effective January 1, 1993. This rate reduction was ordered by the Legislature to provide some benefits of electric industry restructuring at the earliest possible date.

Trust Transfer Amount (TTA): A portion of historic costs has been financed through low-cost bonds to reduce your total bill by 10%. The TTA reflects the costs of these bonds, which are less expensive than the type of financing the utilities previously employed. The TTA does not offset your rate reduction, nor does it increase the total amount you otherwise would have paid. The TTA has been transferred to a subsidiary of PG&E and then to a public trust. PG&E is collecting the TTA on behalf of the subsidiary and public trust. The TTA does not belong to PG&E. Although the TTA is shown as a separate line item, it is already included in your total charges and does not increase your electricity costs.

Direct Access Energy Credit: The cost of energy credited to customers who purchase electricity from a non-PG&E source.

Distribution: The cost of distributing the energy over the wires and utility poles to your home or business.

Energy Charges: This charge is established to pay for electricity and is equal to charges for energy purchased by the California Department of Water Resources (CDWR) and charges for all other energy purchases.

Energy Surcharges (ES): Revenues to supplement funding for ongoing energy costs as authorized by the CPUC in Decisions 01-01-018 and 01-03-082.

Nuclear Decommissioning: The non-bypassable charge that will collect the funds required to restore the site when PG&E's nuclear power plants are removed from service.

Public Purpose Programs: The non-bypassable charge, which has always been part of utility bills, of contributing to state-mandated assistance programs for low-income customers and energy-efficiency efforts.

Transmission: The cost of conveying energy from power plants to energy distributors over high-voltage lines, including charges PG&E receives from the California Independent System Operator (ISO) for Reliability Services costs under ISO contracts with generators required for transmission system reliability.

THIS BILL IS NOW DUE AND PAYABLE

PAYING YOUR BILL

- By Mail – Send payment in the enclosed envelope.
- In Person – Pay at any PG&E local office or pay station.
- Unpaid Bill – May require a deposit as outlined below to reestablish credit and/or result in disconnection of service.

PAST-DUE BILLS

- Residential – The bill is due when you receive it and becomes past due 19 days after the date presented.
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- A closing bill is considered past due if not paid 15 days after the mailing date for all customers.
- Unable to pay on time? Call to discuss reasonable payment arrangements, special programs and agencies that may be available to assist you.
- You may qualify for reduced rates under PG&E's CARE program. Call PG&E for an application.
- If a residential customer claims an inability to pay and PG&E does not offer reasonable payment arrangements, he/she may contact the CPUC at 1-800-649-7570 or by TDD/TTY at 415-703-2632.

DEPOSITS

- A residential deposit will be twice the average monthly bill as estimated by PG&E.
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RULES AND RATES

- The full text of PG&E's rules and rates is available for inspection upon request.
- Optional rates are available to many customers and may lower your PG&E bills. Call PG&E for details.

DISPUTED BILLS

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California Public Utilities Commission (CPUC)
Consumer Affairs Branch
505 Van Ness Avenue
San Francisco, CA 94102

To avoid having service turned off if the bill has not been paid, enclose a deposit for the amount of the bill made payable to the CPUC. If you are unable to pay the amount in dispute, you must inform the CPUC of your inability to pay. Your service cannot be discontinued for nonpayment of the disputed bill until the CPUC completes its review. The CPUC will review the basis of the billed amount, communicate the results of its review to the parties and make disbursements of any deposit.

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JOHN SAMPLE #52 , EML

77 BEALE ST
SAN FRANCISCO CA 99999

ELECTRIC ACCOUNT DETAIL

Service ID # : 7466581005
Rate Schedule : EML VB Master-Metered Multifamily CARE Service
Billing Days : 31 days
Total Units: 37 CARE Units: 37

Serial	Rotating Outage Blk	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
V	50	17R957	9,631	9,881	250	40	10,000 Kwh

Charges

07/26/2002 - 08/25/2002		
Electric Charges		\$978.34
Baseline Quantity	6,079.10000 Kwh	
Baseline Usage	6,079.10000 Kwh @ \$0.09240	
Over Baseline Usage	3,920.90000 Kwh @ \$0.10626	
Legislated 10% Reduction		97.83-
Net Charges		\$880.51

Total CARE Discount \$-248.47 is included in the Net Charges

The net charges shown above include the following component(s). Please see definitions on Page 2 of the bill.

Electric Energy Charge	\$0.04892/Kwh	\$489.20
Transmission		80.00
Distribution		177.85
Public Purpose Programs		31.40
Nuclear Decommissioning		4.80
Competition Transition Charge (CTC)		19.34-
Trust Transfer Amount (TTA)		116.60

Taxes

Energy Commission Tax	\$2.00
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TOTAL CHARGES

\$882.51

Usage Comparison	Days Billed	Kwh Billed	Kwh per Day ¹
This Year	31	10,000	322.6
Last Year	N/A	N/A	N/A

Rotating outage blocks are subject to change without advance notice due to operational conditions.

All customers pay a Competition Transition Charge as part of the charges above, including those who choose an electricity supplier other than PG&E.



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3 of 9 =000024.02.1F



PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(T)

The attached sample of PG&E's billing format is used for the following rate schedules.

E-7—Residential TOU Service

(L)

E-A7—Experimental Residential Alternate Peak TOU Service

(L)

E-9—Experimental Residential TOU for Low Emission Vehicle Customers

Energy Statement

99901332243518400000385000000038500

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
1332243518-4	11/25/2002	\$385.00	11/26/2002	

1205:1.7.741 1 AB 0.301



JOHN SAMPLE 6

PG&E
 BOX 997300
 SACRAMENTO CA
 95899-7300

201.1205

Please return this portion with your payment. Thank you.

Telephone Assistance

1-800-743-5000
 Assistance is available by
 telephone 24 hours per day,
 7 days per week.

Local Office Address

10900 N BLANEY AVE
 CUPERTINO CA 95014

Account Number

1332243518-4

Special Account Information

Balanced-Payment-Plan

Service Address

November 2002

ACCOUNT SUMMARY

<u>Service</u>	<u>Service Dates</u>	<u>Amount</u>
Gas	10/26/2002 To 11/25/2002	\$41.30
Electric	10/26/2002 To 11/25/2002	43.92
Energy Commission Tax		0.10
TOTAL CURRENT CHARGES		\$85.32
Account Balance		85.32
BALANCED PAYMENT PLAN		
Current Amount Due		385.00
Amount Past Due		0.00

BALANCED PAYMENT DUE	\$385.00
DUE DATE - 11/26/2002	

The winter baseline season began on November 1. Your total baseline quantities shown were calculated using your daily winter baseline quantities starting November 1 and your daily summer baseline quantities for any days in your billing period prior to November 1.

Remember: PG&E's gas prices change monthly to better reflect changes in the cost of gas. Gas prices are usually higher in winter and lower in summer, as demands change. If you wish to average your bills over the year, our Balanced Payment Plan is available.



Helpful Phone Numbers

Customer Services – English	1-800-743-5000
TDD/TTY (Speech/Hearing-Impaired)	1-800-652-4712
Servicio al Cliente en Español (Spanish).....	1-800-660-6789
華語客戶服務電話號碼 (Chinese).....	1-800-893-9555
Điện Thoại Khách Hàng (Vietnamese).....	1-800-298-8438
Smarter Energy Line	1-800-933-9555
(Residential Energy Efficiency Information)	
Energy Theft Hotline	1-800-854-6250
For A Claim Form	1-800-743-5000
Internet Address	www.pge.com

ELECTRIC INDUSTRY COMPETITION DEFINITIONS

Competition Transition Charge: This charge was authorized by the CPUC and allows PG&E to recover costs related to its CPUC-approved, pre-restructuring investments in electric generating facilities and power purchase contracts. All customers are obligated to pay the CTC. The CTC does not diminish your 10% rate reduction nor increase the amount of your bill.

Legislated 10% Reduction: All residential and eligible small business customers receive this discount effective January 1, 1998. This rate reduction was ordered by the Legislature to provide some benefits of electric industry restructuring at the earliest possible date.

Trust Transfer Amount (TTA): A portion of historic costs has been financed through low-cost bonds to reduce your total bill by 10%. The TTA reflects the costs of these bonds, which are less expensive than the type of financing the utilities previously employed. The TTA does not offset your rate reduction, nor does it increase the total amount you otherwise would have paid. The TTA has been transferred to a subsidiary of PG&E and then to a public trust. PG&E is collecting the TTA on behalf of the subsidiary and public trust. The TTA does not belong to PG&E. Although the TTA is shown as a separate line item, it is already included in your total charges and does not increase your electricity costs.

Direct Access Energy Credit: The cost of energy credited to customers who purchase electricity from a non-PG&E source.

Distribution: The cost of distributing the energy over the wires and utility poles to your home or business.

Energy Charges: This charge is established to pay for electricity and is equal to charges for energy purchased by the California Department of Water Resources (CDWR) and charges for all other energy purchases.

Energy Surcharges (ES): Revenues to supplement funding for ongoing energy costs as authorized by the CPUC in Decisions 01-01-018 and 01-03-082.

Nuclear Decommissioning: The non-bypassable charge that will collect the funds required to restore the site when PG&E's nuclear power plants are removed from service.

Public Purpose Programs: The non-bypassable charge, which has always been part of utility bills, of contributing to state-mandated assistance programs for low-income customers and energy-efficiency efforts.

Transmission: The cost of conveying energy from power plants to energy distributors over high-voltage lines, including charges PG&E receives from the California Independent System Operator (ISO) for Reliability Services costs under ISO contracts with generators required for transmission system reliability.

THIS BILL IS NOW DUE AND PAYABLE

PAYING YOUR BILL

- By Mail – Send payment in the enclosed envelope.
- In Person – Pay at any PG&E local office or pay station.
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PAST-DUE BILLS

- Residential – The bill is due when you receive it and becomes past due 19 days after the date presented.
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Consumer Affairs Branch
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San Francisco, CA 94102

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GAS ACCOUNT DETAIL

Service ID #: 1332243010
 Rate Schedule: G1 XM Residential Service
 Billing Days: 31 days

Serial	Meter #	Prior Meter Read	Current Meter Read	Difference	Multiplier	Usage
X	46992352	8,211	8,265	54	1.013000	55 Therms Est

Charges

10/26/2002 - 11/06/2002

Gas Charges						\$15.10
Baseline Quantity			32.54691 Therms			
Baseline Usage			21.29032 Therms @	\$0.70956		
Net Charges						\$15.10

*PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.43081 / therm
 Public Purpose Program Surcharge \$0.37 (\$0.01736 per therm)*

Charges

11/07/2002 - 11/25/2002

Gas Charges						\$26.20
Baseline Quantity			51.53261 Therms			
Baseline Usage			33.70968 Therms @	\$0.77721		
Net Charges						\$26.20

*PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.49846 / therm
 Public Purpose Program Surcharge \$0.59 (\$0.01736 per therm)*

TOTAL CHARGES

\$41.30

Usage Comparison	Days Billed	Therms Billed	Therms per Day
This Year	31	55	1.8
Last Year	32	57	1.8

This is an estimated bill. When it is not possible to read the meter, we provide an estimated bill for your convenience. If necessary, please contact your local office to make arrangements to read your meter.

ELECTRIC ACCOUNT DETAIL

Service ID #: 1332243005
 Rate Schedule: E7 XM Residential Time-of-Use Service
 Billing Days: 31 days

Serial	Rotating Outage Blk	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
X	50	18354R	7,296	7,786	490	1	490 Kwh Est



JOHN SAMPLE 6

Charges

10/26/2002 - 11/25/2002		
Electric Charges		\$47.88
Total Usage	490.00000 Kwh	
Summer Peak Usage	13.93546 Kwh @ \$0.31524	
Summer Off-Peak Usage	80.90306 Kwh @ \$0.08515	
Winter Peak Usage	58.06454 Kwh @ \$0.11636	
Winter Off-Peak Usage	337.09694 Kwh @ \$0.08851	
Baseline Credit	-\$0.01732/Kwh	8.49
Electric Meter Charge	\$0.12813/day	3.97
Legislated 10% Reduction		4.34
Energy Surcharge (ES)	490.00000 Kwh @ \$0.01000	4.90
Net Charges		\$43.92

The net charges shown above include the following component(s). Please see definitions on Page 2 of the bill.

Electric Energy Charge	\$0.05492/Kwh	\$26.91
Transmission		3.93
Distribution		15.93
Public Purpose Programs		1.88
Nuclear Decommissioning		0.20
Competition Transition Charge (CTC)		15.63
Trust Transfer Amount (TTA)		5.80
Energy Surcharges		4.90

Taxes

Energy Commission Tax		\$0.10
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TOTAL CHARGES

\$44.02

Usage Comparison	Days Billed	Kwh Billed	Kwh per Day
This Year	31	490	15.8
Last Year	32	2,239	70.0

Rotating outage blocks are subject to change without advance notice due to operational conditions.

All customers pay a Competition Transition Charge as part of the charges above, including those who choose an electricity supplier other than PG&E.

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PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(L)

(T)

(L)

The attached sample of PG&E's billing format is used for the following rate schedules.

EL-7—Residential CARE Program TOU Service

EL-A7—Experimental Residential CARE Program Alternate Peak TOU Service

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
4023006980-5	08/06/2002	\$153.09	08/07/2002	



JOHN SAMPLE #53
 E7 CARE
 77 BEALE ST
 SAN FRANCISCO CA 99999--100

PG&E
 BOX 997300
 SACRAMENTO CA
 95899-7300

200.0525

Please return this portion with your payment. Thank you.

Reprint

Telephone Assistance

1-800-743-5000
 Assistance is available by
 telephone 24 hours per day,
 7 days per week.

Local Office Address

4636 MISSOURI FLAT RD
 PLACERVILLE CA 95667

Account Number

4023006980-5

Special Account Information

CARE-Discount-Rate
 Life Support
 Medical

Service Address

JOHN SAMPLE
 77 BEALE
 SAN FRANCISCO CA 99999

August 2002

ACCOUNT SUMMARY

Service	Service Dates	Amount
Electric	07/09/2002 To 08/06/2002	\$152.79
Energy Commission Tax		0.30
TOTAL CURRENT CHARGES		\$153.09
Previous Balance		168.85
07/23 Payment - Thank You		168.85-

TOTAL AMOUNT DUE	\$153.09
DUE DATE - 08/07/2002	

Balance out the energy demands of the summer's heat and winter's chill with our Balance Payment Plan. We average your energy so you pay the same amount monthly - making budgeting easier and your life simpler. Sign up today -- call 1-800-743-5000.

Your bill was calculated based on the time-of-use residential electric rate schedule. The on-peak period is 12:00 Noon to 6:00 PM Monday through Friday. The off-peak period is all other times including Saturday and Sunday.

BILL ID = 402300684724



Helpful Phone Numbers

Customer Services - English	1-800-743-5000
TDD/TTY (Speech/Hearing-Impaired)	1-800-652-4712
Servicio al Cliente en Español (Spanish)	1-800-660-6789
華語客戶服務電話號碼 (Chinese)	1-800-893-9555
越南語客戶服務電話號碼 (Vietnamese)	1-800-299-8438
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(Residential Energy Efficiency Information)	
Energy Theft Hotline	1-800-854-6250
For A Claim Form	1-800-743-5000
Internet Address	www.pge.com

ELECTRIC INDUSTRY COMPETITION DEFINITIONS

Competition Transition Charge: This charge was authorized by the CPUC and allows PG&E to recover costs related to its CPUC-approved, pre-restructuring investments in electric generating facilities and power purchase contracts. All customers are obligated to pay the CTC. The CTC does not diminish your 10% rate reduction nor increase the amount of your bill.

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Public Purpose Programs: The non-bypassable charge, which has always been part of utility bills, of contributing to state-mandated assistance programs for low-income customers and energy-efficiency efforts.

Transmission: The cost of conveying energy from power plants to energy distributors over high-voltage lines, including charges PG&E receives from the California Independent System Operator (ISO) for Reliability Services costs under ISO contracts with generators required for transmission system reliability.

THIS BILL IS NOW DUE AND PAYABLE

PAYING YOUR BILL

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ELECTRIC ACCOUNT DETAIL

Service ID #: 4023006005
Rate Schedule: E7 PS Residential Time-of-Use Service
Billing Days: 29 days

Serial	Rotating Outage Blk	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
F	4K	761R55	26,674	28,188	1,514	1	1,514 Kwh Est

Charges

07/09/2002 - 08/06/2002

Electric Charges		\$187.82
Total Usage	1,514.00000 Kwh	
Summer Peak Usage	256.00000 Kwh @ \$0.31524	
Summer Off-Peak Usage	1,258.00000 Kwh @ \$0.08515	
Baseline Credit	-\$0.01732/Kwh	18.05
Legislated 10% Reduction		16.98
Net Charges		\$152.79

Your CARE discount of \$-3.72 is the meter charge

The net charges shown above include the following component(s). Please see definitions on Page 2 of the bill.

Electric Energy Charge	\$0.03991/Kwh	\$60.43
Transmission		12.11
Distribution		51.80
Public Purpose Programs		5.86
Nuclear Decommissioning		0.62
Competition Transition Charge (CTC)		4.32
Trust Transfer Amount (TTA)		17.65

Taxes

Energy Commission Tax	\$0.30
-----------------------	--------

TOTAL CHARGES

\$153.09

Usage Comparison	Days Billed	Kwh Billed	Kwh per Day
This Year	29	1,514	52.2
Last Year	N/A	N/A	N/A

Rotating outage blocks are subject to change without advance notice due to operational conditions.

All customers pay a Competition Transition Charge as part of the charges above, including those who choose an electricity supplier other than PG&E.

This is an estimated bill. When it is not possible to read the meter, we provide an estimated bill for your convenience. If necessary, please contact your local office to make arrangements to read your meter.



3 of 9 =000020.02

3 of 9 =000020.02.1F



PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(T)

The attached sample of PG&E's billing format is used for the following rate schedules.

- A-1—Small General Service
- A-T—Nondomestic Interruptible Service
- E-36—Small General Service to Oil and Gas Extraction Customers

(L)



Pacific Gas and Electric Company

WE DELIVER ENERGY

Energy Statement

999999SAAAAAAAAAADCCCCCCCCCTTTTTTTTTT

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
0787166855-9	01/31/2002	\$137.61	02/19/2002	



JOHN SAMPLE
123456 SAMPLE AVENUE
SAN FRANCISCO CA 99999-9999

PG&E
Box 997300
Sacramento, CA
95899-7300

201.1222

Please return this portion with your payment. Thank you.



Telephone Assistance

1-800-743-5000
Assistance is available by telephone 24 hours per day, 7 days per week.

Local Office Address

77 Beale Street
San Francisco CA 99999

Account Number

0787166855-9

Service Address

JOHN SAMPLE
123456 SAMPLE AVENUE
SAN FRANCISCO CA 99999

January, 2002

ACCOUNT SUMMARY

Service	Service Dates	Amount
Electric	01/01/2002 To 01/31/2002	\$137.41
Energy Commission Tax		.20
TOTAL CURRENT CHARGES		\$137.61
Previous Balance		161.23
01/30/2002 Payment - Thank You		161.23-

TOTAL AMOUNT DUE	\$137.61
DUE DATE - 02/19/2002	

For a convenience fee you may pay by VISA, Discover or by ATM card with the STAR symbol by calling 1-800-991-8626

Always play it safe around power lines. Keep tools, equipment, antennas and people at least 10 feet away from overhead lines. If you see a downed wire, stay away and warn others to stay away, and call PG&E or 9-1-1 immediately. Also keep off all utility poles and towers.

Helpful Phone Numbers

Customer Services – English	1-800-743-5000
TDD/TTY (Speech/Hearing-impaired)	1-800-652-4712
Servicio al Cliente en Español (Spanish)	1-800-860-6789
華語客戶服務電話號碼 (Chinese)	1-800-893-9555
Chợ Khách Hàng Tiếng Việt (Vietnamese)	1-800-298-8438
Smarter Energy Line	1-800-933-9555
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Internet Address	www.pge.com

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- Unpaid Bill – May require a deposit as outlined below to reestablish credit and/or result in disconnection of service.

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RULES AND RATES

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Consumer Affairs Branch
503 Van Ness Avenue
San Francisco, CA 94102

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JOHN SAMPLE
 123456 SAMPLE AVENUE
 SAN FRANCISCO CA 99999

ELECTRIC ACCOUNT DETAIL

Service ID #: 0787166982
 Rate Schedule: A1 Small General Service
 Billing Days: 31 days

Serial	Rotating Outage BIK	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
B	1A	5B2629	7,500	8,500	1,000	1	1,000 Kwh

Charges 01/01/2002 – 01/31/2002

Electric Charges				\$110.03
Legislated 10% Discount				11.00-
Energy Surcharge (ES)	1,000.0000 Kwh @	\$0.01000		10.00
ES: Winter	1,000.0000 Kwh @	\$0.02838		28.38
Net Charges				\$137.41

The Net Charges shown above include the following component(s). Please see definitions on Page 2 of the bill.

Electric Charges	\$0.05577/Kwh	\$ 55.77
Transmission		9.47
Distribution		36.71
Public Purpose Programs		4.72
Nuclear Decommissioning		0.54
Competition Transition Charge (CTC)		20.37-
Trust Transfer Amount (TTA)		12.19
Energy Surcharges		38.38

Taxes

Energy Commission Tax	0.20
-----------------------	------

TOTAL CHARGES

\$137.61

Usage Comparison	Days Billed	Kwh Billed	Kwh per Day
This Year	31	1,000	32.7
Last Year	30	777	25.9

Rotating Outage Blocks are subject to change without advance notice due to operational conditions.

Note: All customers pay a Competition Transition Charge as part of the charges above, including those who choose an electricity supplier other than PG&E.





PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(T)

The attached sample of PG&E's billing format is used for the following rate schedules.

- A-10—Medium General Demand-Metered Service
- A-RTP—Experimental Real-Time-Pricing Service



Pacific Gas and Electric Company

WE DELIVER ENERGY

Energy Statement

999999SAAAAAAAAAADCCCCCCCCCTTTTTTTTTT

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
0191325163-1	10/31/2001	\$234.44	11/20/2001	



JOHN SAMPLE
123456 SAMPLE AVENUE
SAN FRANCISCO CA 99999-9999

PG&E
Box 997300
Sacramento, CA
95899-7300

201.1222

Please return this portion with your payment. Thank you.

Telephone Assistance

1-800-743-5000
Assistance is available by telephone 24 hours per day, 7 days per week.

Local Office Address

77 Beale Street
San Francisco CA 99999

Account Number

0191325163-1

Service Address

JOHN SAMPLE
123456 SAMPLE AVENUE
SAN FRANCISCO CA 99999

October, 2001

ACCOUNT SUMMARY

Service	Service Dates	Amount
Electric	09/26/2001 To 10/25/2001	\$234.57
Energy Commission Tax		0.20
TOTAL CURRENT CHARGES		\$234.77
Previous Balance		161.23
10/30/2001 Payment - Thank You		161.23-

TOTAL AMOUNT DUE \$234.77
DUE DATE - 11/19/2001

For a convenience fee you may pay by VISA, Discover or by ATM card with the STAR symbol by calling 1-800-891-8626

Always play it safe around power lines. Keep tools, equipment, antennas and people at least 10 feet away from overhead lines. If you see a downed wire, stay away and warn others to stay away, and call PG&E or 9-1-1 immediately. Also keep off all utility poles and towers.

Helpful Phone Numbers

Customer Services – English	1-800-743-5000
TDD/TTY (Speech/Hearing-Impaired)	1-800-652-4712
Servicio al Cliente en Español (Spanish)	1-800-660-6789
華語客戶服務電話號碼 (Chinese)	1-800-893-9555
Chợ Khách Hàng Việt Nam (Vietnamese)	1-800-298-8438
Smarter Energy Line	1-800-933-9555
(Residential Energy Efficiency Information)	
Energy Theft Hotline	1-800-854-6250
For A Claim Form	1-800-743-5000
Internet Address	www.pge.com

ELECTRIC INDUSTRY COMPETITION DEFINITIONS

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Legislated 10% Reduction: All residential and eligible small business customers receive this discount effective January 1, 1998. This rate reduction was ordered by the Legislature to provide some benefits of electric industry restructuring at the earliest possible date.

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Nuclear Decommissioning: The non-bypassable charge that will collect the funds required to restore the site when PG&E's nuclear power plants are removed from service.

Public Purpose Programs: The non-bypassable charge, which has always been part of utility bills, of contributing to state-mandated assistance programs for low-income customers and energy-efficiency efforts.

Transmission: The cost of conveying energy from power plants to energy distributors over high-voltage lines, including charges PG&E receives from the California Independent System Operator (ISO) for Reliability Services costs under ISO contracts with generators required for transmission system reliability.

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JOHN SAMPLE
 123456 SAMPLE AVENUE
 SAN FRANCISCO CA 99999

ELECTRIC ACCOUNT DETAIL

Service ID #: 2251187310
 Rate Schedule: A10S Medium General Demand-Metered Service
 Billing Days: 30 days

Serial	Rotating Outage Blk	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
B	1A	582629	20,000	21,000	1,000	1	1,000 Kwh

Charges	09/26/2001 - 10/25/2001	
Electric Charges		\$164.15
Energy Surcharge (ES)	1,000.0000 Kwh @ \$0.01000	10.00
ES: Summer	1,000.0000 Kwh @ \$0.06042	60.42
Net Charges		\$234.57

The Net Charges shown above include the following component(s). Please see definitions on Page 2 of the bill.

Electric Energy Charge	\$0.05159/Kwh	\$51.59
Transmission		1.57-
Distribution		86.55
Public Purpose Programs		3.32
Nuclear Decommissioning		0.42
Competition Transition Charge (CTC)		13.28
Trust Transfer Amount (TTA)		10.56
Energy Surcharges		70.42

Taxes		
Energy Commission Tax		\$0.20

TOTAL CHARGES \$234.77

Usage Comparison	Days Billed	Kwh Billed	Kwh per Day
This Year	30	1,000	33.3
Last Year	30	777	25.9

Rotating Outage Blocks are subject to change without advance notice due to operational conditions.

Note: All customers pay a Competition Transition Charge as part of the charges above, including those who choose an electricity supplier other than PG&E.



PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(T)

The attached sample of PG&E's billing format is used for the following rate schedules.

- A-6—Small General Time of Use Service
- E-20—Service to Customers with Max Demands of 1,000 kW or more
- ED—Experimental Economic Development Rate
- E-19—Medium General Demand-Metered TOU Service
- E-25—Restricted Variable-Peak-Period TOU Service to Water Agencies
- E-37—Medium General Demand-Metered TOU Service to Oil and Gas Extraction
Customers
- S—Standby Service

(L)

(L)



Pacific Gas and Electric Company

WE DELIVER ENERGY

Energy Statement

999999SAAAAAAAAAADCCCCCCCCCTTTTTTTTTT

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
8156099511-0	08/01/2001	\$984.59	08/20/2001	



JOHN SAMPLE
123456 SAMPLE AVENUE
SAN FRANCISCO CA 99999-9999

PG&E
Box 997300
Sacramento, CA
95899-7300

201.1222

Please return this portion with your payment. Thank you.



Telephone Assistance

1-800-743-5000
Assistance is available by telephone 24 hours per day, 7 days per week.

Local Office Address

77 Beale Street
San Francisco CA 99999

Account Number

8156099511-0

Service Address

JOHN SAMPLE
123456 SAMPLE AVENUE
SAN FRANCISCO CA 99999

August, 2001

ACCOUNT SUMMARY

Service	Service Dates	Amount
Electric	07/01/2001 To 07/30/2001	\$983.98
Energy Commission Tax		0.61
TOTAL CURRENT CHARGES		\$984.59
Previous Balance		601.23
07/20/2001 Payment - Thank You		601.23-

TOTAL AMOUNT DUE	\$984.59
DUE DATE - 08/20/2001	

For a convenience fee you may pay by VISA, Discover or by ATM card with the STAR symbol by calling 1-800-891-8626

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Helpful Phone Numbers

Customer Services – English	1-800-743-5000
TDD/TTY (Speech/Hearing-Impaired)	1-800-652-4712
Servicio al Cliente en Español (Spanish)	1-800-860-8789
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Public Purpose Programs: The non-bypassable charge, which has always been part of utility bills, of contributing to state-mandated assistance programs for low-income customers and energy-efficiency efforts.

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Energy Statement

JOHN SAMPLE

123456 SAMPLE AVENUE
SAN FRANCISCO CA 99999

ELECTRIC ACCOUNT DETAIL

Service ID #: 8156099250
Rate Schedule: E20S Service to Custs with Max Demands of 1000 K or More
Billing Days: 30 days

Serial	Rotating Outage Blk	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
B	1A	E005TX125	22,887	23,887	1,000	1	1,010 Kwh
B	1A	E005TX125	9,500	10,500	1,000	1	1,010 Reactive

Charges

07/01/2001 - 07/30/2001		
Electric Charges		\$809.05
Power Factor Adjustment		4.78-
Energy Surcharge (ES)	3,030.00000 Kwh @ \$0.01000	30.30
ES: Summer Peak	1,010.00000 Kwh @ \$0.09131	92.22
ES: Summer Part-Peak	1,010.00000 Kwh @ \$0.03479	35.14
ES: Summer Off-Peak	1,010.00000 Kwh @ \$0.03479	35.14
Economic Stimulus Rate Credit		13.09-
Net Charges		\$983.98

The net charges shown above include the following component(s). Please see definitions on Page 2 of the bill.

Electric Energy Charge	\$0.03936/Kwh	\$119.27
Transmission		4,035.16
Distribution		6,671.08
Public Purpose Programs		8.73
Nuclear Decommissioning		1.05
Competition Transition Charge (CTC)		10,044.11-
Energy Surcharges		192.80

Taxes

Energy Commission Tax	\$0.61
-----------------------	--------

Time of Use Detail

Season: Summer	Energy
Peak	1,010 @ \$0.08708
Partial-Peak	1,010 @ \$0.05767
Off-Peak	1,010 @ \$0.05022
Season: Summer	Demand
Peak	707 @ \$13.35000
Partial-Peak	1,086 @ \$3.70000
Off-Peak	1,086 @ \$2.55000

TOTAL CHARGES

\$984.59

Usage Comparison	Days Billed	Kwh Billed	Kwh per Day
This Year	XX	XXX	XX
Last Year	XX	XXX	XX

Rotating Outage Blocks are subject to change without advance notice due to operational conditions.



PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(L)

(T)

(L)

The attached sample of PG&E's billing format is used for the following rate schedules.

E-CARE—CARE Program Service for Qualified Nonprofit Group-Living and Qualified
Agricultural Employee Housing Facilities

Energy Statement

999999SAAAAAAAAAADCCCCCCCCCTTTTTTTTTT

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
1037957497-2	03/12/2002	\$87.63	03/29/2002	



JOHN SAMPLE
12345 SAMPLE AVENUE
SAN FRANCISCO CA 99999-9999

PG&E
BOX 997300
SACRAMENTO CA
95899-7300

201.1222



Please return this portion with your payment. Thank you.

Telephone Assistance

1-800-743-5000
Assistance is available by
telephone 24 hours per day,
7 days per week.

Local Office Address

77 Beale Street
San Francisco CA 99999

Account Number

1037957497-2

Special Account Information

CARE Discount

Service Address

JOHN SAMPLE
123456 SAMPLE AVENUE
SAN FRANCISCO CA 99999

March, 2002

ACCOUNT SUMMARY

Service	Service Dates	Amount
Electric	02/02/2002 To 03/02/2002	\$87.43
Energy Commission Tax		0.20
TOTAL CURRENT CHARGES		\$87.63
Previous Balance		123.30
02/27/2002 Payment - Thank You		123.30-

TOTAL AMOUNT DUE \$87.63
DUE DATE - 03/29/2002

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San Francisco, CA 94102

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Energy Statement

JOHN SAMPLE

123456 SAMPLE AVENUE
SAN FRANCISCO CA 99999

ELECTRIC ACCOUNT DETAIL

Service ID #: 1037957562
Rate Schedule: A1 Small General Service
Billing Days: 29 days

Serial	Rotating Outage Blk	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
P	1A	BPE1K007	53,000	54,000	1,000	1	1,000 Kwh

Charges

02/02/2002 - 03/02/2002		
Electric Charges		\$109.29
CARE Discount		21.86-
Net Charges		\$87.43

The net charges shown above include the following component(s). Please see definitions on Page 2 of the bill.

Electric Energy Charge	\$0.05666/Kwh	\$56.66
Transmission		7.83
Distribution		14.85
Public Purpose Programs		3.98
Nuclear Decommissioning		0.54
Competition Transition Charge (CTC)		8.62-
Trust Transfer Amount (TTA)		12.19

Taxes

Energy Commission Tax	\$0.20
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TOTAL CHARGES

\$87.63

Usage Comparison	Days Billed	Kwh Billed	Kwh per Day
This Year	30	1,000	33.3
Last Year	30	777	25.9

Rotating Outage Blocks are subject to change without advance notice due to operational conditions.

Note: All customers pay a Competition Transition Charge as part of the charges above, including those who choose an electricity supplier other than PG&E.



PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(T)

The attached sample of PG&E's billing format is used for the following rate schedules.

- OL-1—Outdoor Area Lighting Service
- TC-1—Traffic Control Service
- LS-1—PG&E Owned Street and Highway Lighting
- LS-2—Customer-Owned Street and Highway Lighting
- LS-3—Customer-Owned Street and Highway Lighting

999999SAAAAAAAAAADCCCCCCCCCTTTTTTTTTT

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
1851496851-2	09/01/2002	\$165.12	09/20/2002	

|||||
 JOHN SAMPLE
 123456 SAMPLE AVENUE
 SAN FRANCISCO CA 99999-9999

PG&E
 Box 997300
 Sacramento, CA
 95899-7300

201.1222

Please return this portion with your payment. Thank you.

Telephone Assistance

1-800-743-5000
 Assistance is available by
 telephone 24 hours per day,
 7 days per week.

Local Office Address

77 Beale Street
 San Francisco CA 99999

Account Number

1851496851-2

Service Address

JOHN SAMPLE
 123456 SAMPLE AVENUE
 SAN FRANCISCO CA 99999

September, 2001

ACCOUNT SUMMARY

Service	Service Dates	Amount
Electric	07/31/2001 To 08/30/2001	\$164.92
Energy Commission Tax		0.20
TOTAL CURRENT CHARGES		\$165.12
Previous Balance		251.45
08/20/2001 Payment - Thank You		251.45-

TOTAL AMOUNT DUE	\$165.12
DUE DATE - 09/20/2001	

For a convenience fee you may pay by VISA, Discover or by ATM card with the STAR symbol by calling 1-800-891-8626.

Always play it safe around power lines. Keep tools, equipment, antennas and people at least 10 feet away from overhead lines. If you see a downed wire, stay away and warn others to stay away, and call PG&E or 9-1-1 immediately. Also keep off all utility poles and towers.

Helpful Phone Numbers

Customer Services - English	1-800-743-5000
TDD/TTY (Speech/Hearing-Impaired)	1-800-652-4712
Servicio al Cliente en Español (Spanish)	1-800-860-6789
華語客戶服務電話號碼 (Chinese)	1-800-893-9555
Địch vụ Khách hàng (Vietnamese)	1-800-298-8438
Smarter Energy Line	1-800-933-9555
(Residential Energy Efficiency Information)	
Energy Theft Hotline	1-800-854-6250
For A Claim Form	1-800-743-5000
Internet Address	www.pge.com

ELECTRIC INDUSTRY COMPETITION DEFINITIONS

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Legislated 10% Reduction: All residential and eligible small business customers receive this discount effective January 1, 1998. This rate reduction was ordered by the Legislature to provide some benefits of electric industry restructuring at the earliest possible date.

Trust Transfer Amount (TTA): A portion of historic costs has been financed through low-cost bonds to reduce your total bill by 10%. The TTA reflects the costs of these bonds, which are less expensive than the type of financing the utilities previously employed. The TTA does not offset your rate reduction, nor does it increase the total amount you otherwise would have paid. The TTA has been transferred to a subsidiary of PG&E and then to a public trust. PG&E is collecting the TTA on behalf of the subsidiary and public trust. The TTA does not belong to PG&E. Although the TTA is shown as a separate line item, it is already included in your total charges and does not increase your electricity costs.

Direct Access Energy Credit: The cost of energy credited to customers who purchase electricity from a non-PG&E source.

Distribution: The cost of distributing the energy over the wires and utility poles to your home or business.

Energy Charges: This charge is established to pay for electricity and is equal to charges for energy purchased by the California Department of Water Resources (CDWR) and charges for all other energy purchases.

Energy Surcharges (ES): Revenues to supplement funding for ongoing energy costs as authorized by the CPUC in Decisions 01-01-018 and 01-03-082.

Nuclear Decommissioning: The non-bypassable charge that will collect the funds required to restore the site when PG&E's nuclear power plants are removed from service.

Public Purpose Programs: The non-bypassable charge, which has always been part of utility bills, of contributing to state-mandated assistance programs for low-income customers and energy-efficiency efforts.

Transmission: The cost of conveying energy from power plants to energy distributors over high-voltage lines, including charges PG&E receives from the California Independent System Operator (ISO) for Reliability Services costs under ISO contracts with generators required for transmission system reliability.

THIS BILL IS NOW DUE AND PAYABLE

PAYING YOUR BILL

- By Mail - Send payment in the enclosed envelope.
- In Person - Pay at any PG&E local office or pay station.
- Unpaid Bill - May require a deposit as outlined below to reestablish credit and/or result in disconnection of service.

PAST-DUE BILLS

- Residential - The bill is due when you receive it and becomes past due 19 days after the date presented.
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DEPOSITS

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- A nonresidential deposit may be twice the maximum monthly bill as estimated by PG&E.
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RULES AND RATES

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DISPUTED BILLS

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Consumer Affairs Branch
503 Van Ness Avenue
San Francisco, CA 94102

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Energy Statement

JOHN SAMPLE

123456 SAMPLE AVENUE
SAN FRANCISCO CA 99999

ELECTRIC ACCOUNT DETAIL

Service ID #: 1851496185
Rate Schedule: TC1 Traffic Control Service
Billing Days: 31 days

Serial	Rotating Outage Blk	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
B	1A	STLT141-F	1,500	2,500	1,000	1	1,000 Kwh

Charges

07/31/2001 - 08/28/2001			
Electric Charges			\$102.35
Energy Surcharge (ES)	935.48387 Kwh @	\$0.01000	9.35
ES: Summer	935.48387 Kwh @	\$0.04551	42.57
Net Charges			\$154.27

The net charges shown above include the following component(s). Please see definitions on Page 2 of the bill.

Electric Energy Charge	\$0.04803/Kwh	\$44.93
Transmission		8.85
Distribution		43.09
Public Purpose Programs		2.62
Nuclear Decommissioning		0.43
Competition Transition Charge (CTC)		2.43
Energy Surcharges		51.92

Taxes

Energy Commission Tax	\$0.19
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Charges

08/29/2001 - 08/30/2001			
Electric Charges			\$7.06
Energy Surcharge (ES)	64.51613 Kwh @	\$0.01000	0.65
ES: Summer	64.51613 Kwh @	\$0.04551	2.94
Net Charges			\$10.65

The net charges shown above include the following component(s). Please see definitions on Page 2 of the bill.

Electric Energy Charge	\$0.04803/Kwh	\$3.10
Transmission		0.39
Distribution		2.97
Public Purpose Programs		0.18
Nuclear Decommissioning		0.03
Competition Transition Charge (CTC)		0.39
Energy Surcharges		3.59

Taxes

Energy Commission Tax	\$0.01
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TOTAL CHARGES

\$165.12

Rotating outage blocks are subject to change without advance notice due to operational conditions.



PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(T)

The attached sample of PG&E's billing format is used for the following rate schedules.

- AG-1—Agricultural Power
- AG-6—Large Agricultural Power
- AG-8—Deferral of Gas and Diesel Engine-Driven Pumping Facilities
- E-TD—Transmission and Distribution Bybass Deferral Rates
- E-TDI—Incremental Sales Rate for New Customers

Helpful Phone Numbers

Customer Services - English	1-800-743-5000
TDD/TTY (Speech/Hearing-Impaired)	1-800-652-4712
Servicio al Cliente en Español (Spanish)	1-800-860-8789
華語客戶服務電話號碼 (Chinese)	1-800-893-9555
Điện Thoại Khách Hàng (Vietnamese)	1-800-298-8438
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Energy Theft Hotline	1-800-854-6250
For A Claim Form	1-800-743-5000
Internet Address	www.pge.com

ELECTRIC INDUSTRY COMPETITION DEFINITIONS

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Distribution: The cost of distributing the energy over the wires and utility poles to your home or business.

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Energy Surcharges (ES): Revenues to supplement funding for ongoing energy costs as authorized by the CPUC in Decisions 01-01-018 and 01-03-082.

Nuclear Decommissioning: The non-bypassable charge that will reflect the funds required to restore the site when PG&E's nuclear power plants are removed from service.

Public Purpose Programs: The non-bypassable charge, which has always been part of utility bills, of contributing to state-mandated assistance programs for low-income customers and energy-efficiency efforts.

Transmission: The cost of conveying energy from power plants to energy distributors over high-voltage lines, including charges PG&E receives from the California Independent System Operator (ISO) for Reliability Services costs under ISO contracts with generators required for transmission system reliability.

THIS BILL IS NOW DUE AND PAYABLE

PAYING YOUR BILL

- By Mail - Send payment in the enclosed envelope.
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San Francisco, CA 94102

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Energy Statement

JOHN SAMPLE

123456 SAMPLE AVENUE
SAN FRANCISCO CA 99999

ELECTRIC ACCOUNT DETAIL

Service ID #: 0530900326
Rate Schedule: AG1A Agricultural Power
Billing Days: 28 days

Serial	Rotating Outage Blk	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
P	1A	BPX5K008	47,500	48,500	1,000	1	1,000 Kwh

Charges

02/02/2002 - 03/01/2002			
Electric Charges			\$169.48
Energy Surcharge (ES)	1,000.00000 Kwh @	\$0.01000	10.00
ES: Winter	1,000.00000 Kwh @	\$0.03312	33.12
Net Charges			\$212.60

The net charges shown above include the following component(s). Please see definitions on Page 2 of the bill.

Electric Energy Charge	\$0.05686/Kwh	\$56.86
Transmission		6.07
Distribution		70.37
Public Purpose Programs		6.54
Nuclear Decommissioning		0.81
Competition Transition Charge (CTC)		28.83
Energy Surcharges		43.12

Taxes

Energy Commission Tax	\$0.20
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Misc. Information

Customer Charge	\$12.00
Demand/Hp Winter	\$2.20

TOTAL CHARGES

\$212.80

Usage Comparison	Days Billed	Kwh Billed	Kwh per Day
This Year	XX	XXX	XX
Last Year	XX	XXX	XX

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Note: All customers pay a Competition Transition Charge as part of the charges above, including those who choose an electricity supplier other than PG&E.



PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(T)

The attached sample of PG&E's billing format is used for the following rate schedules.

- AG-R—Split-Week TOU Agricultural Power
- AG-V—Short-Peak TOU Agricultural Power
- AG-4—TOU Agricultural Power

(L)

(L)

999999SAAAAAAAAAADCCCCCCCCCTTTTTTTTTT

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
7957819011-2	06/02/2002	\$669.65	06/21/2002	



JOHN SAMPLE
123456 SAMPLE AVENUE
SAN FRANCISCO CA 99999-9999

PG&E
Box 997300
Sacramento, CA
95899-7300

201.1222

Please return this portion with your payment. Thank you.

Telephone Assistance

1-800-743-5000
Assistance is available by telephone 24 hours per day, 7 days per week.

Local Office Address

77 Beale Street
San Francisco CA 99999

Account Number

7957819011-2

Service Address

JOHN SAMPLE
123456 SAMPLE AVENUE
SAN FRANCISCO CA 99999

June, 2002

ACCOUNT SUMMARY

Service	Service Dates	Amount
Electric	05/01/2002 To 05/30/2002	\$625.28
Energy Commission Tax		0.60
Utility Users' Tax		43.77
TOTAL CURRENT CHARGES		\$669.65
Previous Balance		651.45
05/20/2002 Payment - Thank You		651.45-

TOTAL AMOUNT DUE	\$669.65
DUE DATE -10/24/2001	

For a convenience fee you may pay by VISA, Discover or by ATM card with the STAR symbol by calling 1-800-891-8626.

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Điện Thoại Khách Hàng (Vietnamese)	1-800-298-8438
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Energy Statement

JOHN SAMPLE

123456 SAMPLE AVENUE
SAN FRANCISCO CA 99999

ELECTRIC ACCOUNT DETAIL

Service ID #: 7957819957
Rate Schedule: AG4A Time-of-Use Agricultural Power
Billing Days: 30 days

Serial	Rotating Outage Blk	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
B	1A	FranAG4A-0	35,000	36,000	1,000	1	1,000 Kwh

Charges

05/01/2002 - 05/30/2002			
Electric Charges			\$503.75
Energy Surcharge (ES)	3,000.00000 Kwh @	\$0.01000	30.00
ES: Summer Peak	1,000.00000 Kwh @	\$0.03051	30.51
ES: Summer Off-Peak	1,000.00000 Kwh @	\$0.03051	30.51
ES: Winter Partial-Peak	1,000.00000 Kwh @	\$0.03051	30.51
Net Charges			\$625.28

The net charges shown above include the following component(s). Please see definitions on Page 2 of the bill.

Electric Energy Charge	\$0.05057/Kwh	\$151.70
Transmission		18.21
Distribution		121.69
Public Purpose Programs		14.22
Nuclear Decommissioning		1.62
Competition Transition Charge (CTC)		196.31
Energy Surcharges		121.53

Taxes

Energy Commission Tax	\$0.60
Utility Users' Tax (7.000 %)	43.77

Misc. Information

Customer Charge	\$12.00
Meter Charge	\$6.80
Demand/HP Summer	\$2.40

Time of Use Detail

Season: Summer	Energy	Season: Winter	Energy
Peak	1,000 @ \$0.32436	Peak	
Partial-Peak		Partial-Peak	1,000 @ \$0.07135
Off-Peak	1,000 @ \$0.06524	Off-Peak	

TOTAL CHARGES

\$669.65

Usage Comparison	Days Billed	Kwh Billed	Kwh per Day
This Year	XX	XXX	XX
Last Year	XX	XXX,	XX

Rotating Outage Blocks are subject to change without advance notice due to operational conditions.



PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(L)

(T)

The attached sample of PG&E's billing format is used for the following rate schedules.

AG-5—Large TOU Agricultural Power

AG-7—Experimental Tiered TOU Agricultural Power

(L)

999999SAAAAAAAAAADCCCCCCCCCTTTTTTTTTT

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
9407200721-7	04/07/2002	\$68.82	04/24/2002	

|||||
 JOHN SAMPLE
 123456 SAMPLE AVENUE
 SAN FRANCISCO CA 99999-9999

PG&E
 Box 997300
 Sacramento, CA
 95899-7300

201.1222

Please return this portion with your payment. Thank you.

Telephone Assistance

1-800-743-5000
 Assistance is available by telephone 24 hours per day, 7 days per week.

Local Office Address

77 Beale Street
 San Francisco CA 99999

Account Number

9407200721-7

Service Address

JOHN SAMPLE
 123456 SAMPLE AVENUE
 SAN FRANCISCO CA 99999

April, 2002

ACCOUNT SUMMARY

Service	Service Dates	Amount
Electric	03/07/2002 To 04/06/2002	\$68.82
TOTAL CURRENT CHARGES		\$68.82
Previous Balance		61.45
04/01/2002 Payment - Thank You		61.45-

TOTAL AMOUNT DUE	\$68.82
DUE DATE -04/24/2002	

For a convenience fee you may pay by VISA, Discover or by ATM card with the STAR symbol by calling 1-800-991-8525.

Always play it safe around power lines. Keep tools, equipment, antennas and people at least 10 feet away from overhead lines. If you see a downed wire, stay away and warn others to stay away, and call PG&E or 9-1-1 immediately. Also keep off all utility poles and towers.

Helpful Phone Numbers

Customer Services – English	1-800-743-5000
TDD/TTY (Speech/Hearing-Impaired)	1-800-652-4712
Servicio al Cliente en Español (Spanish)	1-800-660-6789
華語客戶服務電話號碼 (Chinese)	1-800-893-9555
Điện Thoại Khách Hàng (Vietnamese)	1-800-298-8438
Smarter Energy Line	1-800-933-9555
(Residential Energy Efficiency Information)	
Energy Theft Hotline	1-800-854-6250
For A Claim Form	1-800-743-5000
Internet Address	www.pge.com

ELECTRIC INDUSTRY COMPETITION DEFINITIONS

Competition Transition Charge: This charge was authorized by the CPUC and allows PG&E to recover costs related to its CPUC-approved, pre-restructuring investments in electric generating facilities and power purchase contracts. All customers are obligated to pay the CTC. The CTC does not diminish your 10% rate reduction nor increase the amount of your bill.

Legislated 10% Reduction: All residential and eligible small business customers receive this discount effective January 1, 1998. This rate reduction was ordered by the Legislature to provide some benefits of electric industry restructuring at the earliest possible date.

Trust Transfer Amount (TTA): A portion of historic costs has been financed through low-cost bonds to reduce your total bill by 10%. The TTA reflects the costs of these bonds, which are less expensive than the type of financing the utilities previously employed. The TTA does not offset your rate reduction, nor does it increase the total amount you otherwise would have paid. The TTA has been transferred to a subsidiary of PG&E and then to a public trust. PG&E is collecting the TTA on behalf of the subsidiary and public trust. The TTA does not belong to PG&E. Although the TTA is shown as a separate line item, it is already included in your total charges and does not increase your electricity costs.

Direct Access Energy Credit: The cost of energy credited to customers who purchase electricity from a non-PG&E source.

Distribution: The cost of distributing the energy over the wires and utility poles to your home or business.

Energy Charges: This charge is established to pay for electricity and is equal to charges for energy purchased by the California Department of Water Resources (CDWR) and charges for all other energy purchases.

Energy Surcharges (ES): Revenues to supplement funding for ongoing energy costs as authorized by the CPUC in Decisions 01-01-018 and 01-03-082.

Nuclear Decommissioning: The non-bypassable charge that will reflect the funds required to restore the site when PG&E's nuclear power plants are removed from service.

Public Purpose Programs: The non-bypassable charge, which has always been part of utility bills, of contributing to state-mandated assistance programs for low-income customers and energy-efficiency efforts.

Transmission: The cost of conveying energy from power plants to energy distributors over high-voltage lines, including charges PG&E receives from the California Independent System Operator (ISO) for Reliability Services costs under ISO contracts with generators required for transmission system reliability.

THIS BILL IS NOW DUE AND PAYABLE

PAYING YOUR BILL

- By Mail – Send payment in the enclosed envelope.
- In Person – Pay at any PG&E local office or pay station.
- Unpaid Bill – May require a deposit as outlined below to reestablish credit and/or result in disconnection of service.

PAST-DUE BILLS

- Residential – The bill is due when you receive it and becomes past due 19 days after the date presented.
- Nonresidential – The bill is due when you receive it and becomes past due 15 days after the date presented.
- A closing bill is considered past due if not paid 15 days after the mailing date for all customers.
- Unable to pay on time? Call to discuss reasonable payment arrangements, special programs and agencies that may be available to assist you.
- You may qualify for reduced rates under PG&E's CARE program. Call PG&E for an application.
- If a residential customer claims an inability to pay and PG&E does not offer reasonable payment arrangements, he/she may contact the CPUC at 1-800-649-7570 or by TDD/TTY at 415-703-2032.

DEPOSITS

- A residential deposit will be twice the average monthly bill as estimated by PG&E.
- A nonresidential deposit may be twice the maximum monthly bill as estimated by PG&E.
- A deposit to reestablish credit may be required when conditions of service or the basis on which credit was originally established has changed.

RULES AND RATES

- The full text of PG&E's rules and rates is available for inspection upon request.
- Optional rates are available to many customers and may lower your PG&E bills. Call PG&E for details.

DISPUTED BILLS

Should you question this bill, please request an explanation from PG&E. If you thereafter believe you have been billed incorrectly, send the bill and a statement supporting your belief that the bill is not correct to:

California Public Utilities Commission (CPUC)
Consumer Affairs Branch
303 Van Ness Avenue
San Francisco, CA 94102

To avoid having service turned off if the bill has not been paid, enclose a deposit for the amount of the bill made payable to the CPUC. If you are unable to pay the amount in dispute, you must inform the CPUC of your inability to pay. Your service cannot be discontinued for nonpayment of the disputed bill until the CPUC completes its review. The CPUC will review the basis of the billed amount, communicate the results of its review to the parties and make disbursements of any deposit.

The CPUC will not, however, accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of a utility's service, general level of rates, pending rate applications and sources of fuel or power.

Energy Statement

RATES,JOE118

1118 Raisin Rd
Fresno CA 93706

ELECTRIC ACCOUNT DETAIL

Service ID #: 9407200324
Rate Schedule: AG5D Large Time-of-Use Agricultural Power
Billing Days: 31 days

Serial	Rotating Outage Blk	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
B	1A	E005TC118	13,375	14,375	1,000	1	1,000 Kwh

Charges

03/07/2002 - 04/06/2002			
Electric Charges			\$115.70
Energy Surcharge (ES)	1,000.00000 Kwh @	\$0.01000	10.00
Direct Access Credit		-\$0.05688/Kwh	56.88-
Net Charges			\$68.82

The net charges shown above include the following component(s). Please see definitions on Page 2 of the bill.

Transmission	\$6.07
Distribution	62.66
Public Purpose Programs	4.11
Nuclear Decommissioning	0.45
Competition Transition Charge (CTC)	14.47-
Energy Surcharges	10.00

Misc. Information

Customer Charge	\$12.00
Meter Charge	\$2.00
Demand/HP Winter	\$5.50

Time of Use Detail

Season: Winter	Energy
Peak	
Partial-Peak	250 @ \$0.05516
Off-Peak	750 @ \$0.04388

TOTAL CHARGES

\$68.82

Usage Comparison	Days Billed	Kwh Billed	Kwh Per Day
This Year	31	1,000	32.3
Last Year	N/A	N/A	N/A

Rotating outage blocks are subject to change without advance notice due to operational conditions.



PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(T)

The attached sample of PG&E's billing format is used for the following rate schedule.

E-EXEMPT—Competition Transition Charge Exemption

Helpful Phone Numbers

Customer Services – English	1-800-743-5000
TDD/TTY (Speech/Hearing-impaired)	1-800-652-4712
Servicio al Cliente en Español (Spanish)	1-800-660-6789
華語客戶服務電話號碼 (Chinese)	1-800-893-9555
Điện Thoại Khách Hàng (Vietnamese)	1-800-298-8438
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ELECTRIC INDUSTRY COMPETITION DEFINITIONS

Competition Transition Charge: This charge was authorized by the CPUC and allows PG&E to recover costs related to its CPUC-approved, pre-restructuring investments in electric generating facilities and power purchase contracts. All customers are obligated to pay the CTC. The CTC does not diminish your 10% rate reduction nor increase the amount of your bill.

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Nuclear Decommissioning: The non-bypassable charge that will cover the funds required to restore the site when PG&E's nuclear power plants are removed from service.

Public Purpose Programs: The non-bypassable charge, which has always been part of utility bills, of contributing to state-mandated assistance programs for low-income customers and energy-efficiency efforts.

Transmission: The cost of conveying energy from power plants to energy distributors over high-voltage lines, including charges PG&E receives from the California Independent System Operator (ISO) for Reliability Services costs under ISO contracts with generators required

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- You may qualify for reduced rates under PG&E's CARE program. Call PG&E for an application.
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The CPUC will not, however, accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of a utility's service, general level of rates, pending rate applications and sources of fuel or power.

Energy Statement

JOHN SAMPLE

123456 SAMPLE AVENUE
SAN FRANCISCO CA 99999

ELECTRIC ACCOUNT DETAIL

Service ID #: 1631418991
Rate Schedule: AG1B Agricultural Power
Billing Days: 29 days

Serial	Rotating Outage Blk	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
B	1A	5B2629	4,500	5,500	1,000	1	1,000 Kwh
B	1A	R28770	1,000	5,400	4,400	1	4,400 Reactive

<u>Charges</u>		06/02/2001 – 06/30/2001	
Electric Charges			\$222.84
Power Factor Adjustment			8.42
Energy Surcharge (ES)	1,000.00000 Kwh	\$0.01000	10.00
ES: Summer	1,000.00000 Kwh	\$0.02587	25.87
Competition Transition Charge Exemption Credit			62.95-
Net Charges			\$204.18

The Net Charges shown above include the following component(s). Please see definitions on Page 2 of the bill.

Electric Charges	\$0.04014/Kwh	\$ 40.14
Transmission		9.05
Distribution		113.96
Public Purpose Programs		4.49
Nuclear Decommissioning		0.67
Energy Surcharges		35.87

<u>Taxes</u>	Energy Commission Tax	\$0.20
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Misc. Information

Customer Charge	\$16.00
Demand/Kwh Summer	\$ 2.90

TOTAL CHARGES \$204.38

Demand Detail

Billing Demand Summer	30
Created Demand	10

Usage Comparison	Days Billed	Kwh Billed	Kwh per Day
This Year	39	1,000	34.5
Last Year	30	777	25.9

Rotating Outage Blocks are subject to change without advance notice due to operational conditions

Note: All customers pay a Competition Transition Charge as part of the charges above, including those who choose an electricity supplier other than PG&E



PACIFIC GAS AND ELECTRIC COMPANY
ENERGY STATEMENT—CENTRAL MAILING
FORM NO. 01-6630 (REV 12/02)
(ATTACHED)

(T)

The attached sample of PG&E's billing format is used for the following rate schedules.

- E-CREDIT—Revenue Cycle Services Credits
- PX—Power Exchange Energy Cost
- A-15—Direct-Current General Service

(L)

Energy Statement

999999SAAAAAAAAAADCCCCCCCCCTTTTTTTTTT

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
2251187130-7-1	01/12/2002	\$116.09	01/29/2002	



JOHN SAMPLE
12345 SAMPLE AVENUE
SAN FRANCISCO CA 99999-9999

PG&E
BOX 997300
SACRAMENTO CA
95899-7300

201.1222

Please return this portion with your payment. Thank you.

Telephone Assistance

1-800-743-5000
Assistance is available by
telephone 24 hours per day,
7 days per week.

Local Office Address

77 Beale Street
San Francisco CA 99999

Account Number

2251187130-7

Service Address

JOHN SAMPLE
123456 SAMPLE AVENUE
SAN FRANCISCO CA 99999

January , 2002

ACCOUNT SUMMARY

Service	Service Dates	Amount
Electric	12/01/2001 To 12/30/2001	\$116.09
TOTAL CURRENT CHARGES		\$116.09
Previous Balance		123.30
12/12/2001 Payment - Thank You		123.30-
TOTAL AMOUNT DUE		\$116.09

For a convenience fee you may pay by VISA, Discover or by ATM card with the STAR symbol by calling 1-800-891-8626.

Always play it safe around power lines. Keep tools, equipment, antennas and people at least 10 feet away from overhead lines. If you see a downed wire, stay away and warn others to stay away, and call PG&E or 9-1-1 immediately. Also keep off all utility poles and towers.

JOHN SAMPLE
 123456 SAMPLE AVENUE
 SAN FRANCISCO CA 99999

ELECTRIC ACCOUNT DETAIL

Service ID #: 2251187310
 Rate Schedule: A15 Direct-Current General Service
 Billing Days: 30 days

Serial	Rotating Outage Blk	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
B	1A	5B2629	20,000	21,000	1,000	1	1,000 Kwh

Charges **12/01/2001 – 12/30/2001**

Electric Charges		\$160.42
Energy Surcharge (ES)	1,000.0000 Kwh @ \$0.01000	10.00
Revenue Cycle Service Credit		1.50-
Direct Access Credit	- \$0.05283/Kwh	52.83-
Net Charges		\$116.09

The Net Charges shown above include the following component(s). Please see definitions on Page 2 of the bill.

Transmission	6.07
Distribution	104.58
Public Purpose Programs	7.92
Nuclear Decommissioning	1.17
Competition Transition Charge (CTC)	13.65-
Energy Surcharges	10.00

TOTAL CHARGES \$116.09

Usage Comparison	Days Billed	Kwh Billed	Kwh per Day
This Year	30	1,000	33.3
Last Year	30	777	25.9

Rotating Outage Blocks are subject to change without advance notice due to operational conditions.

Note: All customers pay a Competition Transition Charge as part of the charges above, including those who choose an electricity supplier other than PG&E.



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(Continued)



GAS AND ELECTRIC ADVICE FILING MAILING LIST
PER SECTION III(G) OF GENERAL ORDER NO. 96-A

G & E

30 CES/CEOEA *
ACN Energy, Inc *
AES Company *
Agland Energy Services *
Aglet Consumer Alliance *
Agnews Developmental Center
Alcantar & Elsesser *
Anderson Donovan & Poole P.C.
Applied Power Technologies *
APS Energy Services Co Inc *
Arter & Hadden LLP *
Audit Source Inc
Avista Corp
B&K Assoc
Barkovich & Yap *
BART *
Bartle Wells Associates
BETA Consulting
Bohannon Development Co
Brady & Berliner
Braun & Associates *
Brent Friedenber Associates *
C Sugar Co
California Water Service Group
Calif Bldg Ind Assoc
Calif Cotton Ginners Assoc
Calif Energy Commission *
Calif League of Food Processors *
California Energy Commission *
California Farm Bureau Federation
California Gas Acquisition Svcs
California ISO *
California Power Exchange Con *
California Water Service Group *
Call Co *
Carpine Gilroy Cogen
Cambridge Energy Research Assoc *
CanAm Energy
Cardinal Cogen
Cellnet Data Systems *
Chadbourne and Parke
Chevron Texaco
Chevron USA Production Co *
City of Coalinga
City of Glendale
City of Healdsburg *
City of Redding *
City of San Jose
City of Ukiah
CLECA Law Office
Complete Energy Svc *
CPUC *
Creative Technology
Cross Border Inc *
Crossborder Services
CSC Energy Services *
David A. Childress
Davis, Wright, Tremaine, LLP *
Defense Fuel Support Center
Department of the Army *
Department of Water & Power City *
Dept of the Air Force
Destec Energy, Inc *
DGS Natural Gas Services *
Dixie Group, Inc
DMM Customer Services
Downey, Brand, Seymour & Rohwer
Duke Energy *
Duke Energy North America *
Duncan, Virgil E
Dynergy Inc. *
Elder, Katie *
Ellison Schneider *
Energy Law Group LLP *
Energy Solutions *
Enron Energy Services
Environmental Marketing Group
Exelon Energy Ohio, Inc
Exeter Associates *
Foster Farms *
Foster, Wheeler, Martinez
Franciscan Mobilehome
Future Resources Associates, Inc
G. A. Krause & Assoc
General Electric Co *
Goodin, MacBride, Squeri,
Grueneich Resource Advocates *
Hanna & Morton
Heeg, Peggy A.
Henwood Energy Service, Inc
HMH Resource Inc
Hogan Manufacturing, Inc
House, Lon, Phd
Imperial Irrigation District
Integrated Utility Consulting Group *
International Power Technology *
Interstate Gas Services, Inc *
J. R. Wood, Inc *
Jack Hawks *
Jenkins, Larsen & Assoc
John Dutcher
JTM, Inc
Kaiser Cement Corp
Karkorian, Paul
Korea Elec Power Corp
LeBoeuf, Lamb, Green & MacRae
Luce, Forward, Hamilton & Scripps *
Marcus, David
Marsha Palazzi *
Mary Wong
Masonite Corporation *
Matthew V. Brady & Associates *
Maynor, Donald H.
McKenzie & Assoc
Meek, Daniel W.
Meyer, Joseph
Mirant California, LLC
Mock Energy Services *
Modesto Irrigation Dist *
Morrison & Foerster
Morse Richard Weisenmiller
Ms. Christine Luther
New Energy Ventures *
New United Motor Mfg, Inc
New West Energy *
Norris & Wong Associates *
North Coast Solar Resources
Northern California Power Agency *
Office of Energy Assessments *
Palo Alto Muni Utilities *
PG&E National Energy Group *
Pinnacle CNG Company
Plurimi, inc *
PowerSpring Inc. *
PPL EnergyPlus, LLC
Prax Air, Inc *
Price, Roy
Product Development Dept *
Provost Pritchard
R. M. Hairston & Company
R. W. Beck & Associates *
Recon Research *
Regional Cogeneration Service
Resource Management International Inc. *
RMC Lonestar
Sacramento Municipal Utility District *
San Diego Gas & Electric *
SCD Energy Solutions *
Seattle City Light *
Sempra *
Sempra Energy *
Sequoia Union HS Dist
SESCO



GAS AND ELECTRIC ADVICE FILING MAILING LIST
PER SECTION III(G) OF GENERAL ORDER NO. 96-A

G & E

Sid Carter *
Sierra Pacific Power Co *
Silicon Valley Power *
Simpson Paper Co
Smurfit Stone Container Corp *
SoCal Edison *
Southern California Edison *
SPURR *
St Paul Assoc
Stanford University
Sutherland, Asbill & Brennan
Tabors Caramanis & Associates
Tansev and Associates
Tecogen, Inc
Texas-Ohio Company *
TFS Energy *
TJ CROSS ENGINEERS
Transwestern Pipeline Co
Transwestern Pipeline/Enron
Turlock Irrigation District
TXU Energy Services
U S Borax, Inc
United Cogen Inc SFONU *
URM Groups *
Utility Cost Management LLC
Utility Resource Network
Valeri, Jennifer *
VARI Consulting *
W M A *
Wellhead Electric Company
Western Hub Properties, LLC
White & Case
White & Case LLP *