

ELECTRIC TOWER MAINTENANCE PROGRAM VIDEO

AUDIO DESCRIPTION TRANSCRIPT

The opening slide reads, "Electric Tower Maintenance Program." It also has the PG&E logo with the phrase, "Together, Building a Better California."

We see images of electric transmission towers, wind turbines, a solar panel installation and aerial shots of a neighborhood as the female narrator begins speaking. Then we see PG&E workers arrive in a light blue PG&E truck to a site with transmission towers.

The first speaker is Evan Geisert. His title is "Senior Manager, Electric Tower Maintenance Program". He's a clean-cut man in his thirties wearing a PG&E hard hat, safety glasses and a safety vest. As he talks, we see PG&E workers preparing to paint the transmission towers.

The next speaker is Elissa Hemus who is a pretty woman with her hair in a long brown braid. She also wears safety gear. She is the Operations Program Manager with the Electric Tower Maintenance Program. As she talks, we see workers removing old paint from the towers with vacuums. Then we see the workers painting a tower green. They use cables and safety hooks to secure themselves as they lift vats of paint up the tall tower.

Talking next is Nate Lishman, a young man with wavy brown hair and close-cut beard stubble. Nate is a Senior Land Planner with the Electric Tower Maintenance Program. As he talks, we see a female worker digging up soil beneath a tower and putting it in a black pot. Next we see neighborhood shots, including a park and a school.

As the narrator resumes we watch a male PG&E customer service representative talking to a customer by the front door of her home. They look over some PG&E materials. A slide tells us how to learn more about the Electric Tower Maintenance Program. We see a web address: [pge dot com forward slash towers](http://pge.com/forward/towers). We see a phone number 1-888-208-6010 and we see an email address: [towers@pge dot com](mailto:towers@pge.com). The final slide has the PG&E logo with the line, "Together, Building a Better California."

VIDEO TRANSCRIPT

- [Narrator] Everyday we strive to be the safest, most reliable, and cleanest energy provider. It's what our 16 million customers expect and deserve. Part of this mission includes continuous improvement to our electric tower maintenance program. This

includes ending the use of lead-based paint on our electric transmission towers.

- This program is an opportunity to improve the material that we use on our towers. It's both safer for our employees, safer for our customers, and safer for the environment. We've looked at approximately 46,000 of our structures, identified roughly 6,000 that are coated with lead-based paint, and we're re-coating all of those with a non-lead-based acrylic-based paint.

- [Narrator] We take our responsibility to maintain and upgrade the infrastructure seriously. The health and safety of our customers, employees and communities is our highest priority.

- The process of this work is to put down, lay down protection much like you'd do in your home before you paint. They'll get up in the tower using HEPA vacuums, go ahead and remove any peeling paint, and from there they'll go ahead and paint the towers either green or gray. Each tower will take approximately three to five days to complete. There's a lot of factors that come into play. We can't paint if it's too windy or if we have rainy weather. We are taking a transmission level outage on all these locations in order to complete the work safely and as efficiently as possible.

- [Narrator] Customers will not experience any service interruptions as a result of this work. Safety measures will be in place at all times, and this work is being completed by trained contractors and employees using specialized equipment. From cleaner energy to safer paint, our focus is on doing what's best for the customers and communities we are privileged to serve.

- Not only is PG&E undergoing this effort to remove the peeling paint and encapsulate it on our transmission towers but we're also looking at the soil underneath those facilities. If we find impacted soil under our facilities we will be removing that soil and replacing it with new organic soil. The first phase of the work will run approximately 18 months, and during that time we're focusing on towers that are around people, places like residences, day cares, parks, and schools. The second phase of work will run approximately three to five years.

- [Narrator] We want our customers to be completely informed about this maintenance work because we believe in a cleaner and safer future.