

Energy conservation “on-demand.”

That's the power of you.

You can help prevent power interruptions, and PG&E's SmartAC™ program makes it easy. SmartAC technology is installed on your air conditioner (AC). In anticipation of a state or local energy supply emergency it can be remotely activated to slightly reduce your AC's energy demand automatically, without sacrificing your control or your comfort.

In the summer, hundreds of thousands of air conditioners operating at the same time can strain California's electrical supply. This strain can cause an energy supply emergency with resulting power interruptions. Large businesses have been helping ease the strain on our energy resource for years. Now, PG&E's SmartAC technology makes it easy for residential and small business customers to help too. Participation is easy and you probably won't even notice when it happens. Think of it as automated energy conservation “on demand.”

A SMART solution

PG&E's SmartAC customers join hundreds of thousands of other Californians participating in demand response programs, like SmartAC, around the state. Programs like these help to not only prevent power interruptions, they also have a positive impact on the environment, help control costs, and help avoid the need to build power plants that would only be used occasionally during peak demand periods.

Sign up and PG&E does the rest!

Signing up is easy and takes only a few seconds. Visit us online at www.pge.com/SmartAC to sign up online or call us at **1-866-908-4916**. In most situations no appointment is needed. If you need an appointment, we'll work with you to accommodate your schedule. SmartAC equipment and installation are free, and come with PG&E's free technical support as long as you remain in the program.



How does it work?

SmartAC technology installed on your air conditioner can be remotely activated to slightly reduce your AC's energy demand automatically, without sacrificing your control or your comfort.

Here's how it works:

- SmartAC technology is installed on or near your air conditioner.
- In anticipation of a state or local energy supply emergency, SmartAC devices can be remotely activated.
- When activated, your AC will do what it would normally do for about 15 minutes of every half hour—make cool air. For the other 15 minutes, your system fan is able to circulate already cool air. Your AC will be able to make cool air again when the next 15-minute cycle begins.
- These half-hour cycles last no longer than six hours total during an energy supply emergency.
- You will most likely not even notice. In fact, most participants surveyed didn't notice a change.
- You're in control and can return you AC to its previous settings at anytime, by opting out for the day without penalty.*
- SmartAC equipment and installation are free and come with free PG&E technical support as long as you participate in the program.
- SmartAC technology can be activated in anticipation of a state or local energy supply emergency between May 1 and October 31.

Everyone can participate.

SmartAC technology is designed to fit air conditioners or heat pumps in both residential and small business properties:

Property Managers	Residential Customers	Small Business
Upgrade your properties with state of the art programmable thermostats—a \$300 value yours free including installation. Visit www.pge.com/managerenroll to download the Property Manager Enrollment Form.	Join the SmartAC program. Visit www.pge.com/SmartAC to enroll. Renter? All you need is permission from the owner or property manager. Visit www.pge.com/ownerpermission to download the Owner Authorization Form.	Join the Smart AC program and do your part to help the community. Visit www.pge.com/SmartAC to enroll. Lease holder? Just get permission from the owner or property manager. Visit www.pge.com/ownerpermission to download the Owner Authorization Form.

Qualifications:

- Central air conditioning or heat pump units must be in suitable operating condition.
- Evaporative/swamp coolers and window units do not qualify.
- Life support or medical baseline customers are not eligible.



*The ability to opt out for the day may not be available in the event of an extreme emergency. SmartAC Program Requirements: To be eligible to participate in SmartAC, you must: • Have a central air conditioning unit or heat pump in suitable operating condition. Evaporative/swamp coolers and window units do not qualify. • Be the homeowner or have the homeowner's written permission to participate in SmartAC. "PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2008 Pacific Gas and Electric Company. All rights reserved. This program is funded by California utility customers and administered by Pacific Gas and Electric Company under the auspices of the California Public Utilities Commission.