



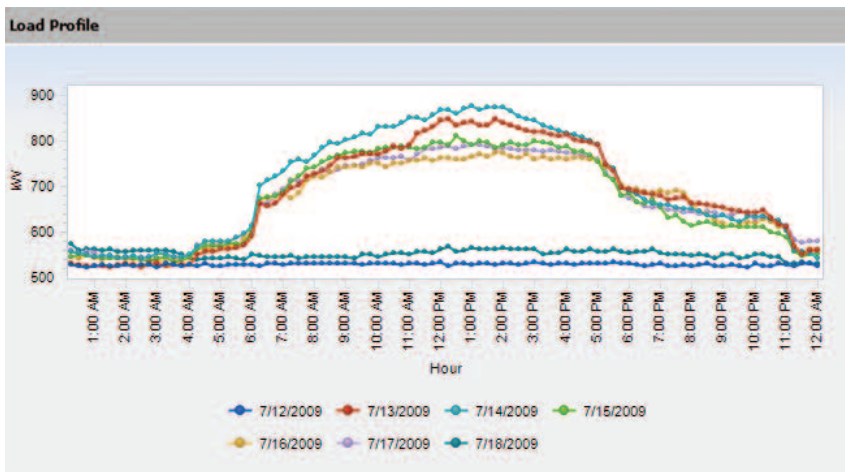
InterAct



InterAct is a powerful tool that provides Pacific Gas and Electric Company (PG&E) customers the energy usage and cost information needed to effectively manage your business. InterAct makes it easy to refine your strategy for curtailing energy use during Demand Response events. You can easily identify problems and opportunities for energy savings, thanks to InterAct's current and historic usage reports and "what if" scenarios.

How It Works

InterAct downloads detailed information from your interval meter everyday. Login any time to see 15-minute, hourly, and daily energy usage data gathered the previous night or to use the many other features and functionalities of this tool.



Period Ending	Average (k.W)	Max Value (k.W)	% of Max	Max Timestamp	Min Value	Min Timestamp
7/12/2009	529	534	60	12:00 PM	523.2	03:00 AM
7/13/2009	686	849	96	12:15 PM	523.2	01:30 AM
7/14/2009	703	878	100	01:00 PM	542.4	12:00 AM
7/15/2009	675	814	92	12:30 PM	534.4	03:30 AM
7/16/2009	668	776	88	01:45 PM	536.8	03:45 AM
7/17/2009	674	794	90	01:15 PM	542.4	03:00 AM
7/18/2009	553	575	65	12:15 AM	530.4	11:00 PM

InterAct provides you with the tools to understand your patterns of energy use by hour, day, month and year.

Energy and Cost Analysis

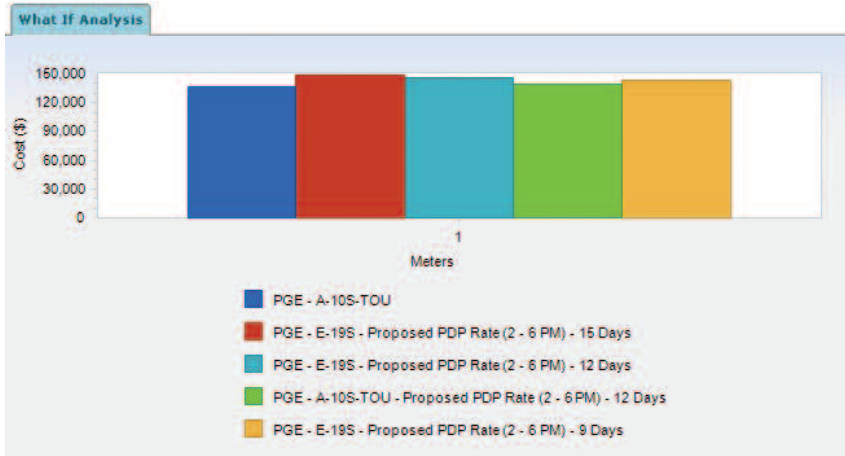
The Energy and Cost Analysis feature provides graphs, charts, data visualization, statistical analysis, and data-export tools.

- Track your facility's electric demand and usage
- See how each business process affects overall energy use
- Identify peak energy demand levels
- Avoid peak demand charges by understanding your aggregated demand and peak demand
- View and export data
- Schedule reports to be delivered by e-mail
- Calculate energy costs based on actual interval data
- Compare your energy costs on different rates, between facilities, and over time
- See the financial benefits of load shift and load drop

What If Analysis

The What If Analysis uses your actual interval data and current rate assignment to model applicable alternative rates you are currently qualified for.

- Understand how the Peak Day Pricing plan impacts your operations to help you choose the best options suited for your business
- Apply load change functionality to understand how reductions to energy usage impact your business
- View comparable data in an easy to read, side by side format



Monthly Results:						
Date	PGE - A-10S-TOU	PGE - A-10S-TOU - Proposed PDP Rate (2 - 6 PM) - 12 Days	Difference	% Difference		
5/1/2009 - 5/31/2009	22,184.92	20,190.65	-1,994.27	-8.99		
6/1/2009 - 6/30/2009	22,576.98	22,351.53	-225.46	-1.00		
7/1/2009 - 7/31/2009	26,124.43	29,313.60	3,189.16	12.21		
8/1/2009 - 8/31/2009	24,349.07	25,991.17	1,642.10	6.74		
9/1/2009 - 9/30/2009	23,287.37	24,974.64	1,687.27	7.25		
10/1/2009 - 10/31/2009	18,362.71	16,736.91	-1,625.80	-8.85		

Curtailement Manager

The Curtailement Manager functionality helps you optimize your participation in Demand Response programs.

- Receive instant event notification by text, fax, phone and/or e-mail
- Accept or decline a curtailment request with a simple click of the mouse
- Compare baseline usage with the previous day's data to adjust operations during the event
- See actual load reduction after the event day
- Get estimates of your demand response incentive payments

Eligibility

InterAct is free to any customer enrolled in a PG&E Demand Response program, and to customers with a maximum demand of 200 kW or greater for three consecutive months in the past 12 billing months.

Getting Started

To create your InterAct user account, contact your PG&E account representative or InterAct Support at **1-800-254-5810**. You can also e-mail us at InterActSupport@pge.com.

To learn more about InterAct, or any of PG&E's Demand Response programs visit www.pge.com/DemandResponse. You can also visit www.pge.com/mybusiness, contact your PG&E representative or call our **Business Customer Service Center** at **1-800-468-4743** for more information on comprehensive energy management solutions.

