

Applicant Responsibilities for Environmental Reviews for Service Requests

Dear Applicant:

As a customer applying for new service, Pacific Gas and Electric Company (PG&E) understands your desire to have your electric and natural gas service installed in a timely and efficient manner, and we are committed to working with you to achieve this goal. PG&E also recognizes that there are numerous permitting requirements to be met and approvals you must acquire prior to starting your project. PG&E is sensitive to environmental considerations associated with electric and gas service installations and endeavors to work with its partners and customers to achieve compliance with all agency requirements while performing its work in a timely manner. This letter provides some basic information on environmental compliance requirements that may apply to your project and what PG&E requires of you to enable this compliance to be achieved while meeting your scheduling needs. *In the event that additional conditions are imposed on this project subsequent to the initial permitting process and approvals, please include those considerations while working with PG&E in our joint effort to supply energy to your project.*

Background

Your project may require construction of new utility service supply lines to connect to PG&E's electric and natural gas infrastructure. These supply lines may be adjacent to your site or extended from some distance away. Depending on the nature of your project, you may need to obtain permits or approvals for these supply lines in order to comply with Federal, State, and local requirements regulations, and rules (including environmental laws). If environmental requirements are triggered, they can be quite complex, especially if multiple permits or agencies are involved. The lead-time for acquiring such permits can vary from weeks to years depending on the environmental impacts of the project and associated regulatory requirements. PG&E is committed to working in concert with you to insure the environmental permits for which you are responsible have been obtained and their stated conditions achieved.

Process

- Use the "Application for Service" to inform PG&E of your utility service needs. Depending upon the complexity of your request, additional information may be needed to process your request for gas and/or electric service.
- When securing your permits and approvals, consideration should be given to the possible connection point(s) to PG&E supply lines. In the event that conditions are imposed that impact the utility service design and/or construction work for your project, please disclose those to your PG&E representative to insure that all design and construction work is completed in compliance with those governing agency requirements.
- Disclose project-approval and permit conditions that need to be incorporated in utility design and construction activities. This may include requirements and conditions for on-site activities as well as to off-site improvements or mitigation measures. Refer to the permits and project approvals you have secured and if applicable, supply this information to PG&E.

PG&E is committed to providing timely service so it is critical that all design and construction activities are performed in compliance with all regulatory and local building department requirements. To avoid delays and possible extra costs, please make sure that your application package is as complete and accurate as possible. In addition to load information, be sure to share with PG&E permits and project-approval conditions.

For More Information

See the Building and Renovation Services Process Guide at <http://www.pge.com/mybusiness/customerservice/otherrequests/newconstruction/process/index.shtml> or contact a Service Planning Representative to discuss your needs.