



DRAFT
3/13/98

Consolidated
UDC Billing

PG&E Bill
Summary Page

< 6/01/98

XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXYY

| Account Number | Service To | Amount Due | Due Date |
|----------------|------------|------------|----------|
| JJG 12 34567-7 | 03/28/98 | \$51.12 | 04/10/98 |

XXX. X. XXXXXX X XX X.XXX X



John Sample
Name Overflow
265 Lightning Road
Everywhere, CA 12345

PG&E
Box 997300
Sacramento, CA
95899-7300

Please return this portion with your payment. Thank you.

0

Telephone Assistance

1-800-743-5000
Assistance is available by telephone
24 hours per day, 7 days per week.

Local Office Address

Address One
Address Two

Account Number

Account Number

Rate Schedule(s)

Schedule 1 Gas
Schedule 1 Electric, Service Type

Special Account Information

Line 1
Line 2
Month, Year

Name One
Name Two (Overflow)
Address One
Address Two (Overflow)
Address Three

Supply 1
Supply 2

Rotating Outage Block XX

ACCOUNT SUMMARY

| Service | Service Dates | Amount |
|------------------------------|----------------------|----------------|
| Gas | 02/28/98 to 03/28/98 | \$ 9.12 |
| Electric | 02/28/98 to 03/28/98 | 15.10 |
| Atomic Power Charge Total | | 36.25 |
| Energy Commission Tax | | 0.06 |
| Utility Users' Tax | | 0.59 |
| TOTAL CURRENT CHARGES | | \$61.12 |
| 1994 Gas Refund | | 10.00- |
| Previous Balance | | 33.68 |
| Payment Thank you | | 33.68- |

| | |
|----------------------------|----------------|
| TOTAL AMOUNT DUE | \$51.12 |
| DUE DATE - 04/10/98 | |

Helpful Phone Numbers

| | |
|--|----------------|
| Customer Services – English | 1-800-743-5000 |
| TDD/TTY (Speech/Hearing-Impaired) | 1-800-652-4712 |
| Servicio al Cliente en Español (Spanish)..... | 1-800-660-6789 |
| 華語客戶服務電話號碼 (Chinese)..... | 1-800-893-9555 |
| Điện thoại Khách Hàng Việt-Nam (Vietnamese)..... | 1-800-298-8438 |
| Smarter Energy Line..... | 1-800-933-9555 |
| (Residential Energy Efficiency Information) | |
| Energy Theft Hotline..... | 1-800-854-6250 |
| Internet Address..... | www.pge.com |

ELECTRIC INDUSTRY COMPETITION DEFINITIONS

Competition Transition Charge: This charge was authorized by the California Public Utilities Commission (CPUC) and allows PG&E to recover costs related to its CPUC-approved, pre-restructuring investments in electric generating facilities and power purchase contracts. All customers are obligated to pay the CTC. This charge will appear as a separate line item on the bill. The CTC does not diminish your 10% rate reduction nor increase the amount of your bill.

Legislated 10% Reduction : All residential and eligible small business customers receive this discount effective January 1, 1998. This rate reduction was ordered by the Legislature to provide some benefits of electric industry restructuring at the earliest possible date.

Trust Transfer Amount (TTA): The underlying costs covered by the Trust Transfer Amount have always been included in your bill. A portion of these historical costs has been refinanced through rate reduction bonds using lower interest rates and better terms to reduce customer costs and support the 10% rate reduction. The TTA has been transferred to a subsidiary of PG&E and then to a public trust. PG&E is collecting the TTA on behalf of the subsidiary and public trust. The TTA does not belong to PG&E. Although the TTA is shown as a separate line item, it is already included in your total charges and does not increase your electricity costs.

Direct Access Energy Credit: The cost of energy credited to customers who purchase electricity from a non-PG&E source.

Distribution: The cost of distributing the energy over the wires and utility poles to your home or business.

PAYING YOUR BILL

By Mail – Send payment in the enclosed envelope.

In Person – Pay at any PG&E local office (night depository after hours or paystation).

Unpaid Bill – May require a deposit as outlined below to reestablish credit and/or result in shutoff of service. Disconnected service requires a reconnection fee.

PAST-DUE BILLS

Residential – The bill is due when you receive it and becomes past due 19 days after the date presented.

Nonresidential – The bill is due when you receive it and becomes past due 15 days after the date presented.

Unable to pay on time? Call to discuss reasonable payment arrangements. We also have information on special programs and agencies that may assist you.

You may qualify for reduced rates under PG&E's CARE program. PG&E for more information.

If a residential customer claims an inability to pay and PG&E does offer reasonable payment arrangements, he/she may contact the office at 1-800-649-7570 or by TDD/TTY at 415-703-2032.

DEPOSITS

A residential deposit will be twice the average monthly bill as estimated by PG&E. A nonresidential deposit may be twice the maximum monthly bill as estimated by PG&E.

A deposit to reestablish credit may be required when conditions of service or the basis on which credit was established has changed. Deposits cannot be used to avoid shutoff of service.

RULES AND RATES

The full text of PG&E's rules and rates is available for inspection upon request.

Optional rates are available to many customers and may lower your PG&E bills. Call PG&E for details.

DISPUTED BILLS

Should you question this bill, please request an explanation from PG&E. If you thereafter believe you have been billed incorrectly, send the bill and a statement supporting your belief that the bill is not correct to:

California Public Utilities Commission (CPUC)
Consumer Affairs



DRAFT 3/13/98

JOHN SAMPLE NAME OVERFLOW JYG 12 34567-7

Consolidated UDC Billing

PG&E Bill Detail Page

< 6/1/98

GAS ACCOUNT DETAIL

Rate Schedule: G 1X

Service: From 02/28/98 To 03/28/98 Billing Days: 29 Gas Meter #: XXXXX

| | Prior Meter Read | Current Meter Read | Difference | Multiplier | Usage |
|-----|------------------|--------------------|------------|------------|-----------|
| GAS | 4939 | 4955 | 16 | 1.025 | 16 Therms |

| | |
|---------------|--------|
| Total Charges | \$9.12 |
|---------------|--------|

| GAS | Therms | Price |
|-------------------|--------------|-----------|
| Baseline Quantity | XXXXXXXX.X | |
| Baseline | XXXXXXXX.X @ | \$X.XXXXX |
| Over Baseline | XXXXXXXX.X @ | X.XXXXX |

* PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.XXXXX per therm starting MM/DD/YY and \$0.XXXXX per therm starting MM/DD/YY.

The new gas rates became effective on MM/DD/YY. Your bill was calculated based on the number of days the old and new rates were in effect during your service period. Because of this change, a calculation using only the rates listed will not equal the actual charges.

ELECTRIC ACCOUNT DETAIL

Rate Schedule: E 1XB Direct Access

Service: From 02/28/98 To 03/28/98 Billing Days: 29 Electric Meter #: XXXXXX

| | Prior Meter Read | Current Meter Read | Difference | Constant | Usage |
|----------|------------------|--------------------|------------|----------|---------|
| ELECTRIC | 85257 | 85535 | 278 | 1 | 278 Kwh |

| | |
|-----------------------------|--------------------|
| Total Charges | \$32.22 |
| Legislated 10% Reduction | 3.22- |
| Direct Access Energy Credit | \$0.05/Kwh* 13.90- |
| Net Charges | \$15.10 |

The net charges shown above include the following component(s). Please see definitions on Page 2 of the bill.

Trust Transfer Amount (TTA)# \$2.78

* This rate is based on the weighted average costs for purchases through the Power Exchange. This service is subject to competition. You may purchase electricity from another supplier. (Call 1-800-743-0040 for a supplier list.)

This charge recovers the financing cost associated with the required 10 percent rate reduction.

| ELECTRIC | Kwh | Price |
|----------|-----|-------|
|----------|-----|-------|

Note: All customers pay a Competition Transition Charge as part of the charges above, including those who choose an electricity supplier other than PG&E.



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JOHN SAMPLE NAME OVERFLOW
JJG 12 34567-7

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THIRD PARTY BILL DETAIL



Atomic Power
123 Plutonium Road
1 - 800 555- 5555

Energy charges for: 265 Lightning Road, Everywhere, CA

| Commodity | ESP Rate Schedule | Usage | Service Dates | Billing Days |
|-----------|-------------------|---------|----------------------|--------------|
| Electric | ONE RATE | 278 kWH | 02/28/98 to 03/28/98 | 29 |

| Rate Description | Price Per Unit | Quantity | Amount |
|------------------|----------------|----------|--------|
|------------------|----------------|----------|--------|

ELECTRIC ENERGY CHARGES

| | | | | | |
|------------------------------|----|----------------|----------------|----|--------------|
| Level 1 Rate | \$ | 0.12500 | 278 kWH | \$ | 34.75 |
| ESP Policy Adjustment | | | | \$ | 1.50 |
| Subtotal: | | | | \$ | 36.25 |

| | | | | | |
|-----------------------------------|--|--|--|----|--------------|
| Total Atomic Power Charges | | | | \$ | 36.25 |
|-----------------------------------|--|--|--|----|--------------|

CHARGES ON THIS PAGE ARE INFORMATIONAL. PLEASE SEE SUMMARY FOR TOTAL AMOUNT DUE.

This portion of your bill is provided as a service to **Atomic Power**. There is no connection between PG&E and your energy service provider.

If you have questions about billing charges on this page or energy supply services, please call **Atomic Power** at **800-555-5555**.

Want to lower your rates? Call us now for details at 800-ATOMIC-0.

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