

**PACIFIC GAS AND ELECTRIC COMPANY
Wildfire Mitigation Plans Discovery 2023
Data Response**

PG&E Data Request No.:	OEIS_003-Q005		
PG&E File Name:	WMP-Discovery2023_DR_OEIS_003-Q005		
Request Date:	April 21, 2023	Requester DR No.:	P-WMP_2023-PG&E-003
Date Sent:	April 26, 2023	Requesting Party:	Office of Energy Infrastructure Safety
DRU Index #:		Requester:	Colin Lang

SUBJECT: REGARDING EMERGENCY OPERATIONS CUSTOMER SURVEYS

QUESTION 005

- a. Provide an example of each customer survey sent in 2021 and 2022 regarding emergency operations and any reports analyzing those surveys' results.

ANSWER 005

Please see attachment "WMP-Discovery2023_DR_OEIS_003-Q005Atch01CONF.zip" for the following survey questionnaires and executive summaries for surveys regarding outreach effectiveness and general customer awareness of PSPS:

- 2021 PSPS Pre-season Questionnaire and Executive Summaries;
- 2021 PSPS Post-Season Questionnaire and Executive Summaries;
- 2021 PSPS Outreach Effectiveness Questionnaire and Executive Summaries;
- 2022 PSPS Pre-season Questionnaire and Executive Summaries;
- 2022 PSPS Post-Season Questionnaire and Executive Summaries; and
- 2022 PSPS Outreach Effectiveness Questionnaire and Executive Summaries.

Due to limitations around uploading compressed documents (zip files) to OEIS's Docket portal, we are unable to serve this attachment through the confidential Docket. We have placed the confidential attachment within OEIS's secure SharePoint.