

**PACIFIC GAS AND ELECTRIC COMPANY  
Wildfire Mitigation Plans Discovery 2023  
Data Response**

PG&E Data Request No.:	CalAdvocates_013-Q003		
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DRU Index #:		Requester:	Holly Wehrman

The following questions relate to your 2023-2025 WMP submission.

**QUESTION 003**

Table 7-3-1 on p. 281 of PG&E's WMP states the following objective with an estimated completion date of 12/31/2023:

Develop a process of centralizing constraints resolution. As part of the build out of the centralized constraints team, three major categories will be addressed: customer constraints, environmental constraints (including internal PG&E procedures required to perform work) and permitting constraints (including both Land and Environmental permits).

- a) Describe what is meant by the phrase "centralizing constraints resolution."
- b) Please describe the benefits PG&E anticipates from "centralizing constraints resolution."
- c) Please describe the process PG&E plans to take to centralize customer constraints.
- d) Please describe the process PG&E plans to take to centralize environmental constraints.
- e) Please describe the process PG&E plans to take to centralize permitting constraints.

**ANSWER 003**

- a) Constraints Management Organization (CMO) was created to act as the responsible group for developing and managing processes for constraints resolution. Following the initial lessons learned from the Enhanced Vegetation Management (EVM) program, this team will be formalizing processes and procedures concerning how the various types of constraints that occur within the Vegetation Management (VM) department should be managed.
- b) In previous years, the Constraints Management Team (CMT) worked within the EVM program to improve our approach to addressing constraints. This team was focused on coordinating efforts with PG&E teams to work with local governments, agencies, and landowners to address permitting or access constraints that temporarily prevented or delayed work from being performed. The CMT was able to gather additional information regarding constraints, review data, and work with

other internal teams to resolve permitting or property access issues. As a result, by the end of 2021 the CMT had successfully resolved approximately 390 miles of constrained work for the EVM program. Within the EVM program in 2022, 703 miles of constrained work were resolved, which represents an ~80% increase from the prior year.

- c) The CMT is in the process of updating our customer constraints processes by reviewing and updating procedures. In addition to the updates, the CMT is also working with other customer focused groups within PG&E to request assistance with notifications if we are unable to contact the customer or if additional support is necessary. Beyond these steps, we are working to streamline our processes in an effort to reduce the timeline from work order creation to work order completion.
- d) The CMT is working as a point of contact between our VM Operations teams and our Environmental team to better track our environmentally sensitive work and ensure that review and release of work is occurring according to plan. The CMT is also evaluating the benefits of performing reviews of our environmental submittals before they are sent to PG&E's Environmental team to ensure all needed information is accurate and complete in an effort to streamline the process.
- e) The CMT has created a central email inbox where encroachment-type constraints can be submitted to the CMT for review. This work can be reviewed to see if existing encroachment permits would cover the planned work or if site-specific permits would be needed. The CMT can also assist in submitting for the site-specific permits and working with other stakeholders on behalf of VM operational teams as needed.