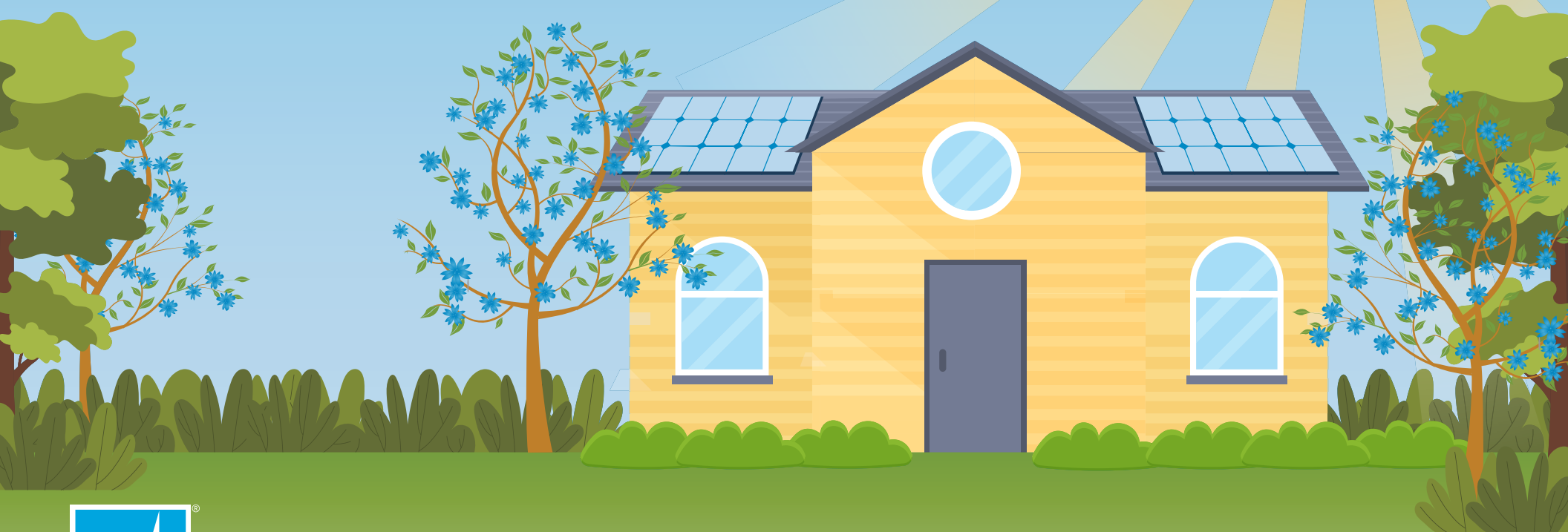


Solar Billing Plan guide



For residential customers

Overview

Thank you for choosing solar energy and helping the environment

Within this overview, you will find:


- > **Solar Billing Plan basics**
- > **Electric charges**
- > **Solar Billing Plan Credit Values**
- > **Net Surplus Compensation**
- > **Bundle solar with battery storage**




Solar Billing Plan basics


Under the Solar Billing Plan, electricity generated by your solar energy system is first used for your home. Solar energy production can vary depending on time of day and season.


Time of day impacts

 **Daytime:** You will use energy produced by your solar system and receive credits for excess energy sent to the grid.

 **Evening:** When your property uses more energy than is available from your solar system, you will use energy from the grid. These energy charges will be offset by the credits you earned for excess energy you sent to the grid.

Seasonal weather impacts

 **Summer:** Your solar energy system may produce more energy during summer's longer and sunnier days. Depending on your energy usage, you may receive more credits because your system may produce more energy than you need.

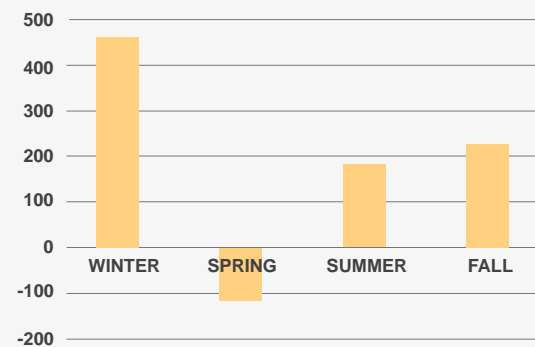
 **Winter:** Your solar energy system may produce less energy during the winter when days are shorter and cloudy. You may see higher charges during these months when your energy usage is higher.

Log in to our [Solar Summary Tool](#) to review your energy use and see how weather impacts your solar energy system.

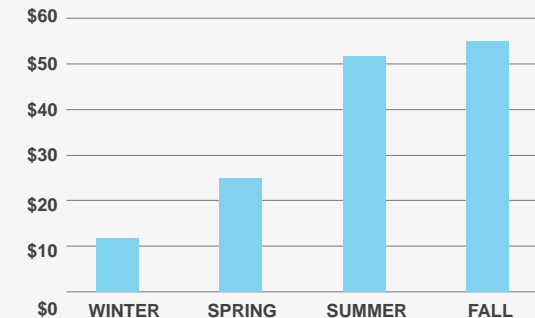
Seasonal Patterns

Most customers use more energy during winter and less in spring. It's typical to earn more credits during the summer and fall.

2022-2023 Average Monthly Net Energy* (kWh)



2022-2023 Average Monthly Credits (\$)



*Net usage is the difference in energy sent to the grid vs. received by the grid.



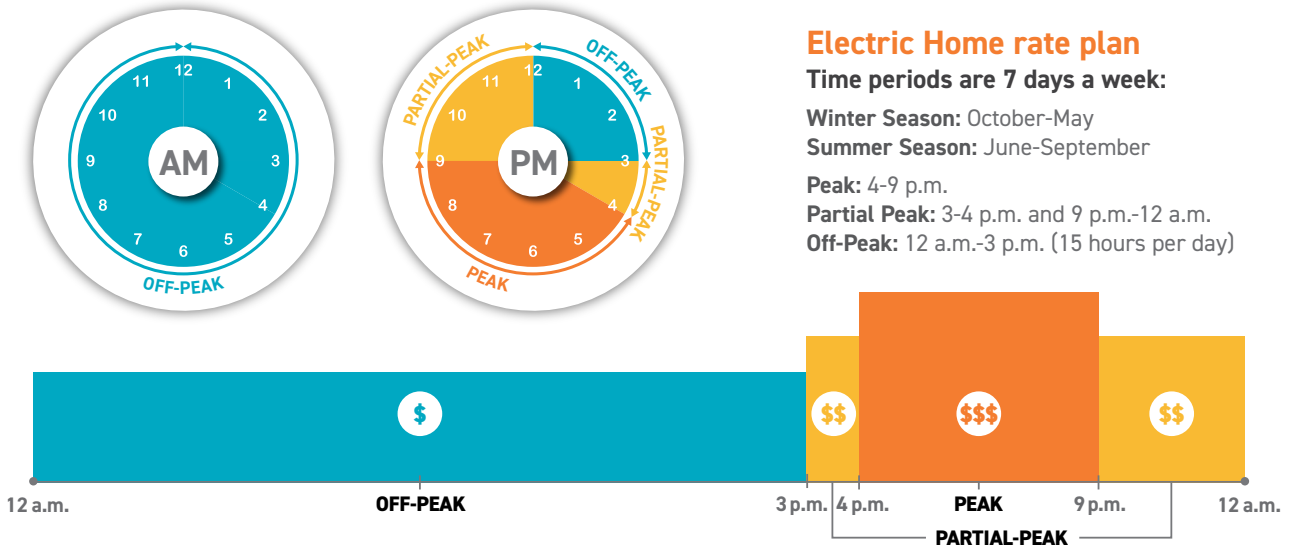
Electric charges

The Electric Home rate plan (E-ELEC)

As a solar customer, you are automatically enrolled in PG&E's Electric Home rate plan. This Time-of-Use rate plan includes a \$15-per-month Base Services Charge that lowers the price you pay per unit of energy (kWh), on average, compared to other Time-of-Use rates.

Customers may save money by lowering their electricity usage between 4 p.m. and 9 p.m.

[Click here](#) for more information on the Electric Home rate plan and ways to save.



Electric Home rate plan

Time periods are 7 days a week:

Winter Season: October-May

Summer Season: June-September

Peak: 4-9 p.m.

Partial Peak: 3-4 p.m. and 9 p.m.-12 a.m.

Off-Peak: 12 a.m.-3 p.m. (15 hours per day)

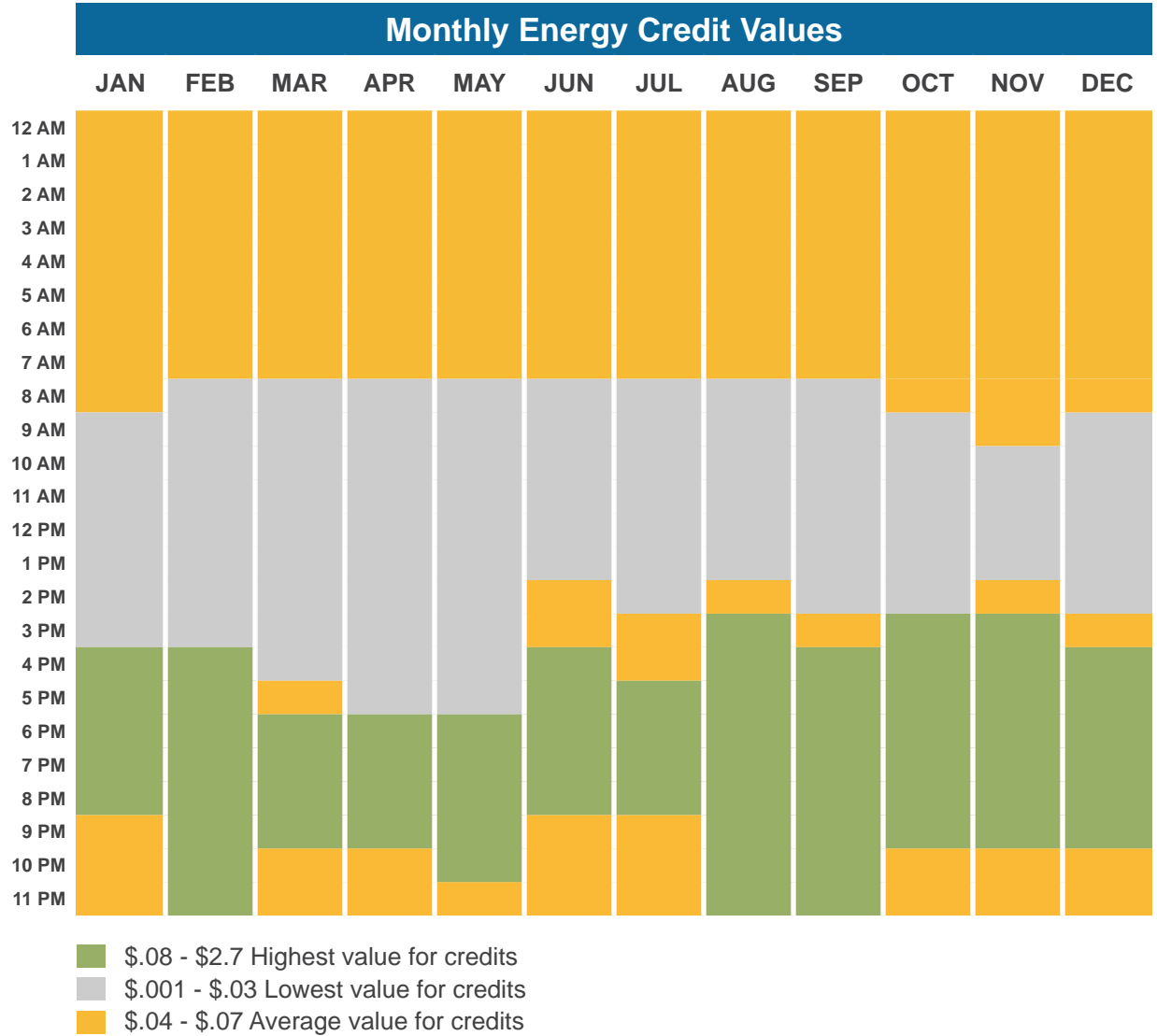


Solar Billing Plan Credit Values

You will earn credits by sending excess solar energy to the grid. The value of this energy is set by the California Public Utilities Commission (CPUC) and depends on the availability of energy throughout the year. These values vary by day, month and season. You will earn higher credits for energy sent to the grid during peak hours, 4 p.m. to 9 p.m.

You will use available credits to offset monthly charges. Any unused credits will be applied to offset future bills. To track your available credits, view your Energy Export Credit Bank in your Monthly Energy Statement.

[See here](#) for details on how the value of energy sent to the grid is determined.



Net Surplus Compensation

At the end of your 12-month billing period, you may receive a payment known as Net Surplus Compensation (NSC) if you sent more energy to the grid than you used.

Because you may have already received monthly export credits for that energy, a True-Up Adjustment will be calculated at the fair market rate set by CPUC to value the excess energy.

To see the current rate, visit [Getting credit for surplus energy](#)

If over the last 12 months you sent more energy to the grid than you received, the fair market value of that energy will be calculated	\$276
The amount you've already received in monthly credits will be subtracted	-\$136
And any remaining balance will be refunded to you	\$140
That's your Net Surplus Compensation	



Bundle solar with battery storage

Adding battery storage to your solar energy system can maximize your benefits and savings.

A battery will allow you to use excess stored energy to:

- 1. Power your property at night or during grid outages
- 2. Export excess energy to the grid when credit values are higher.

Visit our [Solar Calculator](#) to explore the value of adding battery storage.

[Learn more about battery storage](#)

Charge your battery with excess solar energy when energy prices are lower.

In the evening, from 4 p.m. to 9 p.m., use stored energy or send excess to the grid when energy prices are higher.

Your new monthly PG&E Energy Statement

As a Solar Billing Plan customer, you will continue to receive a **monthly energy statement** from PG&E.

Your monthly energy statement depends on four factors:

Credits earned for solar energy produced and delivered to the grid.

Charges for energy provided from PG&E when your solar energy system cannot meet your energy needs.

Additional credits, such as Energy Export Bonus Credits included for customers who adopt solar and start on Solar Billing Plan before 2028.*

Other charges and taxes.

Your Monthly Energy Statement also reflects the Electric Home rate plan Base Services Charge.

See details on the next page.

[View a short video](#)

**Credit value is set when your system receives permission to operate. Only early adopters of the Solar Billing Plan will receive these credits. Some exceptions apply.*



Monthly energy statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

1 Service for

This indicates where your charges were incurred. Some customers receive PG&E service at multiple locations, such as a home and rental property.

ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 06/01/2023

Due Date: 07/01/2023

1 Service For:

SALLY JOHNSON
1234 MAIN STREET
ANYTOWN, CA 00000

5 Questions about your bill?

Mon-Fri 7 a.m.–7 p.m.
Saturday 8 a.m.–5 p.m.
Phone: 1-800-743-5000
www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay

Your Enrolled Programs

Solar Billing Plan

2 Your Account Summary

Amount Due on Previous Statement	\$120.25
Payment(s) Received Since Last Statement	\$120.25
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$129.73
Total Amount Due by 07/01/2023	\$129.73

3 Solar Billing Plan Highlights 06/01/2023–06/30/2023

Energy you sent to the grid	-234 kWh
Credits you earned this bill period	\$22.23
Estimated annual True-Up date	12/2023

Items to Note:

- Any unused credits for energy your system produces and sends to the grid (Energy Export Credits) will be applied to next month's bill.
- The credits you accrue will be reconciled at your annual True-Up.
- To view charges and credits for this bill period see "Details of Solar Billing Plan Charges" page.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

999002& 793&01700000045320000004532

Account Number: **1023456789-0**

Due Date: **07/01/2023**

Total Amount Due: **\$129.73**

Amount Enclosed: \$

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SALLY JOHNSON
1234 MAIN STREET
ANYTOWN, CA 00000

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

Page 1 of 2
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Monthly energy statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

2 Your account summary

This is an overview of charges incurred, payments received and your total amount due. You will be responsible for paying current gas charges (if applicable) and current electric charges. The value of this energy is based on the day and time it is used or sent to the grid.

ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 06/01/2023

Due Date: 07/01/2023

1 Service For:

SALLY JOHNSON
1234 MAIN STREET
ANYTOWN, CA 00000

5 Questions about your bill?

Mon-Fri 7 a.m.–7 p.m.
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www.pge.com/waystopay

Your Enrolled Programs

Solar Billing Plan

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Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99900286793801700000045320000004532

Account Number:
1023456789-0

Due Date:
07/01/2023

Total Amount Due:
\$129.73

Amount Enclosed:
\$

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ANYTOWN, CA 00000

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Monthly energy statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

3 Solar Billing Plan highlights

This is an overview of the energy you sent to the grid and credits you earned for the month. It also includes your estimated annual True-Up date.

ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 06/01/2023

Due Date: 07/01/2023

1 Service For:

SALLY JOHNSON
1234 MAIN STREET
ANYTOWN, CA 00000

2 Your Account Summary

Amount Due on Previous Statement	\$120.25
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www.pge.com/waystopay

Your Enrolled Programs

Solar Billing Plan

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Energy you sent to the grid	-234 kWh
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Estimated annual True-Up date	12/2023

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Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99900286793801700000045320000004532

Account Number: **1023456789-0**

Due Date: **07/01/2023**

Total Amount Due: **\$129.73**

Amount Enclosed: \$

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Monthly energy statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION



At-a-glance account data

Your account number and due date are at the top of every page. It is good to have this information handy if you call us.

ENERGY STATEMENT

www.pge.com/MyEnergy

4 Account No: 1023456789-0
 Statement Date: 06/01/2023
 Due Date: **07/01/2023**

1 Service For:

SALLY JOHNSON
 1234 MAIN STREET
 ANYTOWN, CA 00000

5 Questions about your bill?

Mon-Fri 7 a.m.–7 p.m.
 Saturday 8 a.m.–5 p.m.
 Phone: 1-800-743-5000
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www.pge.com/waystopay

Your Enrolled Programs

Solar Billing Plan

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Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

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Account Number:	Due Date:	Total Amount Due:	Amount Enclosed:
1023456789-0	07/01/2023	\$129.73	\$ <input style="width: 80px;" type="text"/>

9184.2.9.743 2 SP 0.650

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 1234 MAIN STREET
 ANYTOWN, CA 00000

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 SACRAMENTO, CA 95899-7300

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Monthly energy statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

5 Questions about your bill?

If you have any questions, feel free to contact us using the dedicated solar contact information found here.

ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 06/01/2023

Due Date: 07/01/2023

1 Service For:

SALLY JOHNSON
1234 MAIN STREET
ANYTOWN, CA 00000

5 Questions about your bill?

Mon-Fri 7 a.m.–7 p.m.
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www.pge.com/waystopay

Your Enrolled Programs

Solar Billing Plan

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Energy you sent to the grid	-234 kWh
Credits you earned this bill period	\$22.23
Estimated annual True-Up date	12/2023

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- The credits you accrue will be reconciled at your annual True-Up.
- To view charges and credits for this bill period see "Details of Solar Billing Plan Charges" page.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99900286793801700000045320000004532

Account Number:	Due Date:	Total Amount Due:	Amount Enclosed:
1023456789-0	07/01/2023	\$129.73	\$ <input type="text"/>

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SALLY JOHNSON
1234 MAIN STREET
ANYTOWN, CA 00000

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SACRAMENTO, CA 95899-7300

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Monthly energy statement




CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

6 Details of Solar Billing Plan charges

This section shows:

- Charges for electricity provided from the grid to your property based on the [Electric Home rate plan](#)
- Energy Export Credits for solar energy provided to the grid
- Bonus credits, if applicable, other charges and taxes



ENERGY STATEMENT
www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 06/01/2023
Due Date: 07/01/2023

6 **Details of Solar Billing Plan Charges**

06/01/2023–06/30/2023 (30 billing days)
Service for: 1234 MAIN STREET
Service Agreement ID: 1234567890
Rate Schedule: E-ELEC Electric Home
Enrolled Programs: Solar Billing Plan

06/01/2023–06/30/2023

Energy Produced			
Peak	149 kWh	@ \$0.1326	\$19.76
Part Peak	98 kWh	@ \$0.11263	\$11.04
Off Peak	248 kWh	@ \$0.09928	\$24.62
Energy Export Credits Applied ¹		@ prices vary	-\$15.56
Energy Delivered			
Peak	149 kWh	@ \$0.13534	\$20.17
Part Peak	98 kWh	@ \$0.13322	\$13.06
Off Peak	248 kWh	@ \$0.13271	\$32.91
Energy Export Credits Applied ¹		@ prices vary	-\$2.55
Other Charges, Credits, and Taxes			
Base Services Charge	31 days	@ \$0.49281	\$15.28
Non-Bypassable Charges	495 kWh	@ \$0.03034	\$15.02
Energy Export Bonus Credits Applied		@ \$0.0176	-\$4.12
Energy Commission Tax			\$0.11
City of Monterey Utility Users' Tax (2.000%)			\$0.00
Solar Billing Plan Charges			\$129.73

¹To see your hourly Energy Export Credit cost and usage details log into YourAccount at [www.xxx.com](#)

7 **Energy Export Credit Details**

How Energy Export Credits Work
You may be eligible for up to three types of credits: 1. Energy Produced credits can only offset Energy Produced charges 2. Energy Delivered credits can only offset Energy Delivered charges 3. Energy Export Bonus Credit can offset any and all electric charges. Any credits unable to offset your monthly charges will be saved to help offset future bill charges. You can use your Energy Export Credit Bank below to track your monthly credits.

YOUR ENERGY EXPORT CREDIT BANK				
	Energy Produced Credits	Energy Delivered Credits	Bonus Credits	Total Credits
Beginning Balance	\$0.00	\$0.00	\$0.00	\$0.00
Earned This Bill (234 kWh)	\$15.56	\$2.55	\$4.12	\$22.23
Applied This Period	-\$15.56	-\$2.55	-\$4.12	-\$22.23
Remaining Balance	\$0.00	\$0.00	\$0.00	\$0.00

Key Terms

- **Electric Home Rate Schedule:** A rate plan that encourages customers to shift some electricity usage from peak demand times (4 p.m.–9 p.m.) to off-peak demand times (12 a.m.–3 p.m.). All other hours are charged at part-peak rates.
- **Energy Export Credits:** Credits for excess energy your solar system produces and sends to the grid. Value of credits will vary by hour, month, and weekday/weekend to reflect the value the power provided at a given time.
- **Energy Export Bonus Credit:** Additional credit available (based on the date your solar system was approved for use) to encourage solar adoption. This credit is locked in for 9 years from the system approval date above.
- **Base Services Charge:** A fixed charge that all Electric Home Rate plan customers pay to maintain the grid in exchange for lower per kWh charges.
- **Non-Bypassable Charges:** Charges all PG&E customers pay to help fund energy efficiency programs available to all customers as well as energy assistance programs for lower income households.

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Monthly energy statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

7 Energy Export Credit Details

This is a snapshot of your earned solar energy credits. Under the **Energy Export Credit Details**, every month you will see your:

- Beginning credit balance
- Credits earned and used
- Remaining credits for future use

At the end of your 12-month billing period, you'll receive a True-Up Statement that applies all unused eligible credits to charges.



ENERGY STATEMENT

www.pge.com/MyEnergy

4

Account No: 1023456789-0

Statement Date: 06/01/2023

Due Date: 07/01/2023

6

Details of Solar Billing Plan Charges

06/01/2023–06/30/2023 (30 billing days)

Service for: 1234 MAIN STREET
Service Agreement ID: 1234567890
Rate Schedule: E-ELEC Electric Home
Enrolled Programs: Solar Billing Plan

06/01/2023–06/30/2023

Energy Produced

Peak	149 kWh	@ \$0.1326	\$19.76
Part Peak	98 kWh	@ \$0.11263	\$11.04
Off Peak	248 kWh	@ \$0.09928	\$24.62
Energy Export Credits Applied ¹		@ prices vary	-\$15.56

Energy Delivered

Peak	149 kWh	@ \$0.13534	\$20.17
Part Peak	98 kWh	@ \$0.13322	\$13.06
Off Peak	248 kWh	@ \$0.13271	\$32.91
Energy Export Credits Applied ¹		@ prices vary	-\$2.55

Other Charges, Credits, and Taxes

Base Services Charge	31 days	@ \$0.49281	\$15.28
Non-Bypassable Charges	495 kWh	@ \$0.03034	\$15.02
Energy Export Bonus Credits Applied		@ \$0.0176	-\$4.12
Energy Commission Tax			\$0.11
City of Monterey Utility Users' Tax (2.000%)			\$0.00

Solar Billing Plan Charges **\$129.73**

¹To see your hourly Energy Export Credit cost and usage details log into YourAccount at www.xxx.com

7

Energy Export Credit Details

How Energy Export Credits Work

You may be eligible for up to three types of credits: 1. Energy Produced credits can only offset Energy Produced charges 2. Energy Delivered credits can only offset Energy Delivered charges 3. Energy Export Bonus Credit can offset any and all electric charges. Any credits unable to offset your monthly charges will be saved to help offset future bill charges. You can use your Energy Export Credit Bank below to track your monthly credits.

YOUR ENERGY EXPORT CREDIT BANK

	Energy Produced Credits	Energy Delivered Credits	Bonus Credits	Total Credits
Beginning Balance	\$0.00	\$0.00	\$0.00	\$0.00
Earned This Bill (234 kWh)	\$15.56	\$2.55	\$4.12	\$22.23
Applied This Period	-\$15.56	-\$2.55	-\$4.12	-\$22.23
Remaining Balance	\$0.00	\$0.00	\$0.00	\$0.00

Key Terms

- **Electric Home Rate Schedule:** A rate plan that encourages customers to shift some electricity usage from peak demand times (4 p.m.–9 p.m.) to off-peak demand times (12 a.m.–3 p.m.). All other hours are charged at part-peak rates.
- **Energy Export Credits:** Credits for excess energy your solar system produces and sends to the grid. Value of credits will vary by hour, month, and weekday/weekend to reflect the value the power provided at a given time.
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- **Base Services Charge:** A fixed charge that all Electric Home Rate plan customers pay to maintain the grid in exchange for lower per kWh charges.
- **Non-Bypassable Charges:** Charges all PG&E customers pay to help fund energy efficiency programs available to all customers as well as energy assistance programs for lower income households.

Page 2 of 2
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Your new annual PG&E True-Up Statement

At the end of your 12-month* billing cycle, you will receive a **True-Up Statement** that includes:

Current month's energy charges and Solar Energy Credits

- An annual summary of:
- Energy provided from the grid
 - Solar credits for energy sent to the grid

All accumulated Solar Energy Credits that can offset previous or current charges

Other qualifying credits, such as Energy Export Bonus Credits and Net Surplus Compensation (NSC)

Your account summary will show all available credits automatically applied to offset monthly charges. Accumulated solar credits will be applied and you'll start a new 12-month billing period.

See details on the next page.

[View a short video](#)



**Due to a variety of factors, some customers' True-Up billing cycles may be less than a year.*


True-Up Statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

1 Service for

This indicates where your charges were incurred. Some customers receive PG&E service at multiple locations, such as a home and rental property.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 06/01/2024
Due Date: 07/01/2024

1 Service For:
 SALLY JOHNSON
 1234 MAIN STREET
 ANYTOWN, CA 00000

5 Questions about your bill?
 Mon-Fri 7 a.m.-7 p.m.
 Saturday 8 a.m.-5 p.m.
 Phone: 1-800-743-5000
www.pge.com/MyEnergy

Ways To Pay
www.pge.com/waystopay

Your Enrolled Programs
 Solar Billing Plan

4 Your Account Summary

Amount Due on Previous Statement	\$120.25
Payment(s) Received Since Last Statement	\$120.25
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$57.59
Total True-Up Adjustment	-\$12.20

2 a **2 b**

Payment Due **\$45.39**

Your Solar Billing Plan Summary: True-Up

- Any remaining energy export credits, after offsetting applicable charges, will rollover for use in the new 12-month PG&E bill period.
- See the "Solar Billing Plan True-Up" page for more details.

Total True-Up Adjustment **-\$12.20**


Solar Billing Plan Highlights (06/01/2024-06/30/2024)

Energy you sent to the grid	-500 kWh
Credits you earned this bill period	\$47.50

- To view charges and credits for this bill period see "Details of Solar Billing Plan Charges" page.


Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

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Account Number: 1023456789-0	Due Date: 07/01/2024	Total Amount Due: \$45.39	Amount Enclosed: \$ <input type="text"/>
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 ANYTOWN, CA 00000

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True-Up Statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

2 a Account Summary: Without a True-Up Adjustment

This example shows **no annual Total True-Up Adjustment amount** and an overview of charges incurred, payments received, and the total amount due. Your Total True-Up Adjustment may be zero if there are no remaining credits available after offsetting charges.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 06/01/2024
Due Date: 07/01/2024

1 Service For:
 SALLY JOHNSON
 1234 MAIN STREET
 ANYTOWN, CA 00000

5 Questions about your bill?
 Mon-Fri 7 a.m.-7 p.m.
 Saturday 8 a.m.-5 p.m.
 Phone: 1-800-743-5000
www.pge.com/MyEnergy

Ways To Pay
www.pge.com/waystopay

Your Enrolled Programs
 Solar Billing Plan

4 Your Account Summary

Amount Due on Previous Statement	\$120.25
Payment(s) Received Since Last Statement	\$120.25
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$57.59
Total True-Up Adjustment	\$0.00

2 a **2 b**

Payment Due **\$57.59**

Total Amount Due by 07/01/2024

3 Your Solar Billing Plan Summary: True-Up

- Any remaining energy export credits, after offsetting applicable charges, will rollover for use in the new 12-month PG&E bill period.
- See the "Solar Billing Plan True-Up" page for more details.

Total True-Up Adjustment **\$0.00**


Solar Billing Plan Export Highlights

Energy you sent to the grid	-234 kWh
Credits you earned this bill period	\$22.23

Please see the "Details of Solar Billing Plan Charges" page for more details.


Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

99900286793801700000045320000004532




Account Number: 1023456789-0	Due Date: 07/01/2024	Total Amount Due: \$57.59	Amount Enclosed: \$ <input type="text"/>
--	--------------------------------	-------------------------------------	---

9184.2.9.743 2 SP 0.650



SALLY JOHNSON
 1234 MAIN STREET
 ANYTOWN, CA 00000



PG&E
 BOX 997300
 SACRAMENTO, CA 95899-7300

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True-Up Statement




CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION



Account Summary: With a True-Up Adjustment

This example shows an **annual Total True-Up Adjustment credit amount** and an overview of charges incurred and payments received.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 06/01/2024
Due Date: 07/01/2024

1 Service For:
 SALLY JOHNSON
 1234 MAIN STREET
 ANYTOWN, CA 00000

5 Questions about your bill?
 Mon-Fri 7 a.m.-7 p.m.
 Saturday 8 a.m.-5 p.m.
 Phone: 1-800-743-5000
www.pge.com/MyEnergy

Ways To Pay
www.pge.com/waystopay

Your Enrolled Programs
 Solar Billing Plan

Your Account Summary

Amount Due on Previous Statement	\$120.25
Payment(s) Received Since Last Statement	\$120.25
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$57.59
Total True-Up Adjustment	-\$12.20

2 a

2 b

Payment Due **\$45.39**

Your Solar Billing Plan Summary: True-Up

- Any remaining energy export credits, after offsetting applicable charges, will rollover for use in the new 12-month PG&E bill period.
- See the "Solar Billing Plan True-Up" page for more details.

Total True-Up Adjustment **-\$12.20**

Solar Billing Plan Highlights (06/01/2024-06/30/2024)


Energy you sent to the grid	-500 kWh
Credits you earned this bill period	\$47.50

3

- To view charges and credits for this bill period see "Details of Solar Billing Plan Charges" page.


Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

9990028679380170000004532000004532




Account Number: 1023456789-0	Due Date: 07/01/2024	Total Amount Due: \$45.39	Amount Enclosed: \$ <input type="text"/>
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9184.2.9.743 2 SP 0.650



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ANYTOWN, CA 00000



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True-Up Statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

3 Solar Billing Plan highlights

This summary explains how much energy you sent to the grid and how many credits you received during a 12-month billing period.


ENERGY STATEMENT
www.pge.com/MyEnergy

4
 Account No: 1023456789-0
 Statement Date: 06/01/2024
 Due Date: 07/01/2024

1
Service For:
 SALLY JOHNSON
 1234 MAIN STREET
 ANYTOWN, CA 00000

Your Account Summary

Amount Due on Previous Statement	\$120.25
Payment(s) Received Since Last Statement	\$120.25
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$57.59
Total True-Up Adjustment	-\$12.20

2 a

2 b

5
Questions about your bill?
 Mon-Fri 7 a.m.-7 p.m.
 Saturday 8 a.m.-5 p.m.
 Phone: 1-800-743-5000
www.pge.com/MyEnergy

Payment Due **\$45.39**

Ways To Pay
www.pge.com/waystopay

Your Solar Billing Plan Summary: True-Up

- Any remaining energy export credits, after offsetting applicable charges, will rollover for use in the new 12-month PG&E bill period.
- See the "Solar Billing Plan True-Up" page for more details.

Total True-Up Adjustment **-\$12.20**

Your Enrolled Programs
 Solar Billing Plan

Solar Billing Plan Highlights (06/01/2024-06/30/2024)


Energy you sent to the grid	-500 kWh
Credits you earned this bill period	\$47.50

- To view charges and credits for this bill period see "Details of Solar Billing Plan Charges" page.


3

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.


99900286793801700000045320000004532




Account Number: 1023456789-0	Due Date: 07/01/2024	Total Amount Due: \$45.39	Amount Enclosed: \$ <input type="text"/>
--	--------------------------------	-------------------------------------	---

9184.2.9.743 2 SP 0.650

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 ANYTOWN, CA 00000

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True-Up Statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

4 At-a-glance account data

Your account number and due date are at the top of every page. It is good to have this information handy if you need to call us.

ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 06/01/2024

Due Date: 07/01/2024

1 Service For:

SALLY JOHNSON
1234 MAIN STREET
ANYTOWN, CA 00000

5 Questions about your bill?

Mon-Fri 7 a.m.-7 p.m.
Saturday 8 a.m.-5 p.m.
Phone: 1-800-743-5000
www.pge.com/MyEnergy

Ways To Pay

www.pge.com/waystopay

Your Enrolled Programs

Solar Billing Plan

Your Account Summary

Amount Due on Previous Statement	\$120.25
Payment(s) Received Since Last Statement	\$120.25
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$57.59
Total True-Up Adjustment	-\$12.20

2 a

2 b

Payment Due **\$45.39**

Your Solar Billing Plan Summary: True-Up

- Any remaining energy export credits, after offsetting applicable charges, will rollover for use in the new 12-month PG&E bill period.
- See the "Solar Billing Plan True-Up" page for more details.

Total True-Up Adjustment **-\$12.20**

Solar Billing Plan Highlights (06/01/2024-06/30/2024)

Energy you sent to the grid	-500 kWh
Credits you earned this bill period	\$47.50

- To view charges and credits for this bill period see "Details of Solar Billing Plan Charges" page.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

9990028679380170000004532000004532

Account Number:
1023456789-0

Due Date:
07/01/2024

Total Amount Due:
\$45.39

Amount Enclosed:
\$

9184.2.9.743 2 SP 0.650

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ANYTOWN, CA 00000

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SACRAMENTO, CA 95899-7300

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True-Up Statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

5 Questions about your bill?

If you have any questions, feel free to contact us using the dedicated solar contact information found here.

ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0

Statement Date: 06/01/2024

Due Date: 07/01/2024

1 Service For:

SALLY JOHNSON
1234 MAIN STREET
ANYTOWN, CA 00000

5 Questions about your bill?

Mon-Fri 7 a.m.-7 p.m.
Saturday 8 a.m.-5 p.m.
Phone: 1-800-743-5000
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Ways To Pay

www.pge.com/waystopay

Your Enrolled Programs

Solar Billing Plan

Your Account Summary

Amount Due on Previous Statement	\$120.25
Payment(s) Received Since Last Statement	\$120.25
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$57.59
Total True-Up Adjustment	-\$12.20

2 a

2 b

Payment Due **\$45.39**

Your Solar Billing Plan Summary: True-Up

- Any remaining energy export credits, after offsetting applicable charges, will rollover for use in the new 12-month PG&E bill period.
- See the "Solar Billing Plan True-Up" page for more details.

Total True-Up Adjustment **-\$12.20**

Solar Billing Plan Highlights (06/01/2024-06/30/2024)

Energy you sent to the grid	-500 kWh
Credits you earned this bill period	\$47.50

- To view charges and credits for this bill period see "Details of Solar Billing Plan Charges" page.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

9990028679380170000004532000004532

Account Number: **1023456789-0**

Due Date: **07/01/2024**

Total Amount Due: **\$45.39**

Amount Enclosed: \$

9184.2.9.743 2 SP 0.650

9184297432SP0650

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ANYTOWN, CA 00000

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True-Up Statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

6 Details of Solar Billing Plan Charges

This section shows:

- Charges for electricity provided from the grid to your property based on the [Electric Home rate plan](#)
- Energy Export Credits for solar energy provided to the grid
- Bonus credits, if applicable, other charges and taxes

ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 06/01/2024
 Due Date: 07/01/2024

6

Details of Solar Billing Plan Charges

06/01/2024–06/30/2024 (30 billing days)
 Service for: 1234 MAIN STREET
 Service Agreement ID: 1234567890
 Rate Schedule: E-ELEC Electric Home
 Enrolled Programs: Solar Billing Plan

06/01/2024–06/30/2024

Energy Produced			
Peak	150.505051 kWh	@ \$0.13260	\$19.96
Part Peak	98.989899 kWh	@ \$0.11263	\$11.15
Off Peak	250.505051 kWh	@ \$0.09928	\$24.87
Energy Export Credits Applied ¹		@ prices vary	-\$55.98
Energy Delivered			
Peak	150.505051 kWh	@ \$0.13534	\$20.17
Part Peak	98.989899 kWh	@ \$0.13322	\$13.06
Off Peak	250.505051 kWh	@ \$0.13271	\$33.24
Energy Export Credits Applied ¹		@ prices vary	-\$16.69
Other Charges, Credits, and Taxes			
Base Services Charge		@ \$0.49281	\$15.28
Non-Bypassable Charges	495.000000 kWh	@ \$0.03034	\$15.02
Energy Export Bonus Credits Applied		@ \$0.0176	-\$23.60
Energy Commission Tax			\$0.11
City of Monterey Utility Users Tax (2.00%)			\$1.00
Solar Billing Plan Charges			\$57.59

¹To see your hourly Energy Export Credit cost and usage details log into your account at www.pge.com and select Solar & Energy Details to access the Solar Summary tool.

7

Energy Export Credit Details

How Energy Export Credits Work

You may be eligible for up to three types of credits: 1. Energy Produced credits can only offset Energy Produced charges 2. Energy Delivered credits can only offset Energy Delivered charges 3. Energy Export Bonus Credit can offset any and all electric charges. Any credits unable to offset your monthly charges will be saved to help offset future bill charges. You can use your Energy Export Credit Bank below to track your monthly credits.

YOUR ENERGY EXPORT CREDIT BANK

	Energy Produced Credits	Energy Delivered Credits	Bonus Credits	Total Credits
Beginning Balance	\$37.73	\$11.24	\$14.08	\$63.77
Earned This Bill (500 kWh)	\$33.25	\$5.45	\$8.80	\$47.50
Applied This Period	-\$55.98	-\$16.69	-\$23.60	-\$96.27
Remaining Balance	\$15.00	\$0.00	\$0.00	\$15.00

Any remaining energy export credits will rollover for use in the new 12-month PG&E bill period.

Key Terms

- **Electric Home Rate Schedule:** A rate plan that encourages customers to shift some electricity usage from peak demand times (4 p.m.–9 p.m.) to off-peak demand times (12 a.m.–3 p.m.). All other hours are charged at part-peak rates.
- **Energy Export Credits:** Credits for excess energy your solar system produces and sends to the grid. Value of credits will vary by hour, month, and weekday/weekend to reflect the value the power provided at a given time.
- **Energy Export Bonus Credit:** Additional credit available (based on the date your solar system was approved for use) to encourage solar adoption. This credit is locked in for 9 years from the system approval date above.
- **Base Services Charge:** A fixed charge that all Electric Home Rate plan customers pay to maintain the grid in exchange for lower per kWh charges.
- **Non-Bypassable Charges:** Charges all PG&E customers pay to help fund energy efficiency programs available to all customers as well as energy assistance programs for lower income households.

Service Information

Meter # 1002567183
 Imports 495 kWh
 Exports 500 kWh
 Baseline Territory X
 Heat Source Not Electric
 Serial P
 Rotating Outage Block 50

Additional Messages

For more details on Solar Billing Plan visit pge.com/solarbillingplan

Reminder: Monitor your solar system performance levels monthly to maximize savings. Please contact your solar contractor to learn more about the performance monitoring services or if you have concerns over system performance.



True-Up Statement




CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION

7 Energy Export Credit Details

This is a snapshot of your solar energy credits earned during your 12-month billing cycle,* including your beginning credit balance, amount of credits used during the current bill period and any remaining credits (if applicable).

**Due to a variety of factors, some customers' True-Up billing cycles may be less than a year.*

6



ENERGY STATEMENT
www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 06/01/2024
Due Date: 07/01/2024

Details of Solar Billing Plan Charges

06/01/2024–06/30/2024 (30 billing days)
Service for: 1234 MAIN STREET
Service Agreement ID: 1234567890
Rate Schedule: E-ELEC Electric Home
Enrolled Programs: Solar Billing Plan

06/01/2024–06/30/2024

Energy Produced			
Peak	150.505051 kWh	@ \$0.13260	\$19.96
Part Peak	98.989899 kWh	@ \$0.11263	\$11.15
Off Peak	250.505051 kWh	@ \$0.09928	\$24.87
Energy Export Credits Applied ¹		@ prices vary	-\$55.98
Energy Delivered			
Peak	150.505051 kWh	@ \$0.13534	\$20.17
Part Peak	98.989899 kWh	@ \$0.13322	\$13.06
Off Peak	250.505051 kWh	@ \$0.13271	\$33.24
Energy Export Credits Applied ¹		@ prices vary	-\$16.69
Other Charges, Credits, and Taxes			
Base Services Charge		@ \$0.49281	\$15.28
Non-Bypassable Charges	495.000000 kWh	@ \$0.03034	\$15.02
Energy Export Bonus Credits Applied		@ \$0.0176	-\$23.60
Energy Commission Tax			\$0.11
City of Monterey Utility Users Tax (2.00%)			\$1.00
Solar Billing Plan Charges			\$57.59

¹To see your hourly Energy Export Credit cost and usage details log into your account at www.pge.com and select Solar & Energy Details to access the Solar Summary tool.

7 Energy Export Credit Details

How Energy Export Credits Work

You may be eligible for up to three types of credits: 1. Energy Produced credits can only offset Energy Produced charges 2. Energy Delivered credits can only offset Energy Delivered charges 3. Energy Export Bonus Credit can offset any and all electric charges. Any credits unable to offset your monthly charges will be saved to help offset future bill charges. You can use your Energy Export Credit Bank below to track your monthly credits.

YOUR ENERGY EXPORT CREDIT BANK

	Energy Produced Credits	Energy Delivered Credits	Bonus Credits	Total Credits
Beginning Balance	\$37.73	\$11.24	\$14.08	\$63.77
Earned This Bill (500 kWh)	\$33.25	\$5.45	\$8.80	\$47.50
Applied This Period	-\$55.98	-\$16.69	-\$23.60	-\$96.27
Remaining Balance	\$15.00	\$0.00	\$0.00	\$15.00

Any remaining energy export credits will rollover for use in the new 12-month PG&E bill period.

Key Terms

- Electric Home Rate Schedule:** A rate plan that encourages customers to shift some electricity usage from peak demand times (4 p.m.–9 p.m.) to off-peak demand times (12 a.m.–3 p.m.). All other hours are charged at part-peak rates.
- Energy Export Credits:** Credits for excess energy your solar system produces and sends to the grid. Value of credits will vary by hour, month, and weekday/weekend to reflect the value the power provided at a given time.
- Energy Export Bonus Credit:** Additional credit available (based on the date your solar system was approved for use) to encourage solar adoption. This credit is locked in for 9 years from the system approval date above.
- Base Services Charge:** A fixed charge that all Electric Home Rate plan customers pay to maintain the grid in exchange for lower per kWh charges.
- Non-Bypassable Charges:** Charges all PG&E customers pay to help fund energy efficiency programs available to all customers as well as energy assistance programs for lower income households.

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True-Up Statement



CLICK THE NUMBER TABS FOR
A DETAILED EXPLANATION

8 a

Solar Billing Plan - No True-Up Adjustment Amount

In this section, you'll see:

- Current and paid charges
- Credits applied
- Possibly no True-Up Adjustment, after using all credits

Since you pay charges and earn credits throughout the year (left column), this annual statement provides an opportunity for credits to be applied to any charges (right column) you may have paid before earning credits for excess energy.

ENERGY STATEMENT		Account No: 1023456789-0
www.pge.com/MyEnergy		Statement Date: 06/01/2024
		Due Date: 07/01/2024
Solar Billing Plan True-Up		
Items to Note on Energy Export Credits:		
<ul style="list-style-type: none"> • Energy Produced credits can only offset Energy Produced charges. • Energy Delivered credits can only offset Energy Delivered charges. • Any banked credits will be applied within their respective category at True-Up. • Any remaining energy export credits will rollover for use in the new 12-month PG&E bill period. 		
True-Up Period (07/01/2023–6/30/2024)		
Energy Produced True-Up		
Remaining Credits in Bank	\$0.00	
Charges Paid this True-Up Period	\$665.00	
Credits Used This True-Up Period	\$186.73	
Energy Produced True-Up Adjustment		\$0.00
Energy Delivered True-Up		
Remaining Credits in Bank	\$0.00	
Charges Paid this True-Up Period	\$793.60	
Credits Used This True-Up Period	-\$30.61	
Energy Delivered True-Up Adjustment		\$0.00
Energy Export Bonus Credits in Bank		\$0.00
Total Solar Billing Plan True-Up Adjustment		\$0.00

8 a

True-Up Statement



CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION



Solar Billing Plan - With True-Up Adjustment Amount

This section shows the summary of credits used to offset charges over the 12-month billing period.

You'll see:

- Current and paid charges
- Credits applied
- True-Up Adjustment showing excess credits
- Net Surplus Compensation (NSC)

NSC is given if you sent more energy than you received from the grid over the past 12 months. If you previously received credits for excess energy sent to the grid, these credits will be returned and you will receive an NSC payment.*

*NSC values are set by the CPUC

ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 06/01/2024
 Due Date: 07/01/2024

Solar Billing Plan True-Up

Items to Note on Energy Export Credits:

- Energy Produced credits can only offset Energy Produced charges.
- Energy Delivered credits can only offset Energy Delivered charges.
- Any banked credits will be applied within their respective category.
- Any remaining energy export credits will be used to offset applicable charges at True-Up.

Net Surplus Compensation:

- Net Surplus Compensation is how energy service providers may credit customers for energy produced in excess of what they received from the grid over the True-Up period.
- A True-Up Credit Adjustment—charged at the average Energy Export Credit rate—will be applied to account for any monthly Energy Export Credits already given for the same excess energy throughout the True-Up period.
- Any banked Energy Produced or Energy Delivered credits will be applied to offset the annual True-Up Credit Adjustment.

True-Up Period (07/01/2023–06/30/2024)

Usage Summary			
Total Imports (kWh)			5,940.000000
Total Exports (kWh)			-6000.000000
Net Usage			-60.000000
Energy Produced True-Up			
Remaining Credits in Bank			\$15.00
Charges Paid this True-Up Period			\$670.00
Credits Used This True-Up Period			\$400.00
Remaining Offsettable Energy Produced Charges			\$270.00
True-Up Credit Adjustment	-60.000000	kWh @ -\$0.070000	\$4.20
Banked Energy Produced Credits Applied			-\$15.00
Energy Produced True-Up Adjustment			-\$10.80
Energy Delivered True-Up			
Remaining Credits in Bank			\$0.00
Charges Paid this True-Up Period			\$800.50
Credits Used This True-Up Period			-\$65.50
True-Up Credit Adjustment	-60.000000	kWh @ -\$0.01000	\$0.60
Energy Delivered True-Up Adjustment			\$0.60
Net Surplus Compensation Credit	-60.000000	kWh @ \$0.05000	-\$3.00
City of Monterey Utility Users' Tax (2.000%)			\$1.00
Total Solar Billing Plan True-Up Adjustment			-\$12.20

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Get the most out of your PG&E online account

The best way to stay informed about your energy charges and track your credits is to establish an online account. You can easily monitor your energy use and the seasonal impacts on your energy production. This helps you maximize your savings potential.

[Access your online account](#)

You will need your PG&E account number (located on your monthly energy statement) and a valid email address.

The screenshot displays the PG&E online account interface, divided into two main sections: 'Your Account' and 'Usage, Rates & Savings'.

Your Account

- Payments should be made by their due dates to prevent possible service disconnection.
- Payments will reflect in your Total Balance one business day after your payment date.
- Last Payment 01/08 Thank You \$90.00
- Amount due now \$86.22**
- Payment Arrangement (2 of 4) Due 03/05 \$81.20
- View Schedule >
- Bill Charges Due 03/05 \$90.75
- View Current Bill (PDF) >
- Solar Charges at True-Up \$78.71**
- Included in current bill charges
- You are not enrolled in the Medical Baseline Program.
- MAKE A PAYMENT**

Usage, Rates & Savings

- Set your [Bill Forecast Alert](#)
- SIGN IN TO YOUR ACCOUNT**
- To access the tools below, you must sign in with your user name and password.
- SOLAR & ENERGY DETAILS**
Review your summary & usage.
- COMPARE BILLS**
See why your bills differ.
- HOME ENERGY CHECKUP**
Learn how you use energy.
- WAYS TO SAVE**
See how to lower your bill.
- SIGN IN**
- YOUR CURRENT RATE PLAN**
- Electric Home (E-ELEC)**
- Understand your Rate Options and choose what's best for you.
- MANAGE YOUR RATE PLAN**



Information available online

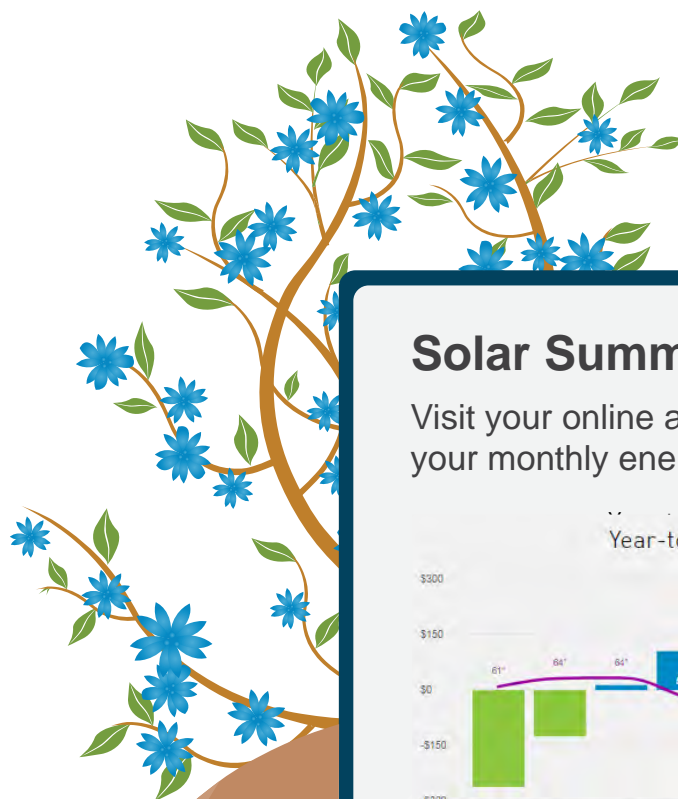
Visit your **online account** for the following:

> Solar Summary Tool

- Energy usage, rates & savings
- Ensure solar energy system operation

> Instant access to bills

> Enhanced energy information



Information available online

Visit your **online account** for the following:

> **Solar Summary Tool**

- Energy usage, rates & savings
- Ensure solar energy system operation

> **Instant access to bills**

> **Enhanced energy information**

Energy usage, rates & savings

Monitor how much energy your home consumes on a daily, monthly and yearly basis to help you understand your energy needs and plan for future usage.

View your monthly energy use by the hour or day to determine:

1. How you earn credits for excess energy sent to the grid
2. How you are charged for energy provided from the grid

Information available online

Visit your **online account** for the following:

> **Solar Summary Tool**

- Energy usage, rates & savings
- Ensure solar energy system operation

> **Instant access to bills**

> **Enhanced energy information**

Ensure solar energy system operation

Technology can sometimes fail. Monitoring your monthly energy usage, charges and credits can alert you to an unexpected change in solar production. Detecting issues early will help you get the most out of your investment.

Information available online

Visit your **online account** for the following:

> **Solar Summary Tool**

- Energy usage, rates & savings
- Ensure solar energy system operation

> **Instant access to bills**

> **Enhanced energy information**

Instant access to bills

View and download your monthly Energy Statement online. Plus, you can download your energy usage in a spreadsheet, identify trends and find out when to shift energy usage to maximize your solar energy savings.

Information available online

Visit your **online account** for the following:

> **Solar Summary Tool**

- Energy usage, rates & savings
- Ensure solar energy system operation

> **Instant access to bills**

> **Enhanced energy information**

Enhanced energy information

Get a high-level overview of your monthly and cumulative energy usage, charges and credits and see year-over-year comparisons for a better understanding of your True-Up Statement.

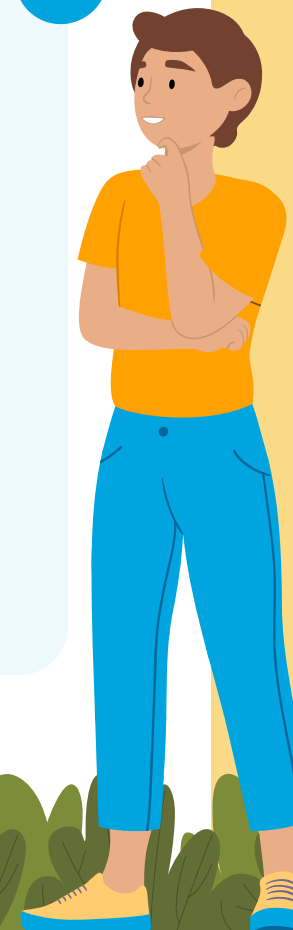
Frequently asked questions

Click questions for fast answers

- > [Can I access my charges and credits online?](#)
- > [Why is it important to know how much energy my system produced or used?](#)
- > [Does the Solar Billing Plan only cover customers with rooftop solar?](#)
- > [Under the Solar Billing Plan: How will I be charged for electricity provided from the grid?](#)
- > [Under the Solar Billing Plan: How are credits for solar energy sent to the grid determined?](#)
- > [What is the Energy Export Bonus Credit?](#)

Can I access my charges and credits online?

Yes. Make sure you set up an online account at pge.com for easy access to your Monthly Energy Statement, True-Up Statement and Energy Export Credit Bank. You can also review your monthly usage and pay your PG&E bill.



Frequently asked questions

Click questions for fast answers

- > [Can I access my charges and credits online?](#)
- > [Why is it important to know how much energy my system produced or used?](#)
- > [Does the Solar Billing Plan only cover customers with rooftop solar?](#)
- > [Under the Solar Billing Plan: How will I be charged for electricity provided from the grid?](#)
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Why is it important to know how much energy my system produced or used?

Comparing how much your solar system provides and how much your property uses can help you identify and maximize savings opportunities.

You may benefit from shifting when you use more energy or explore ways to make your home more energy efficient.

Your contractor should have performance monitoring services and can help you understand how much your solar system generates. View your energy usage by time period through your PG&E online account.



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Does the Solar Billing Plan only cover customers with rooftop solar?

No. While the majority of customers on the Solar Billing Plan adopted rooftop solar, the plan also includes other renewable technologies such as wind and fuel cell.



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Under the Solar Billing Plan: How will I be charged for electricity provided from the grid?

At night, or on cloudy days, or anytime when you are using more energy than your solar energy system is producing, you will use energy from the grid.

You are automatically enrolled in the Electric Home rate plan, and the energy you use will be charged based on this Time-of-Use plan.

[Click here](#) for more information about Electric Home rate plan.



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Under the Solar Billing Plan: How are credits for solar energy sent to the grid determined?

You receive credits for excess energy sent to the grid. The Energy Export Credit reflects the value of the energy at the time of export. Energy values vary by hour, day and season.

If you connect your solar energy system by 12/31/2027 the value of your solar energy credit is predetermined and set for nine years. After 2027, the credit values are updated every two years with current energy prices.

The credit values are determined through a public proceeding managed by the CPUC.

[Click here](#) for a complete list of credit values.



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What is the Energy Export Bonus Credit?

To encourage early adoption into the new Solar Billing Plan, residential solar customers who add a solar energy system by 12/31/2027 will receive an added credit* for energy sent to the grid. The credit value is determined by the amount of energy, measured in kilowatts (kW), you send to the grid.

Customers enrolled in the California Alternate Rates for Energy (CARE) and Family Electric Rate Assistance (FERA) programs or reside in a disadvantaged community or on tribal lands will receive a higher credit value.

**New home construction, customers moving into a home with an existing Solar Billing Plan system, or customers transitioning from Net Energy Metering (NEM) are not eligible to receive this credit.*



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- > Energy produced
- > Energy delivered
- > Electric Home rate plan
- > Base Services Charge
- > Energy Export Credits
- > Energy Export Credit Bank
- > Energy Export Bonus Credit
- > Energy Export Bonus Credit Values
- > Net Surplus Compensation
- > Non-bypassable charges
- > Permission to operate
- > True-Up Statement

Energy produced

Converting raw energy into electricity usable for a home or business.



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Energy delivered

Providing electricity through powerlines to a home or business.



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Electric Home rate plan

The required residential Time-of-Use rate plan for customers enrolled in the Solar Billing Plan.

A rate schedule that encourages customers to shift some electricity usage from peak demand times (4 p.m. - 9 p.m.) to off-peak demand times (12 a.m. - 3 p.m.). All other hours are charged at partial-peak rates.

[Learn more](#) about Electric Home rate plan.



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- > **Base Services Charge**
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Base Services Charge

A fixed charge that all customers under the Electric Home rate plan pay to maintain the grid (including non-solar customers) in exchange for lower per kilowatt hours (kWh) charges.



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Energy Export Credits

The credits for excess energy your solar energy system produces and exports to the grid. The credits will vary by hour, month and day to reflect the value of the electricity provided.

[View](#) solar energy credit values.



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Energy Export Credit Bank

A table that displays your accumulated Energy Export Credits and Energy Export Bonus Credit (if applicable) used to offset monthly charges within the 12-month billing period. This table can be accessed by logging into your account online.



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Energy Export Bonus Credit

An additional credit available to customers who enroll within the first five years of the new Solar Billing Plan by 12/31/27. You will earn this credit for nine years starting from the date your solar energy system was approved for use.

[View](#) bonus credit values.



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Energy Export Bonus Credit

	Values	
	Residential \$/kWh	Low Income \$/kWh
2023	\$0.022	\$0.090
2024	\$0.018	\$0.072
2025	\$0.013	\$0.054
2026	\$0.009	\$0.036
2027	\$0.004	\$0.018

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Net Surplus Compensation

A payment customers may receive if they generate more electricity than they consume over their 12-month billing period.* The energy export is credited at a fair market value, called the NSC Rate and may not apply if you are a Community Choice Aggregator customer.

**Due to a variety of factors, some customers' True-Up billing cycles may be less than a year.*



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Non-bypassable charges

The charges every PG&E customer pays to help fund energy efficiency programs available to all customers as well as energy assistance programs for lower income households. This includes the public purpose program charge, nuclear decommissioning charge, competition transition charge, and the Wildfire Fund Non-Bypassable Charge.



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Permission to operate

The final step in the interconnection process where customers receive approval to activate their solar energy system and begin generating electricity.



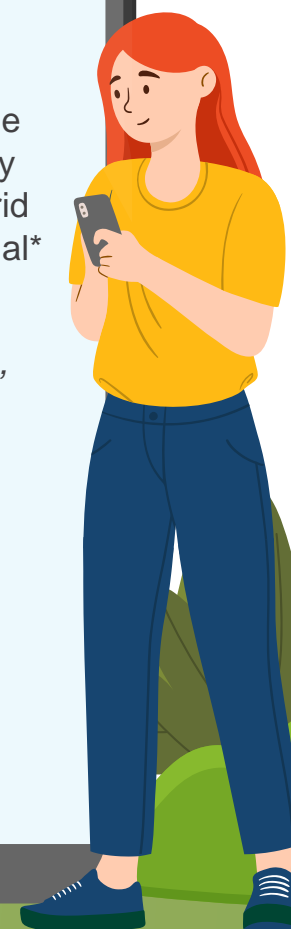
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True-Up Statement

An annual 12-month statement that reconciles your system's energy usage with credits accumulated by sending electricity to the grid over the span of your annual* True-Up billing cycle.

**Due to a variety of factors, some customers' True-Up billing cycles may be less than a year.*

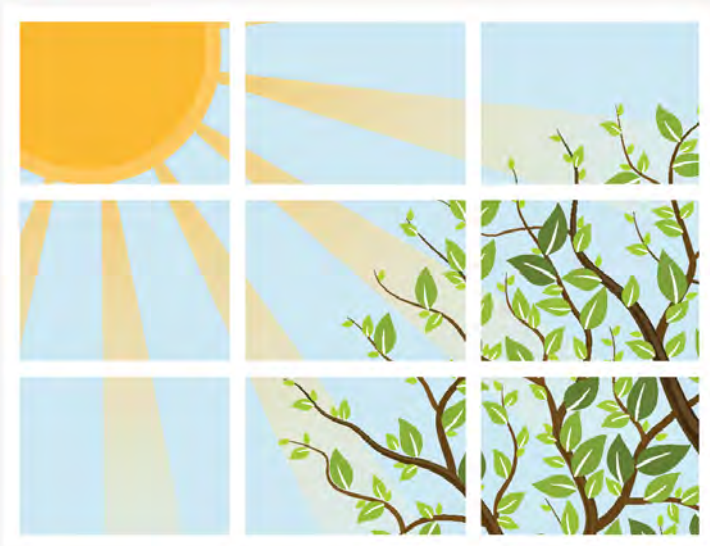


Contact

Thank you again for choosing solar energy. We are happy to answer any of your questions or help in any other way we can.

[Learn more](#)

Or call the Solar Customer Service Center at **1-877-743-4112**, from 7 a.m. to 6 p.m., Monday through Friday.



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