

PACIFIC GAS AND ELECTRIC COMPANY
Wildfire Mitigation Plans
Rulemaking 18-10-007
Data Response

PG&E Data Request No.:	CalAdvocates_057-Q10		
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Request Date:	June 10, 2021	Requester DR No.:	CalAdvocates-PGE-2021WMP-23
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PG&E Witness:		Requester:	Alan Wehrman

The following questions relate to PG&E's 2021 Wildfire Mitigation Plan – Revised, submitted June 3, 2021.

QUESTION 10

In response to Remedy 3g of Critical Issue PGE-06, PG&E states,

We do not track pass/fail rates by year and quarter for initial VM training. As discussed, the software allows individuals to re-take the knowledge checks as many times as needed to fully comprehend the materials and respond to each question correctly. Therefore, there is no “fail rate.”¹

- a) Does PG&E track the number of attempts individuals took to pass SLP knowledge checks?
- b) If the answer to part (a) is yes, does PG&E perform statistical analysis of the number of attempts required in order to find statistical anomalies that may indicate potential fraud (e.g., an abnormally low number of attempts for multiple employees of a contracting company)? Please describe the methods employed in such a statistical analysis if so.
- c) If the answers to either parts (a) or (b) are no, please explain why not.

ANSWER 10

- a) No. PG&E currently utilizes knowledge checks within the SLP program. A knowledge check is defined as an evaluation of knowledge retention that does not impose a pass/fail situation. However, PG&E plans on implementing a knowledge assessment on certain SLP courses specific to EVM work. A knowledge assessment is defined as an evaluation of knowledge retention that imposes a pass/fail situation.
- b) N/A

¹ PG&E's 2021 Wildfire Mitigation Plan – Revised, p. 730.

- c) Our initial VM trainings are foundational for new VM personnel. Therefore, our knowledge checks are designed to ensure that new VM personnel understand basic policies and procedures before entering the field. As indicated previously, our key assessment course at the conclusion of the SLP, VEGM-0110, which involves identification of tree growth and strike potential, has been designed to be a proctored exam that limits participants to three attempts to obtain a passing grade of 100%. However, the COVID-19 pandemic delayed our plan to implement the proctored exam. Use of the proctored exam will be reevaluated when we can safely resume in-person trainings.

In the future, we will be adding program-specific courses based on different regulatory requirements. PG&E anticipates adding program-specific courses for our Distribution and Transmission VM programs. These courses will include knowledge assessments with a passing threshold.