



**ELECTRIC SCHEDULE E-RSAC
RESIDENTIAL SMART A/C PROGRAM**

Sheet 1

APPLICABILITY: This schedule provides customers with an option to supplement the service provided under the customer's otherwise applicable electric rate schedule. Schedule E-RSAC – Residential Smart A/C Program (Program) is a voluntary demand response program where a load control device at a customer's premise can temporarily disengage the customer's primary central air-conditioning (A/C) unit or raise the temperature at the thermostat when the device is remotely activated. The Program is intended to be a service option for Bundled Utility Service, Direct Access (DA) service or Community Choice Aggregation (CCA) individually metered residential customers with single stage central electric A/C units that generally operate during PG&E's summer peak periods. The operation of this program will act as a demand-side resource to PG&E to help maintain service reliability for all electric customers, defer construction of additional generation facilities, and reduce environmental pollutants.

(L)
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(L)

TERRITORY: This schedule applies throughout PG&E's electric service area.

RATES: A customer's monthly electric bill will continue to be calculated in accordance with the otherwise applicable rate schedule. Customers on PG&E's Medical Baseline or Life Support rates are excluded from eligibility.

**SPECIAL
CONDITIONS:**

1. PG&E will call the program in order to reduce its system demand
 - a. When the California Independent System Operator (CAISO) requests PG&E to operate all or part of the customers on the Program after the CAISO dispatches Condition 2 Reliability Must-Run (RMR) units and prior to canvassing other entities and Balancing Authorities for available Manual Dispatch Energy/Capacity on interties, or otherwise based on its forecasted system conditions and operating procedures,
 - b. During emergency or near-emergency situations,
 - c. At the discretion of PG&E's energy operations center in response to a CAISO economic award in the wholesale market, or high wholesale energy prices;
 - d. During program testing.
2. Program events will occur during PG&E's summer season, which runs from May 1 through October 31 each year.
3. The Program's operational days are Monday through Sunday during the Program's operational season.
4. This program will be limited to 100 hours per year per customer service account. Customers may not be called in an event for more than six hours each day and events are generally during PG&E's summer peak periods.
5. When events are called by PG&E, A/C cycling will be limited to approximately 50% of the A/C compressor run time during each 30-minute interval on the customer's primary A/C unit.

(L)
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(L)

(Continued)



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Sheet 2

SPECIAL
CONDITIONS:
(Cont'd.)

- 6. PG&E understands that operation of this program can cause a temperature increase in their home and may inconvenience customers. PG&E will provide its customers with the ability to override, without penalty. (T)
(D)
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(D)
- 7. Program participation must be authorized by a property owner at the premise. Renters or lease holders may participate with the owner's written approval. (T)
- 8. Customers who participate will receive a one-time financial incentive of \$50.00 upon successful enrollment which may include verification of A/C cycling technology at the premise. Participants who receive a technology upgrade and remain enrolled in the program may be eligible for a one-time \$25 financial incentive starting on January 1, 2022 and ending on December 31, 2023 pursuant to D.21-12-015. (T)
(C)/(N)
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(C)/(N)
- 9. As a condition of participating in this Program, customer and property owner must agree to continue to keep the A/C cycling equipment operational and must contact PG&E in the event it is not operational, removed or replaced. PG&E will, from time to time, conduct inspections of A/C cycling equipment to assess health and operational readiness and may, dependent on the current program offer, or provide upgraded technology. (T)
- 10. Customers not enrolled in the SmartAC program who move into a premise (location) that already has a functioning SmartAC device may have their premise (location) auto-enrolled into the SmartAC program with the option to opt-out. (T)
- 11. Customers currently enrolled in the SmartAC program who move to a new premise (location) that has a functioning SmartAC device may continue to be enrolled in the SmartAC program unless they chose to unenroll. (T)
- 12. Pursuant to D.18-11-029, dual enrollment as of October 26, 2018 is no longer available between SmartRate and SmartAC or any other demand response program offered by PG&E or another third-party demand response provider. Customers on SmartRate and SmartAC may continue to participate in both programs if dual enrolled prior to October 26, 2018. SmartRate customers enrolled in the SmartAC program as of October 26, 2018 may have their A/C cycling technology activated during a SmartAC event or during SmartRate Event Days. Participation is capped at the customer's subscribed megawatt level as of December 10, 2018. (T)
(C)/(T)
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(C)/(T)