



ELECTRIC RULE NO. 19.1

Sheet 1

**CALIFORNIA ALTERNATE RATES FOR ENERGY FOR INDIVIDUAL CUSTOMERS AND
SUBMETERED TENANTS OF MASTER-METERED CUSTOMERS
CUSTOMERS AND SUBMETERED TENANTS OF MASTER-METERED CUSTOMERS**

A. GENERAL

The Low-Income Ratepayer Assistance (LIRA) program was established by the Commission in Decision (D.) 89-07-062 and D.89-09-044. The program was revised (T)
in D.94-12-049, and the name of the program changed to California Alternate Rates (T)
for Energy (CARE). The purpose of the CARE program is to provide qualifying (T)
residential applicants with reduced energy charges. An application for the CARE rate
may be made by individually metered PG&E customers, master-metered customers
with qualifying sub-metered tenants, sub-metered tenants of master-metered PG&E
customers, or any permanent resident in an individually metered residential dwelling
unit, except non sub-metered tenants of master-metered customers and any
applicant/customer currently receiving service under Schedule EE.

Qualifying applicants for CARE shall be placed on the CARE rate starting with the first
day of the Billing Cycle such application was processed in by PG&E.

A Nonprofit Group-Living Facility may qualify for CARE if it meets the eligibility criteria (T)
set forth in Rule 19.2. A Qualified Agricultural Housing Facility may qualify for CARE (T)
if it meets the eligibility criteria set forth in Rule 19.3.

B. ELIGIBILITY

To be eligible to receive CARE, the applicant (except in the case where a master- (T)
metered customer submeters qualifying CARE applicants) must qualify under the (T)
eligibility criteria set forth in either Section 1 or 2 below, and meet the certification
requirements thereof to the satisfaction of PG&E. Individually metered
applicants/customers may qualify for CARE at their primary residence only.

The completed application must be submitted to PG&E. PG&E will randomly verify
the eligibility of applicants following enrollment.

Applicants with electric usage above 400% of baseline allowance must provide proof
of qualifying household income, including IRS Tax Return Transcripts, agree to
participate in the Energy Savings Assistance program, and keep their usage below
600% of baseline allowance to remain enrolled in CARE¹. Applicants may be
removed from the CARE program if their monthly electric usage exceeds 600% of
baseline allowance.

¹ All CARE eligibility standard and high-usage Post Enrollment Verification (PEV) requests will be
frozen for customers affected by a disaster as described in the Emergency Consumer Protection
Plan definition in Electric Rule 1.

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B. ELIGIBILITY (Cont'd.)

Total gross annual income for all persons in the applicants household may not exceed the following:

Number of Persons in Household	Total Gross Annual Household Income (Effective June 1, 2023 to May 31, 2024)	(T)
1-2	\$39,440	(T)
3	\$49,720	
4	\$60,000	
5	\$70,280	
6	\$80,560	
7	\$90,840	
8	\$101,120	
Each additional member, add:	\$10,280	(T)

C. CERTIFICATION

- 1. Individually metered PG&E customers, sub-metered tenants of master-metered PG&E customers, and other qualifying applicants in individually metered residential dwelling units: (T)

All applicants for certification must fill out and provide to PG&E Application Form No. 01-9077 (English/Spanish), 62-0972 (English/Chinese), 62-0973 (English/Vietnamese).

- 2. Sub-metered tenants of master-metered PG&E Customers: (T)

Sub-metered tenants of master-metered customers will submit Application Form No. 01-9285 (English/Spanish), 62-0672 (English/Chinese), 62-0673 (English/Vietnamese) to PG&E, including their tenant's apartment/unit number and PG&E account number. PG&E will notify the master-metered customer of the tenant's certification. The master-metered customer, not PG&E, is responsible for extending CARE discounts to tenants certified to receive them. (T)

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C. CERTIFICATION (Cont'd.)

3. Self-certification:

Self-certification will be used to determine income eligibility for the CARE program. Customers must sign a statement upon application indicating that PG&E may verify the customer's eligibility at any time. If verification establishes that the customer is ineligible, the customer will be removed from the program and PG&E may render corrective billings. (T)

D. RECERTIFICATION REQUIREMENTS

Certification of individually-metered PG&E customers and sub-metered tenants of master-metered customers is valid for a period of two years, or four years for customers that are determined to have a fixed income, except as provided in Section F. (T)

Applicants either suspected of or proven to have provided incorrect information in their application for CARE may be required to recertify at any time. Furthermore, PG&E reserves the right to conduct random audits to determine applicants' eligibility. Failure by any party asked to provide proper proof of eligibility will result in disqualification of the applicant's eligibility to receive the CARE rate. PG&E may rebill Customers removed from the program for previous discounts received for which the participant did not qualify. (T)

Upon PG&E's request that the applicant recertify eligibility following the regular expiration date of applicants' eligibility, the applicant will have 90 days to recertify, after which applicants not recertified may lose their eligibility under the CARE program.

It is the responsibility of the applicant to immediately notify PG&E when they are no longer eligible for the CARE program.

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Advice 6937-E
Decision E-3524

Issued by
Meredith Allen
Vice President, Regulatory Affairs

Submitted May 10, 2023
Effective June 1, 2023
Resolution



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E. QUALIFIED SUBMETERED APPLICANTS

Where residential dwelling units are not individually metered by PG&E and where the qualifying CARE applicants are not PG&E's customers of record, PG&E may perform audits to determine if the qualifying applicants still reside at the premises receiving CARE. Then PG&E will either (a) allow CARE to remain in effect until recertification in accordance with Section D above, or (b) remove the customers of record from CARE effective with the first day of the next Billing Cycle after PG&E performs the audits.

F. MISAPPLICATION OF CARE

Certification for eligibility for the CARE program that is made based upon incorrect information provided by the applicant shall constitute misapplication of CARE for the period under which the applicant received CARE. PG&E may rebill the account at the customer's/applicant's otherwise-applicable rate schedule for misapplication of CARE. Such billing shall be for a period up to the most recent three years in accordance with Rule 17.1. However, nothing in Rule 19.1 shall be interpreted as limiting PG&E's rights under any provisions of any applicable law or tariff.

Master-metered customers with PG&E-certified sub-metered tenants shall not be held responsible for incorrect information provided by the sub-metered tenant to PG&E.

(T)
(T)