

A SAFER ELECTRIC SYSTEM FOR YOU



Information to Keep You
and Your Community Safe

We are making immediate and long-term improvements to help prevent wildfires and keep you safe.

Steps we are taking:

- Undergrounding powerlines
- Exceeding state vegetation standards
- Installing stronger powerlines and poles
- Reducing the impact of Public Safety Power Shutoffs
- Expanding safety technology to all powerlines in areas with high fire risk



Helping You Prepare

When wildfire risk is high, power may need to be shut off for safety.

To prepare:

- Update your contact information for notifications at [pge.com/myalerts](https://www.pge.com/myalerts).
- Create an emergency plan at [safetyactioncenter.com](https://www.safetyactioncenter.com).
- Explore backup power options at [pge.com/backuppwr](https://www.pge.com/backuppwr).
- Sign up for PSPS Address Alerts at [pge.com/addressalerts](https://www.pge.com/addressalerts).



We are taking advanced safety measures in response to the growing wildfire threat in California.

This includes two types of wildfire safety outages customers may experience this year.

Public Safety Power Shutoffs (PSPS)

Power is turned off proactively to help prevent wildfires as a last resort during severe weather.

How will you be notified?

You will be notified in advance. Real-time updates will be provided through your preferred contact method.

When are outages more likely?

During high winds, low humidity and dry vegetation. This is most likely from September to November.



To learn more about wildfire safety outages, visit pge.com/wildfiresafety.

Enhanced Powerline Safety Settings (EPSS)

When wildfire risk is higher, EPSS technology is enabled to turn off power within one-tenth of a second if a hazard, like a tree branch, strikes the line. This helps to prevent wildfires before they start.

How will you be notified?

If there is an outage, we will share updates on when power will be restored through your preferred contact method. Since power goes off from an unplanned safety threat, we are unable to notify you in advance.

When are outages more likely?

During hot and dry summer conditions. This is most likely from May to November.

Last year, we saw an

80% reduction in ignitions on EPSS-enabled lines.*

*Reduction in CPUC-reportable ignitions in High Fire-Threat Districts compared to the prior 3-year average as of 12/31/21.

Support for You and Your Family

We know how difficult it is to be without power. Resources are available to prepare before a safety outage.

Before an outage,
visit [pge.com/wildfiresafety](https://www.pge.com/wildfiresafety) to:

- Explore backup power options*
 - Generator rebates
 - Portable batteries
 - Backup power transfer meters

*Check website for eligibility requirements

- Apply for the Medical Baseline Program for energy savings and extra PSPS outage notifications.

During a PSPS outage,
visit [pge.com/pspsresources](https://www.pge.com/pspsresources) to:

- Locate Community Resource Centers for basic supplies and charging stations.
- Access meal replacements from local food banks.
- Find accessible transportation and hotel options.





Take Action

- View current outages and restoration times at pge.com/outages.
- Follow us on Twitter, Facebook and Instagram.
- Use our planning map tool to prepare for outages and learn about safety improvements at pge.com/customerpspsplanningmaps.

