

**PACIFIC GAS AND ELECTRIC COMPANY
Wildfire Mitigation Plans Discovery 2022
Data Response**

PG&E Data Request No.:	OEIS_005-Q05		
PG&E File Name:	WMP-Discovery2022_DR_OEIS_005-Q05		
Request Date:	March 18, 2022	Requester DR No.:	OEIS-PG&E-22-005
Date Sent:	March 23, 2022	Requesting Party:	Office of Energy Infrastructure Safety
PG&E Witness:		Requester:	Kevin Miller

SUBJECT: VM INSPECTIONS

QUESTION 05

According to Section 7.3.5.13, out of the 7 QA/QV programs PG&E describes, 4 programs fell short of targets. PG&E cites various reasons for the shortfall including resource constraints. How is PG&E:

- a) Addressing resource constraints for QA/QV?
- b) Minimizing turnover and loss of talent for QA/QV?
- c) Ensuring QA/QV targets are met in 2022?

ANSWER 05

- a) QAVM – The goals for this year during planning were to meet all of our objectives while having an audit plan based on the resources available. We have gained efficiencies by combining audits in areas that share borders and have one Defined scope contractor. This allows us to give more accurate results for the contractor's performance and eliminates redundant audit plans and reports. We have also reduced the number of procedure audits and we are working in teams on these audits to ensure thorough work.

QVVM – There was an elimination of a redundant audit type identified at the end of 2021 that allows us to reduce our resource constraints for 2022. Additionally, the QV audit schedule is reviewed daily during the team's Daily Operating Review to discuss roadblocks and issues.

- b) QAVM – We offer a lot of room for growth within our department by promoting people from career to senior and senior to expert. We provide opportunities for personal growth through encouraging people to attend training opportunities and obtain certifications, which costs are covered by PG&E.

QVVM – The CFVM contractor team had their contract revised in late 2021 to compensate for QV Field Techs being hired by higher paying contractors from Vegetation Management. The wages were increased significantly by an additional \$10-15 an hour to support stabilize the workforce.

- c) QAVM – Daily and weekly tracking through daily operating review. We are constantly evaluating progress, who is ahead and who is behind, and this information is used to move people to where the work is needed.

QVVM – Our schedule is reviewed daily during our Daily Operating Reviews as well as during our weekly CFVM contractor calls.