



Your Guide to Net Energy Metering and the Billing Process



Overview

Thank you for choosing renewable energy and helping the environment.



This interactive guide will walk you through several topics, including:

Net Energy Metering Basics:

The difference in the amount of energy you produce and the energy you consume.

Net Energy Usage Measurement:

Net Energy Usage is measured by the SmartMeter™ at your home.

New Monthly PG&E Statement:

Helpful information about your monthly and year-to-date net energy usage and associated costs.

Annual True-Up Statement:

A reconciliation of your total energy credits and charges for the 12-month billing period, as well as the final balance you will pay.

Net Surplus Compensation:

A payment you may be eligible for if you generate more energy than you use in your 12-month billing cycle.

Net Energy Metering Basics



You are enrolled in the Net Energy Metering (NEM) Program. Understanding your energy statement allows you to use the information this program provides as an energy management tool.

All PG&E solar and renewable customers with appropriately sized systems are eligible for NEM. And the idea is simple: Electricity generated by your system - first and foremost - is used to provide energy for your home.

This offsets the amount of electricity that needs to be provided by PG&E, and any electricity that you do not consume is exported to the grid. When your system is not generating energy, for example, at night, or it does not generate enough electricity to meet your energy needs, the shortfall is supplied by PG&E.

How Net Energy Usage is measured



Net energy usage is measured by the SmartMeter™ at your home. Some months, you may use more energy than your system generates, which results in a charge. Other months, your system may produce more energy than you consume and you will receive a credit. Because you are participating in a [Time-of-Use](#) rate plan, you may also receive a credit if you are exporting energy to the grid when rates are higher and consuming energy when rates are lower (such as at night).

Finally, NEM customers are normally on a 12-month billing cycle that results in what is known as True-Up. Throughout the year, charges are offset by your credits. At the end of your 12-month billing cycle, all charges and credits are reconciled to determine whether or not you have a remaining balance.



Your new monthly PG&E Statement

While you will continue to receive a monthly PG&E Energy Statement, as a NEM customer you are not charged for the electricity you use or credited for the electricity you generate until the end of your 12-month billing cycle.

What appears on the monthly bill under **Current Electric Monthly Charges** is the minimum amount that all PG&E customers pay every month. Your new statement will also contain a snapshot of your year-to-date charges and credits based on your energy production and use in the Net Energy Metering Account Summary part of the statement.

This amount is shown for your information only and will not be billed or due until your True-Up Statement is generated at the end of your 12-month billing cycle.





Your annual True-Up Statement



Every 12 months following your system's interconnection to the PG&E grid, you will get a True-Up Statement - a reconciliation of all electric usage charges and credits. If you have a balance remaining, it will tell you what amount is due and will appear in the **Your Account Summary** section of your PG&E Energy Statement. If you have a credit remaining, your NEM statement will reset to zero.

Once all your charges, credits, and compensation are reconciled, the process will begin all over again for a new 12-month billing cycle.



Net Surplus Compensation

The amount of electricity you generate, how much you use, and your energy rate all determine if there is a net charge or net credit at the end of your 12-month billing cycle.

If you have a credit balance at your annual True-Up, you may be eligible for payment through Net Surplus Compensation (NSC). The credit for excess energy generated over your entire annual billing period is paid back to you at roughly \$0.03 per kilowatt-hour (kWh).



To keep track of your total net energy generation or consumption, just check your PG&E Energy Statement in the “Summary of NEM Charges” table (“Net Usage) kWh)” column). You are eligible for NSC at True-Up only when your “Net Usage (kWh)” appears as a negative amount.

Additional steps are required to receive payments for any Renewable Energy Credits associated with your NSC. For more information, visit [pge.com/NSC](https://www.pge.com/NSC).



Monitoring success: Your Net Energy Metering Statement

Your PG&E Net Energy Metering Statement is a useful tool to help you understand your current energy use. It provides what you owe monthly and how you are tracking towards True-Up with a snapshot of your accumulated charges, credits, and total net energy amount.

[CLICK HERE TO SEE DETAILS](#)

ENERGY STATEMENT
www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: mm/dd/yyyy
Due Date: mm/dd/yyyy

Service For:
JOHN DOE
1234 MAIN STREET
ANYTOWN, CA 00000

Your Account Summary

Amount Due on Previous Statement	\$21.10
Payment(s) Received Since Last Statement	0.00
Previous Unpaid Balance	\$21.10
Current Electric Monthly Charges	\$10.72
Total Amount Due by mm/dd/yyyy	\$31.82

Questions about your bill?
Solar Hotline: 1-877-743-4112 M-F 8-5
General: 1-800-743-5000
24 hours per day, 7 days per week
www.pge.com/MyEnergy

Local Office Address
705 P Street
Fresno, CA 93760

Your Enrolled Programs
Net Energy Metering (NEM2)

Your Net Energy Metering (NEM) Account Summary

Year-to-date (YTD) NEM charges are based on your YTD usage. Your NEM balance will be reconciled on your annual True-Up statement (mm/yyyy) and other charges and taxes may apply. No credits will be carried over to your next True-Up period. Please see the "Summary of Your NEM YTD Charges" for more details.

Total NEM Charges Before Taxes	\$419.04
Total Electric Minimum Delivery Charges	-30.22
Estimated Taxes	22.99
YTD Estimated NEM Charges At True-Up	\$411.41

Important Messages
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Neighborhood payment centers
Did you know it's FREE to pay your PG&E bill at any of our 600 authorized neighborhood payment centers? Payments made by 5 p.m. will post to your PG&E account the same day. Locations and times of operation may be more convenient for your schedule. Call 1-888-743-0011 to find a location near you.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

9 9 9 0 1 2 3 4 5 6 7 8 9 0 1 0 0 0 0 0 5 5 5 0 0 0 0 0 0 0 0 5 5 5

Account Number: 1023456789-0 Due Date: mm/dd/yyyy Total Amount Due: \$31.82 Amount Enclosed: \$

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

JOHN DOE
1234 MAIN STREET
ANYTOWN, CA 0000

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Monitoring success: Your Net Energy Metering Statement

**CLICK THE NUMBER TABS FOR
A DETAILED EXPLANATION.**

1 **Service For** - Clearly indicates where your charges were incurred. Some customers receive PG&E service at multiple locations, such as a home and rental property.

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3 Savings alert placeholder

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Account Number:	Due Date:	Total Amount Due:	Amount Enclosed:
1023456789-0	mm/dd/yyyy	\$31.82	\$ <input style="width: 80%; height: 20px;" type="text"/>

JOHN DOE
1234 MAIN STREET
ANYTOWN, CA 0000

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SACRAMENTO, CA 95899-7300

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Monitoring success: Your Net Energy Metering Statement

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2 Your Account Summary - The account summary provides an overview of charges incurred, payments received, and your total amount due. Since you're a NEM customer, you only pay current gas charges (if you have a gas account) and current electric monthly charges. This is the minimum amount due that you must pay by the due date. It will not include actual charges for electricity until your True-Up month.

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💰 Savings alert placeholder

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1023456789-0	mm/dd/yyyy	\$31.82	\$ <input style="width: 80%;" type="text"/>

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Monitoring success: Your Net Energy Metering Statement

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3 At-A-Glance Account Data -
Your account number and due date are at the top of every page. It is good to have this information handy if you need to call us about your energy use.

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4 **Questions About Your Bill? -**
If you have any questions, feel
free to contact us using the
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Monitoring success: Your Net Energy Metering Statement

**CLICK THE NUMBER TABS FOR
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6 Summary of NEM Charges -
The chart at right shows how much net energy you generated or consumed each month and the associated charge or credit. The chart provides a summary of the total NEM charges from the start of your annual True-Up period and a monthly snapshot of your net energy use including time periods on your Time-of-Use rate schedule.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: mm/dd/yyyy
Due Date: mm/dd/yyyy

6

Summary of Your NEM Year-to-Date (YTD) Charges

Service For: 1234 Main Street
Service Agreement ID: 9087654321
Rate Schedule: ETOUA XH Residential Time-of-Use Service

Summary of NEM Charges

Bill Period End Date	Net Peak Usage (kWh)	Net Off Peak Usage (kWh)	Net Usage (kWh)	Estimated NEM Charges Before Taxes	Estimated Taxes	Estimated Total NEM Charges
10/31/2016	102	621	723	\$139.63	\$7.61	\$147.24
11/30/2016	98	604	701	135.60	7.39	142.99
12/31/2016	101	620	722	143.81	7.59	151.40
TOTAL	301	1845	2146	\$ 419.04	\$22.59	\$ 441.63

Differences in net usage may occur due to rounding

7

Electric Charges

Bill Period End Date	Minimum Delivery Charges	Energy Charges*
10/31/2016	\$10.18	\$59.39
11/30/2016	9.86	57.60
12/31/2016	10.18	59.28
TOTAL	\$30.22	\$176.27

* Please go to pge.com/electricrates to find the generation component of your Energy Charges.

8

Explanation of Calculations

Your YTD Total NEM Charges represent the balance of your net usage since the start of your True-Up period. Charges are calculated each month but are not billed until the end of the True-Up period.

Your Summary of NEM Charges will be reset to zero at True-Up.

The Minimum Delivery Charge is billed monthly and credited at True-Up if the total NEM Charges Before Taxes or total State Mandated Non-Bypassable Charges are greater than your cumulative Minimum Delivery Charges. Refer to Detail of NEM Charges page for details about the State Mandated Non-Bypassable Charges.

Energy Charges are commodity costs related to energy usage and will be paid (if a positive amount) at True-Up when your NEM Charges Before Taxes are less than the sum of your total Minimum Delivery Charges and Energy Charges.

This is your YTD balance. Your total NEM balance will be reconciled on your True-Up statement (09/2017).

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Estimated Taxes	22.59
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Please contact the Solar Customer Service Center at 1-877-743-4112 for questions about your NEM charges



Visit www.pge.com/nembilling for a detailed explanation of NEM billing

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Monitoring success: Your Net Energy Metering Statement

**CLICK THE NUMBER TABS FOR
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7 Electric Charges - All PG&E customers pay the Minimum Delivery Charges monthly to stay connected to the grid. This Minimum Delivery Charge is used to pay for the transportation of the electricity over PG&E's grid. The Energy Charge is used to pay for the generation of electricity that PG&E provides, and will not affect your monthly bill but may increase the amount owed at True-Up.



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8 Explanation of Calculations -

This section explains how your monthly Electric Charges and year-to-date (YTD) NEM charges are calculated and factor into your True-Up bill. If you are eligible for Net Surplus Compensation those calculations will be applied at your annual True-Up.

NEXT PAGE



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9 NEM Charts - These charges or credits provide a visual representation of both the monthly NEM charges and cumulative balance of those charges or credits month over month. This visual provides a way to monitor and better gauge what charges or credits will likely be at True-Up.

NEXT PAGE

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Service Agreement ID: 9087654321
Rate Schedule: ETOUA XH Residential Time-of-Use Service

NEM Charges Before Taxes

Monthly NEM Charges
Monthly NEM Charges represent the cost of the electricity you use each month. You don't pay your monthly NEM balance each month. Instead, your Monthly NEM Charges are added up to calculate your Cumulative NEM balance, which you pay at True-Up.

Cumulative NEM Balance by Month

Cumulative NEM Balance
Cumulative NEM balance is a running total of your electricity costs and can increase or decrease depending on each month's use and generation. You only pay your Cumulative NEM balance at True-Up.

Visit www.pge.com/nembilling for a detailed explanation of NEM billing
 Page 4 of 6
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Monitoring success: Your Net Energy Metering Statement

**CLICK THE NUMBER TABS FOR
A DETAILED EXPLANATION.**

10 **Details of Electric Monthly Charges** - This section covers information about how your monthly electric delivery charges are calculated. This is the minimum charge you pay each month.

NEXT PAGE

ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: mm/dd/yyyy
Due Date: mm/dd/yyyy

10 **Details of Electric Monthly Charges**

mm/dd/yyyy - mm/dd/yyyy (32 billing days)

Service For: 1234 Main Street
Service Agreement ID: 9087654321
Rate Schedule: ETOUA XH Residential Time-of-Use Service
Enrolled Programs: Net Energy Metering (NEM2)

mm/dd/yyyy - mm/dd/yyyy

Minimum Delivery Charge ¹	## days @ \$0.296576/day	10.18
{Jurisdiction} Utility Users' Tax (X.XX%)		x.xx

Electric Monthly Charges \$10.72

¹The Minimum Delivery Charge is set by the CPUC. Your electric Minimum Delivery Charge for this period is \$10.58. This amount can include applicable discounts and may be deducted at True-Up if your total NEM Charges Before Taxes is greater than your total Minimum Delivery Charges.

Service Information

Meter #	1098765432
Consumption	721.573673 kWh
Net Generation	0.000000 kWh
Total Usage	721.573673 kWh
Baseline Territory	X
Heat Source	Electric
Serial	P
Rotating Outage Block	50

Additional Messages

Visit www.pge.com/nembilling for a detailed explanation of NEM billing

Page 5 of 6



Monitoring success: Your Net Energy Metering Statement

**CLICK THE NUMBER TABS FOR
A DETAILED EXPLANATION.**

11 **Details of NEM Energy Charges -**
This portion of your statement shows the amount of electricity used for the current billing period and the associated charges or credits.

11

Details of NEM Charges

mm/dd/yyyy - mm/dd/yyyy (32 billing days)

Service For: 1234 Main Street
Service Agreement ID: 9087654321
Rate Schedule: ETOUA XH Residential Time-of-Use Service
Enrolled Programs: Net Energy Metering (NEM2)

mm/dd/yyyy - mm/dd/yyyy

Baseline Allowance	492.90 kWh	(31 days x 15.9 kWh/day)	
Net Usage			
Peak	101.406420 kWh	@ \$0.28530	\$28.93
Off Peak	620.167253 kWh	@ \$0.27100	168.07
Baseline Credit	492.900000 kWh	@ -\$0.11709	-57.71
NBC Net Usage Adjustment			-12.10
State Mandated Non-Bypassable Charge ¹			16.62
Energy Commission Tax			0.21
San Jose Utility Users' Tax (5.000%)			6.96
San Jose Franchise Surcharge			0.42

12

Monthly NEM Charges \$151.40

²The State Mandated Non-Bypassable Charge (NBC) cannot be reduced by any net generation credits. If applicable, additional discounts are included in the NBC.

Your NEM balance will be reconciled on your True-Up statement (mm/yyyy).

Average Daily Usage (kWh/day)

Last Year	Last Period	Current Period
N/A	23.38	23.38



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: mm/dd/yyyy
Due Date: mm/dd/yyyy

Service Information

Meter #	1098765432
Consumption	721.573673 kWh
Net Generation	0.000000 kWh
Total Usage	721.573673 kWh
Baseline Territory	X
Heat Source	Electric
Serial	P
Rotating Outage Block	50

Additional Messages

The State Mandated Non-Bypassable Charge (NBC) is calculated based on your energy usage and is relevant to determine the True-Up amount. This charge includes the following fees: Public Purpose Programs, Nuclear Decommissioning, DWR Bond Charge and Competition Transition Charge. The NBC Net Usage Adjustment is to ensure that you don't pay for NBCs twice.



Visit www.pge.com/nembilling for a detailed explanation of NEM billing

Page 6 of 6
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Monitoring success: Your Net Energy Metering Statement

**CLICK THE NUMBER TABS FOR
A DETAILED EXPLANATION.**

12 Monthly NEM Charges -
This is the total NEM charge or credit for this billing period. This charge or credit is shown for informational purposes only and is reconciled at your annual True-Up.

11

Details of NEM Charges

mm/dd/yyyy - mm/dd/yyyy (32 billing days)

Service For: 1234 Main Street
Service Agreement ID: 9087654321
Rate Schedule: ETOUA XH Residential Time-of-Use Service
Enrolled Programs: Net Energy Metering (NEM2)

mm/dd/yyyy - mm/dd/yyyy

Baseline Allowance	492.90 kWh	(31 days x 15.9 kWh/day)		
Net Usage				
Peak	101.406420 kWh	@ \$0.28530	\$28.93	
Off Peak	620.167253 kWh	@ \$0.27100	168.07	
Baseline Credit	492.900000 kWh	@ -\$0.11709	-57.71	
NBC Net Usage Adjustment			-12.10	
State Mandated Non-Bypassable Charge ¹			16.62	
Energy Commission Tax			0.21	
San Jose Utility Users' Tax (5.000%)			6.96	
San Jose Franchise Surcharge			0.42	

12

Monthly NEM Charges \$151.40

² The State Mandated Non-Bypassable Charge (NBC) cannot be reduced by any net generation credits. If applicable, additional discounts are included in the NBC.

Your NEM balance will be reconciled on your True-Up statement (mm/yyyy).

Average Daily Usage (kWh/day)

Last Year	Last Period	Current Period
N/A	23.38	23.38



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: mm/dd/yyyy
Due Date: mm/dd/yyyy

Service Information

Meter #	1098765432
Consumption	721.573673 kWh
Net Generation	0.000000 kWh
Total Usage	721.573673 kWh
Baseline Territory	X
Heat Source	Electric
Serial	P
Rotating Outage Block	50

Additional Messages

The State Mandated Non-Bypassable Charge (NBC) is calculated based on your energy usage and is relevant to determine the True-Up amount. This charge includes the following fees: Public Purpose Programs, Nuclear Decommissioning, DWR Bond Charge and Competition Transition Charge. The NBC Net Usage Adjustment is to ensure that you don't pay for NBCs twice.



Visit www.pge.com/nembilling for a detailed explanation of NEM billing

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Charges, credits, and compensation: Your True-Up Statement

Becoming familiar with your True-Up Statement **helps provide you with a true end-of-year representation of your net energy usage.** This includes a summary of your final balance after all your credits and charges are reconciled, whether there is an amount due, and if you are eligible for compensation based on the total net usage.

[CLICK HERE TO SEE DETAILS](#)

ENERGY STATEMENT
www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 09/30/2017
Due Date: 10/23/2017

Service For:
ETOUB Charge True-Up
1234 Main Street
Anytown, CA 00000

Questions about your bill?
Solar Hotline: 1-877-743-4112 M-F 8-5
General: 1-800-743-5000
24 hours per day, 7 days per week
www.pge.com/MyEnergy

Local Office Address
750 Lindero St Ste 160
San Rafael, CA 94901

Your Enrolled Programs
Net Energy Metering (NEM2)

Your Account Summary

Amount Due on Previous Statement	\$43.54
Payment(s) Received Since Last Statement	-43.54
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$9.86
Total NEM Charges	\$85.19
Total Amount Due by 10/23/2017	\$595.05

Your Net Energy Metering (NEM) Summary: True-Up

This is your True-Up statement. Please see the "Summary of Your NEM True-Up Period Charges" for more details.

Total NEM Charges Before Taxes	\$704.28
Total Electric Minimum Delivery Charges	-119.90
Taxes	0.81
Total NEM Charges Due	\$585.19

Important Messages
For details of charges, taxes and surcharges, daily usage details from your SmartMeter, and additional payment options, you may access your account online at www.pge.com/MyEnergy. The California Alternate Rates for Energy (CARE) Program provides a monthly discount on energy bills for income-qualified household. Applying is free, easy and confidential. To see if you qualify, please visit www.pge.com/care or call 1-866-743-2273.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

9 9 0 1 2 3 4 5 6 7 8 9 0 1 0 0 0 0 X X X X X 0 0 0 0 0 0 X X X X X X

Account Number:	Due Date:	Total Amount Due:	Amount Enclosed:
1023456789-0	10/23/2017	\$595.05	\$

1023456789-0
NET ENERGY METERING CUSTOMER
ANYTOWN, CA 00000
EXTRA ADDRESS LINE
EXTRA LINE

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

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Charges, credits, and compensation: Your True-Up Statement

CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION.

1 Your Account Summary - A snapshot of your bill in large, easy-to-read type. Although a more detailed breakdown of your charges is available on the following pages, the account summary provides an overview of charges incurred, payments received, and your total amount due. It's important to note that at the annual anniversary of the start of participation in the NEM program (annual True-Up), customers are responsible for any reconciled NEM charges due.

ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 09/30/2017
Due Date: 10/23/2017

Service For:
ETOUB Charge True-Up
1234 Main Street
Anytown, CA 00000

Questions about your bill?
Solar Hotline: 1-877-743-4112 M-F 8-5
General: 1-800-743-5000
24 hours per day, 7 days per week
www.pge.com/MyEnergy

Local Office Address
750 Lindaro St Ste 160
San Rafael, CA 94901

Your Enrolled Programs
Net Energy Metering (NEM2)

1 Your Account Summary

Amount Due on Previous Statement	\$43.54
Payment(s) Received Since Last Statement	-43.54
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$9.86
Total NEM Charges	585.19
Total Amount Due by 10/23/2017	
\$595.05	

2 Your Net Energy Metering (NEM) Summary: True-Up

This is your True-Up statement. Please see the "Summary of Your NEM True-Up Period Charges" for more details.

Total NEM Charges Before Taxes	\$704.28
Total Electric Minimum Delivery Charges	-119.90
Taxes	0.81
Total NEM Charges Due	\$585.19

Important Messages
For details of charges, taxes and surcharges, daily usage details from your SmartMeter, and additional payment options, you may access your account online at www.pge.com/MyEnergy. The California Alternate Rates for Energy (CARE) Program provides a monthly discount on energy bills for income-qualified household. Applying is free, easy and confidential. To see if you qualify, please visit www.pge.com/care or call 1-866-743-2273.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

9 9 9 0 1 2 3 4 5 6 7 8 9 0 1 0 0 0 0 X X X X X 0 0 0 0 0 0 X X X X X X

	Account Number: 1023456789-0	Due Date: 10/23/2017	Total Amount Due: \$595.05	Amount Enclosed: \$ <input type="text"/>
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1023456789-0
NET ENERGY METERING CUSTOMER
ANYTOWN, CA 00000
EXTRA ADDRESS LINE
EXTRA LINE

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300

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Charges, credits, and compensation: Your True-Up Statement

CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION.

2 Your Net Energy Metering (NEM) Account Summary: True-Up - This section provides notification that this is the annual True-Up statement in which all energy charges, credits and previously billed monthly electric minimum charges are reconciled. If you generated more energy than you used over the True-Up period, this section would also include your Net Surplus Compensation.

NEXT PAGE



ENERGY STATEMENT

www.pge.com/MyEnergy

Service For:
ETOUB Charge True-Up
1234 Main Street
Anytown, CA 00000

Questions about your bill?
Solar Hotline: 1-877-743-4112 M-F 8-5
General: 1-800-743-5000
24 hours per day, 7 days per week
www.pge.com/MyEnergy

Local Office Address
750 Lindaro St Ste 160
San Rafael, CA 94901

Your Enrolled Programs
Net Energy Metering (NEM2)

Account No: 1023456789-0
Statement Date: 09/30/2017
Due Date: 10/23/2017

1 Your Account Summary

Amount Due on Previous Statement	\$43.54
Payment(s) Received Since Last Statement	-43.54
Previous Unpaid Balance	\$0.00
Current Electric Monthly Charges	\$9.86
Total NEM Charges	585.19

Total Amount Due by 10/23/2017 \$595.05

2 Your Net Energy Metering (NEM) Summary: True-Up


This is your True-Up statement. Please see the "Summary of Your NEM True-Up Period Charges" for more details.

Total NEM Charges Before Taxes	\$704.28
Total Electric Minimum Delivery Charges	-119.90
Taxes	0.81
Total NEM Charges Due	\$585.19

Important Messages
For details of charges, taxes and surcharges, daily usage details from your SmartMeter, and additional payment options, you may access your account online at www.pge.com/MyEnergy. The California Alternate Rates for Energy (CARE) Program provides a monthly discount on energy bills for income-qualified household. Applying is free, easy and confidential. To see if you qualify, please visit www.pge.com/care or call 1-866-743-2273.


Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

9 9 9 0 1 2 3 4 5 6 7 8 9 0 1 0 0 0 0 0 X X X X X 0 0 0 0 0 0 X X X X X X

	Account Number: 1023456789-0	Due Date: 10/23/2017	Total Amount Due: \$595.05	Amount Enclosed: \$ <input type="text"/>
--	--	--------------------------------	--------------------------------------	---

1023456789-0
NET ENERGY METERING CUSTOMER
ANYTOWN, CA 00000
EXTRA ADDRESS LINE
EXTRA LINE

PG&E
BOX 997300
SACRAMENTO, CA 95899-7300



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Charges, credits, and compensation: Your True-Up Statement

CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION.

3 Summary of Your NEM True-Up Period Charges - The chart at right shows how much net energy you generated or consumed each month and the associated charge or credit. The chart provides a summary of the total NEM charges from the start of your annual True-Up period and a monthly snapshot of your net energy use including time periods on your Time-of-Use rate schedule.

3 Summary of Your NEM True-Up Period Charges

Service For: 1234 Main Street
 Service Agreement ID: 9087654321
 Rate Schedule: ETOUB H Residential Time-of-Use Service

Summary of NEM Charges

Bill Period End Date	Net Peak Usage (kWh)	Net Off Peak Usage (kWh)	Net Usage (kWh)	Estimated NEM Charges Before Taxes	Estimated Taxes	Estimated Total NEM Charges
10/31/2016	25	122	147	\$29.88	\$0.04	\$29.92
11/30/2016	-48	-23	-71	-15.11	-0.02	-15.13
12/31/2016	88	425	513	104.29	0.15	104.44
01/31/2017	14	-44	-30	-5.74	0.01	-5.75
02/28/2017	120	801	921	186.51	0.27	186.78
03/31/2017	55	91	146	30.24	0.04	30.28
04/30/2017	-86	120	34	5.19	0.01	5.20
05/31/2017	-44	19	-25	-10.87	-0.01	-10.88
06/30/2017	81	108	189	56.21	0.05	56.26
07/31/2017	58	155	213	59.92	0.06	59.98
08/31/2017	199	78	277	90.66	0.08	90.74
09/30/2017	520	-56	464	173.10	0.13	173.23
TOTAL	982	1796	2778	\$704.28	\$0.81	\$705.09

Differences in net usage may occur due to rounding

4 Electric Charges

Bill Period End Date	Minimum Delivery Charges	Energy Charges
10/31/2016	\$10.18	\$12.14
11/30/2016	9.86	-6.38
12/31/2016	10.18	42.37
01/31/2017	10.18	2.20
02/28/2017	9.20	75.52
03/31/2017	10.18	12.49
04/30/2017	9.86	1.49
05/31/2017	10.18	-5.98
06/30/2017	9.86	26.19
07/31/2017	10.18	27.00
08/31/2017	10.18	44.46
09/30/2017	9.86	88.58
TOTAL	\$119.90	\$320.08

* Please go to pge.com/electricrates to find the generation component of your Energy Charges.

5 Explanation of Calculations

This is your True-Up statement. You are being billed for your total NEM Charges Before Taxes minus your total electric Minimum Delivery Charges in addition to any applicable charges and taxes.

Since this is your **True-Up statement**, all electric usage charges and credits are reset to zero starting with your next billing cycle.

The Minimum Delivery Charge is being billed monthly and credited at True-Up if the total NEM Charges before Taxes are greater than your cumulative Minimum Delivery Charges.

Energy Charges are basic commodity costs related to energy usage. These charges will only be billed at True-Up if they are a positive amount and when the total NEM Charges before Taxes are less than the sum of your total Minimum Delivery Charges and Energy Charges.

Based on your **Net Usage (kWh)**, the True-Up calculations are:

Total NEM Charges Before Taxes	\$704.28
Total Electric Minimum Delivery Charges	-119.90
Taxes	0.81
Total NEM Charges Due	\$585.19



Please contact the Solar Customer Service Center at 1-877-743-4112 for questions about your NEM charges. Visit www.pge.com/nembilling for a detailed explanation of NEM billing.

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Charges, credits, and compensation: Your True-Up Statement

CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION.

4 **Electric Charges** - Minimum Delivery Charges are a nominal amount that all PG&E customers pay monthly to stay connected to the grid regardless of whether they have solar or use any electricity. Energy Charges are reconciled on your True-Up statement.

ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 09/30/2017
 Due Date: 10/23/2017

3 **Summary of Your NEM True-Up Period Charges**

Service For: 1234 Main Street
 Service Agreement ID: 9087654321
 Rate Schedule: ETOUB H Residential Time-of-Use Service

Summary of NEM Charges

Bill Period End Date	Net Peak Usage (kWh)	Net Off Peak Usage (kWh)	Net Usage (kWh)	Estimated NEM Charges Before Taxes	Estimated Taxes	Estimated Total NEM Charges
10/31/2016	25	122	147	\$29.88	\$0.04	\$29.92
11/30/2016	-48	-23	-71	-15.11	-0.02	-15.13
12/31/2016	88	425	513	104.29	0.15	104.44
01/31/2017	14	-44	-30	-5.74	0.01	-5.75
02/28/2017	120	801	921	186.51	0.27	186.78
03/31/2017	55	91	146	30.24	0.04	30.28
04/30/2017	-86	120	34	5.19	0.01	5.20
05/31/2017	-44	19	-25	-10.87	-0.01	-10.88
06/30/2017	81	108	189	56.21	0.05	56.26
07/31/2017	58	155	213	59.92	0.06	59.98
08/31/2017	199	78	277	90.66	0.08	90.74
09/30/2017	520	-56	464	173.10	0.13	173.23
TOTAL	982	1796	2778	\$704.28	\$0.81	\$705.09

Differences in net usage may occur due to rounding

4 **Electric Charges**

Bill Period End Date	Minimum Delivery Charges	Energy Charges
10/31/2016	\$10.18	\$12.14
11/30/2016	9.86	-6.38
12/31/2016	10.18	42.37
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09/30/2017	9.86	88.58
TOTAL	\$119.90	\$320.08

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5 **Explanation of Calculations**

This is your True-Up statement. You are being billed for your total NEM Charges Before Taxes minus your total electric Minimum Delivery Charges in addition to any applicable charges and taxes.

Since this is your **True-Up statement**, all electric usage charges and credits are reset to zero starting with your next billing cycle.

The Minimum Delivery Charge is being billed monthly and credited at True-Up if the total NEM Charges before Taxes are greater than your cumulative Minimum Delivery Charges.

Energy Charges are basic commodity costs related to energy usage. These charges will only be billed at True-Up if they are a positive amount and when the total NEM Charges before Taxes are less than the sum of your total Minimum Delivery Charges and Energy Charges.

Based on your **Net Usage (kWh)**, the True-Up calculations are:

Total NEM Charges Before Taxes	\$704.28
Total Electric Minimum Delivery Charges	-119.90
Taxes	0.81
Total NEM Charges Due	\$585.19

Please contact the Solar Customer Service Center at 1-877-743-4112 for questions about your NEM charges. Visit www.pge.com/nembilling for a detailed explanation of NEM billing.

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Charges, credits, and compensation: Your True-Up Statement

CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION.

5 Explanation of Calculations - This section explains how your year-to-date (YTD) and month over month NEM charges are calculated. Since this is your True-Up statement you are responsible for any charges due. If you generated more energy than you used over the True-Up period, this section would also include your Net Surplus Compensation.

NEXT PAGE



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 09/30/2017
Due Date: 10/23/2017

3

Summary of Your NEM True-Up Period Charges

Service For: 1234 Main Street
Service Agreement ID: 9087654321
Rate Schedule: ETOUB H Residential Time-of-Use Service

Summary of NEM Charges

Bill Period End Date	Net Peak Usage (kWh)	Net Off Peak Usage (kWh)	Net Usage (kWh)	Estimated NEM Charges Before Taxes	Estimated Taxes	Estimated Total NEM Charges
10/31/2016	25	122	147	\$29.88	\$0.04	\$29.92
11/30/2016	-48	-23	-71	-15.11	-0.02	-15.13
12/31/2016	88	425	513	104.29	0.15	104.44
01/31/2017	14	-44	-30	-5.74	0.01	-5.75
02/28/2017	120	801	921	186.51	0.27	186.78
03/31/2017	55	91	146	30.24	0.04	30.28
04/30/2017	-86	120	34	5.19	0.01	5.20
05/31/2017	-44	19	-25	-10.87	-0.01	-10.88
06/30/2017	81	108	189	56.21	0.05	56.26
07/31/2017	58	155	213	59.92	0.06	59.98
08/31/2017	199	78	277	90.66	0.08	90.74
09/30/2017	520	-56	464	173.10	0.13	173.23
TOTAL	982	1796	2778	\$704.28	\$0.81	\$705.09

Differences in net usage may occur due to rounding

4

Electric Charges

Bill Period End Date	Minimum Delivery Charges	Energy Charges
10/31/2016	\$10.18	\$12.14
11/30/2016	9.86	-6.38
12/31/2016	10.18	42.37
01/31/2017	10.18	2.20
02/28/2017	9.20	75.52
03/31/2017	10.18	12.49
04/30/2017	9.86	1.49
05/31/2017	10.18	-5.98
06/30/2017	9.86	26.19
07/31/2017	10.18	27.00
08/31/2017	10.18	44.46
09/30/2017	9.86	88.58
TOTAL	\$119.90	\$320.08

* Please go to pge.com/electricrates to find the generation component of your Energy Charges.

5

Explanation of Calculations

This is your True-Up statement. You are being billed for your total NEM Charges Before Taxes minus your total electric Minimum Delivery Charges in addition to any applicable charges and taxes.

Since this is your **True-Up statement**, all electric usage charges and credits are reset to zero starting with your next billing cycle.

The Minimum Delivery Charge is being billed monthly and credited at True-Up if the total NEM Charges before Taxes are greater than your cumulative Minimum Delivery Charges.

Energy Charges are basic commodity costs related to energy usage. These charges will only be billed at True-Up if they are a positive amount and when the total NEM Charges before Taxes are less than the sum of your total Minimum Delivery Charges and Energy Charges.

Based on your **Net Usage (kWh)**, the True-Up calculations are:

Total NEM Charges Before Taxes	\$704.28
Total Electric Minimum Delivery Charges	-119.90
Taxes	0.81
Total NEM Charges Due	\$585.19



Please contact the Solar Customer Service Center at 1-877-743-4112 for questions about your NEM charges. Visit www.pge.com/nembilling for a detailed explanation of NEM billing.

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Charges, credits, and compensation: Your True-Up Statement

CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION.

6 NEM Charts - These charges or credits provide a visual representation of both the monthly NEM charges and what the balance of those charges or credits culminate to month over month.

NEXT PAGE



ENERGY STATEMENT

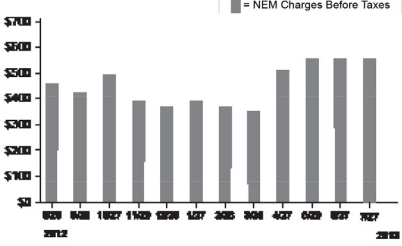
www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 09/30/2017
Due Date: 10/23/2017

Summary of Your NEM True-Up Period Charges (continued)

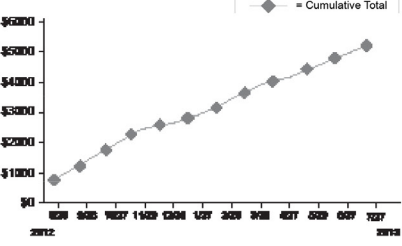
Service For: 1234 Main Street
 Service Agreement ID: 9087654321
 Rate Schedule: ETOUB H Residential Time-of-Use Service

NEM Charges Before Taxes




Monthly NEM Charges
 Monthly NEM Charges represent the cost of the electricity you use each month. You don't pay your monthly NEM balance each month. Instead, your Monthly NEM Charges are added up to calculate your Cumulative NEM balance, which you pay at True-Up.


Cumulative NEM Balance by Month



Cumulative NEM Balance
 Cumulative NEM balance is a running total of your electricity costs and can increase or decrease depending on each month's use and generation. You only pay your Cumulative NEM balance at True-Up.



Visit www.pge.com/nembilling for a detailed explanation of NEM billing




Recycled Paper
30% Post-Consumer Waste
Page 4 of 6



Charges, credits, and compensation: Your True-Up Statement

CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION.

7 Details of Electric Monthly Charges - This section covers information about how your Minimum Delivery Charge is calculated. This is the minimum charge you pay each month.



ENERGY STATEMENT
www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 09/30/2017
Due Date: 10/23/2017

7 Details of Electric Monthly Charges

09/01/2017 - 09/30/2017 (30 billing days)

Service For: 1234 Main Street
Service Agreement ID: 9087654321
Rate Schedule: ETOUB H Residential Time-of-Use Service
Enrolled Programs: Net Energy Metering (NEM2)

Minimum Delivery Charge ¹	30 days @ \$0.32854	\$9.86
Electric Monthly Charges		\$9.86

8 NEM True-Up Charges


10/01/2016 - 09/30/2017

Total NEM Charges Before Taxes		\$704.28
Total Electric Minimum Delivery Charges		-119.90
Energy Commission Tax		0.81
Total NEM Charges		\$585.19

¹The Minimum Delivery Charge is set by the CPUC. Your electric Minimum Delivery Charge for this period is \$9.86. This amount can include applicable discounts and may be deducted at True-Up if your total NEM Charges Before Taxes are greater than your total Minimum Delivery Charges.

Service Information

Meter #	1098765432
Consumption	520.000000 kWh
Net Generation	-56.000000 kWh
Net Usage	464.000000 kWh
Baseline Territory	X
Heat Source	Electric
Serial	P
Rotating Outage Block	50



Visit www.pge.com/nembilling for a detailed explanation of NEM billing

Page 5 of 6



Charges, credits, and compensation: Your True-Up Statement

CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION.

8 NEM True-Up Charges - This section reconciles all charges for this True-Up period including Total NEM Charges, Electric Charges and taxes due. Total NEM charges listed are due by the Due Date listed at the top of the page.

[NEXT PAGE](#)

ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: 09/30/2017
Due Date: 10/23/2017

7 Details of Electric Monthly Charges

09/01/2017 - 09/30/2017 (30 billing days)

Service For: 1234 Main Street
 Service Agreement ID: 9087654321
 Rate Schedule: ETOUB H Residential Time-of-Use Service
 Enrolled Programs: Net Energy Metering (NEM2)

Minimum Delivery Charge ¹	30 days @ \$0.32854	\$9.86
Electric Monthly Charges		\$9.86

Service Information

Meter #	1098765432
Consumption	520.000000 kWh
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8 NEM True-Up Charges

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<hr/>	
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Visit www.pge.com/nembilling for a detailed explanation of NEM billing


Page 5 of 6



Charges, credits, and compensation: Your True-Up Statement

CLICK THE NUMBER TABS FOR A DETAILED EXPLANATION.

9 **Details of NEM Charges** - This portion of your statement shows the amount of electricity used for the current billing period and the associated charges or credits.



ENERGY STATEMENT
www.pge.com/MyEnergy

Account No: 1023456789-0
Statement Date: 09/30/2017
Due Date: 10/23/2017

9 **Details of NEM Charges**

09/01/2017 - 09/30/2017 (30 billing days)

Service For: 1234 Main Street
Service Agreement ID: 9087654321
Rate Schedule: ETOUB H Residential Time-of-Use Service
Enrolled Programs: Net Energy Metering (NEM2)

09/01/2017 - 09/30/2017

Net Usage			
Peak	520.000000 kWh	@ \$ 0.35632	\$185.29
Off Peak	- 56.000000 kWh	@ \$ 0.25326	-14.18
NBC Net Usage Adjustment			-8.69
State Mandated Non-Bypassable Charge ¹			10.69
Energy Commission Tax			0.13
Monthly NEM Charges			\$173.23

¹The State Mandated Non-Bypassable Charge (NBC) cannot be reduced by any net generation credits. If applicable, additional discounts are included in the NBC.

Average Daily Usage (kWh / day)


Last Year	Last Period	Current Period
N/A	9.23	15.47

Service Information


Meter #	1098765432
Consumption	520.000000 kWh
Net Generation	-56.000000 kWh
Net Usage	464.000000 kWh
Baseline Territory	X
Heat Source	Electric
Serial	P
Rotating Outage Block	50

Additional Messages

The State Mandated Non-Bypassable Charge (NBC) is calculated based on your energy usage and is relevant to determine the True-Up amount. This charge includes the following fees: Public Purpose Programs, Nuclear Decommissioning, DWR Bond Charge and Competition Transition Charge. The NBC Net Usage Adjustment is to ensure that you don't pay for NBCs twice.



Visit www.pge.com/nembilling for a detailed explanation of NEM billing



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Page 6 of 6



Adding to your solar savvy

Let's take a look at some **key questions** other customers have asked.

CLICK QUESTIONS FOR FAST ANSWERS

- **Can I access my charges and credits online?**
- Why is it important to know whether I generated more energy than I used or vice versa?
- Why is there a small monthly charge from PG&E for having solar?
- Can I pay my Net Energy Metering Charges monthly?
- I have been making monthly payments. Why are my payments not reflected in my Net Energy Metering Account Summary Balance?
- Why is PG&E's payment for excess energy I generated less than the rate I pay?
- What does having a SmartMeter™ mean for me?

We strongly recommend enrolling in Your Account at pge.com for easy access to your PG&E bill and Energy Statements. You can review your net usage online and make payments on your regular PG&E bill. Here, you'll find the information you need to understand and manage your energy use.



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While solar should save money by cutting down on your need to purchase power, you can go even further to maximize your benefits. Understanding when and how you are using or generating energy helps you make informed decisions about managing your usage.



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The “Electric Minimum Charges” reflects a nominal amount that all customers on your selected rate schedule must pay regardless of whether or not they have solar or if any electricity is used.



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PG&E does not currently offer an option to reconcile these charges on a monthly basis, but upon receipt of your monthly statement you can pay ahead, resulting in a credit on your account. PG&E recommends this practice to avoid a large bill at the end of your True-Up period.



Adding to your solar savvy

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- [What does having a SmartMeter™ mean for me?](#)

Your payments will not be reflected on your monthly Net Energy Metering Account Summary Balance. Any monthly payments will appear as a credit and will be applied toward your "Account Summary" balance.



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In accordance with the legislation creating this excess energy payment program, the CPUC set compensation at about \$0.03 per kWh to be consistent with the market price for energy.



Adding to your solar savvy

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SmartMeter technology gives you a detailed and useful view of your net energy usage. You can see a breakdown of your monthly net energy usage in hourly or daily intervals to see how you earn credits when sending energy to the grid, or incur charges by drawing electricity from the grid.



Getting the most out of SmartMeter™ and Your Account

The SmartMeter™ measures the flow of energy between your home and the electric grid. The best way to take advantage of this information is to create Your Account online, which provides easy access to monitor your net energy usage and the ability to make informed decisions about how to manage your energy.

- **Net Energy Use**
- Instant Access to Bills
- Monthly Energy Usage
- Greater Analysis
- Enhanced Views



See your net energy use.

The difference between what you generated and what you consumed—on a daily, monthly, and yearly basis.

Visit Your Account at pge.com and have your PG&E account number (which can be found on your Energy Statement) and a valid email address available.

Please note that SmartMeter™-enabled benefits are not available if you have opted out.



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Get instant access to your Energy Statements by viewing and downloading them online.

Visit Your Account at pge.com and have your PG&E account number (which can be found on your Energy Statement) and a valid email address available.

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Download this information in a spreadsheet format for even greater analysis. Simply use the “Green Button” under the “My Usage” tab, and you will find new ways to maximize your renewable energy investment.

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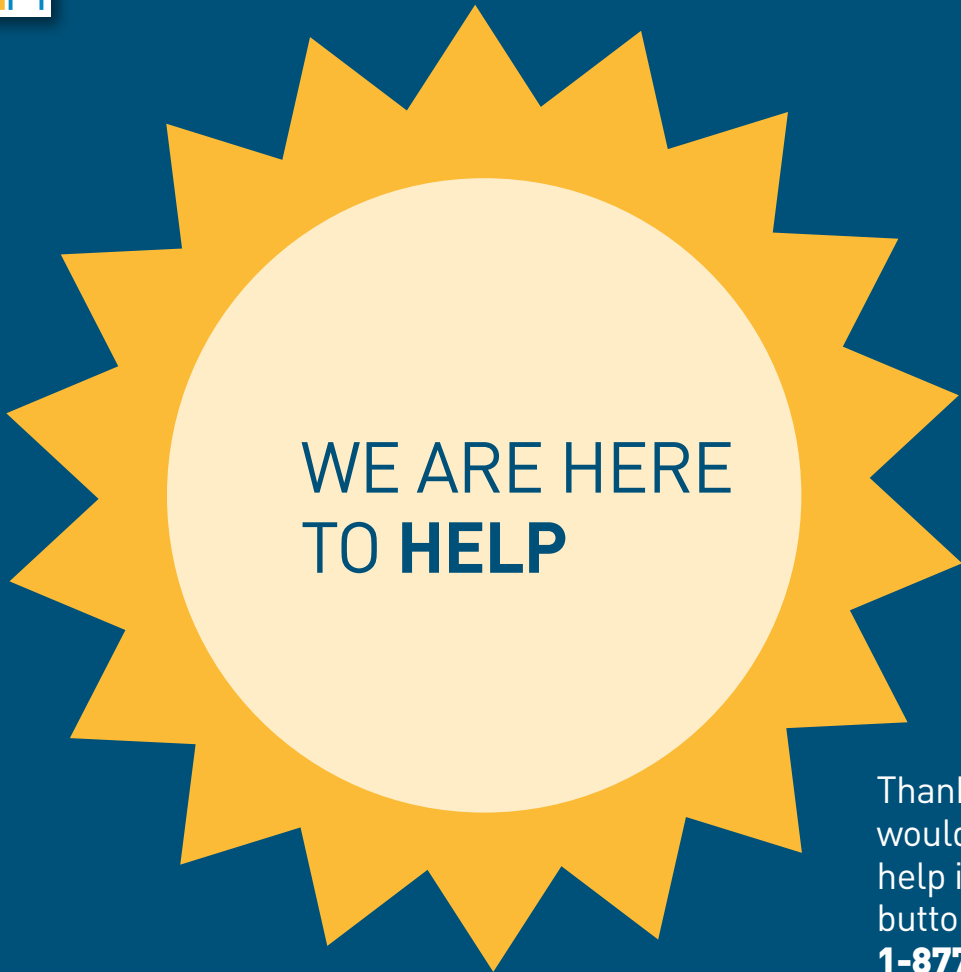


Solar Summary

Get a high-level view of your monthly and cumulative Net Energy Metering charges, see year-over-year comparisons, and be more prepared for your True-Up Bill.

Visit Your Account at pge.com and have your PG&E account number (which can be found on your Energy Statement) and a valid email address available.

Please note that SmartMeter™-enabled benefits are not available if you have opted out.



WE ARE HERE
TO **HELP**

Thank you again for choosing renewable energy. We would be delighted to answer any of your questions or help in any other way we can. Just click the **Learn More** button or call the **Solar Customer Service Center** at **1-877-743-4112**, from 8 a.m. to 5 p.m., Monday through Friday, to talk.

[LEARN MORE](#)

