

How to Register an Account

If you are a current customer or a new customer who wants to view your account online, visit our Register Online page.

Your online account will allow you to review usage, see and pay bills, and change your rate plan.

To get started, go to the pge.com homepage and select Register. Since you have already started service, you have an account number and are considered an existing customer.

Select Yes if you are the account holder, and then Next to advance to the next page.

For residential customers, select Residential.

Fill in your 11-digit account number.

Select either your phone number or the last four digits of your Social Security number and enter the appropriate information. Once complete, click the Next button.

After filling in all information on the following page, select Next and then confirm.

If everything is correct, you will receive an e-mail to the e-mail address you previously entered to complete your registration. This e-mail is valid for 24 hours.

Click the link within the e-mail to finish your registration. Please note if you do not see the e-mail in your inbox, check your Junk or Spam folder.

When you return to pge.com, enter your chosen username and password to login. If you didn't choose a username, your username will default to your full e-mail address.

Thank you for watching. Powered by CSOS Communications.