



# Protecting Your Community



**Information to keep you  
and your community safe**

Some of the measures included in this document are contemplated as additional precautionary measures intended to further reduce the risk of wildfires. "PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. ©2023 Pacific Gas and Electric Company. All rights reserved. CCC-0623-6270. 05/10/2023.

# We are making the system safer and stronger:



Undergrounding 10,000 miles of powerlines in highest fire-risk areas



Keeping trees and branches away from powerlines



Installing stronger powerlines and poles



Using the latest technologies and equipment



Ensuring safety with enhanced protection and temporary outages



Partnering with top innovators on new safety tools through [XPRIZE.org](https://www.xprize.org)



Use our interactive map to prepare for safety outages and learn about local improvement work at [pge.com/progressmap](https://www.pge.com/progressmap)

# Helping you prepare

Temporary power outages may occur to prevent wildfires.

Visit [pge.com/wildfiresafety](https://pge.com/wildfiresafety) to take these steps to prepare and stay safe:

- Update your contact information for notifications
- Create an emergency plan
- Find backup power options
- Sign up for Address Alerts to get Public Safety Power Shutoff alerts for any address you care about



**We are responding to the growing wildfire threat in California.** To help keep you safe, you could experience two types of safety power outages.

## Public Safety Power Shutoffs (PSPS)

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Turning off power proactively to help prevent wildfires during severe weather.

### How will you be notified?

Our goal is to first notify you two days before a PSPS. We will provide updates via text, phone call and/or email until power returns.

### When are outages more likely?

During high winds, low humidity and when vegetation is dry. This is most likely from September through November.

## Enhanced Powerline Safety Settings (EPSS)

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Power shuts off within one-tenth of a second if a problem is detected on the line.

### How will you be notified?

Because power turns off automatically from an unplanned safety threat, we cannot notify you in advance. We will share outage updates through your preferred contact method.

### When are outages more likely?


During hot and dry summer conditions. This is most likely from May through November.



## A proven wildfire prevention tool

**↓ 68%** fewer ignitions in 2022\*  
on EPSS-enabled powerlines in  
High Fire-Threat Districts

\*This measures reportable ignitions to the California Public Utilities Commission (CPUC) on distribution powerlines compared to the weather-normalized 2018-2020 average.

 To learn more about wildfire safety outages, visit [pge.com/cwsp](https://pge.com/cwsp)

# Support for you and your family

## Before an outage

Visit [pge.com/wildfiresafety](https://pge.com/wildfiresafety) to:

- **Explore backup power options**  
Learn about portable batteries, backup power transfer meters and generator rebates
  - **Apply for the Medical Baseline Program**  
See if you're eligible to receive additional PSPS notification attempts and support
  - **Access more services and support**  
Get extra help planning if you're an older adult or have a disability through the Disability Disaster Access and Resources Program
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## During an outage

- **Stay informed**  
View current outages and restoration times at [pge.com/outages](https://pge.com/outages)
- **Find local support and services**  
Call **211**, text "PSPS" to **211-211** or visit [211.org](https://211.org)



## Additional resources during a Public Safety Power Shutoff:

- Locate Community Resource Centers for basic supplies and charging stations
- Access meal replacements from local food banks
- Find accessible transportation and hotel options

LEARN MORE



Call **1-800-743-5002** or visit [pge.com/pspsresources](https://www.pge.com/pspsresources) to learn more